

THOR
INDUSTRIES, INC.

419 West Pike Street, PO Box 629, Jackson Center, OH 45334-0629

February 19, 2007

07V-064
(6 Pages)

VIA E-MAIL
RECEIPT CONFIRMATION REQUESTED

RECEIVED

2007 FEB 22

RECALL MANAGEMENT DIVISION

Mr. George H. Person
National Highway Traffic Safety Administration
Office of Defects Investigation
400 7th Street, S.W. NSA-11
Washington, DC 20590

Re: Goshen Coach
Defect and Non-Compliance Report

Dear Mr. Person:

Goshen Coach has been notified by Ricon concerning a safety non-compliance with FMVSS 403 involving wheel chair lift products built between January 6, 2006 and September 6, 2006 inclusive. Ricon has already initiated a safety recall campaign with respect to this non-compliance. NHTSA has assigned recall number 06E-101 to the Ricon recall campaign.

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, we are hereby notifying the National Highway Traffic Safety Administration that certain buses manufactured by Goshen Coach were built with Ricon wheel chair lifts that contain the non-compliance.

As more specifically set forth below, Ricon has agreed to conduct the recall campaign involving these non-compliant wheel chair lifts. Goshen Coach will provide Ricon with a list of dealers and owners to assist Ricon in remedying the non-compliance. Ricon will be filing the quarterly reports in connection with the recall campaign.

- A. Recall Population and Vehicle Identification. The non-compliant wheel chair lifts supplied by Ricon have been used on certain 2006 GCII, Pacer, Pacer LTD, Navistar and Euroshuttle Buses, which were manufactured by Goshen Coach between January and October of 2006. The total number of buses subject to this recall campaign is 80.
- B. Description of Defect. The potential non-compliance with S6.10.2.7 of the FMVSS403 is the result of the inner barrier interlock switch system in the lift base plate not detecting the presence of a passenger (either wheelchair or standee) in the inner barrier and allowing the platform to move down more than one inch below floor level while occupied. This condition can result at installation if the installer runs wires through the base plate assembly and the wires lodge under the trigger block for the interlock switch interfering with the switch movement. In the event this condition occurs during passenger operations it may be possible for the wheelchair to tip backwards onto the platform if the user is backing onto the lift from inside the vehicle and has the small front wheels fully or partially on

the inner barrier when the platform was lowered. A standee could lose his or her balance if they were positioned fully or partly on the inner barrier when the platform was lowered. Either condition could cause personal injury. No accidents have been reported as a result of this condition to date.

- C. Basis for Determining that a Defect Exists. Goshen Coach received notification from Ricon on January 31, 2007 that the non-compliance with the wheel chair lifts exist.
- D. Remedying of Defect. As set forth in the notification issued by Ricon in connection with recall campaign 06E-101, Ricon will correct the wheel chair lift if found to be non-compliant. The owners of the buses subject to this recall campaign will be advised to contact Ricon in order to make arrangements to have the remedy completed by Ricon. Ricon will implement the recall campaign in accordance with the procedures specified in recall campaign 06E-101. Ricon has agreed to remedy the defect without charge to the owners.
- E. Owner Notifications. Goshen Coach will notify the owner's of the buses. A copy of the owner's notification letter is attached for review and approval.
- F. Quarterly Reporting Requirements. Ricon will be responsible for filing quarterly reports in connection with recall campaign 06E-101. Because the information included by Ricon in its quarterly reports will encompass the remedying of the Goshen Coach buses subject to this recall campaign, Goshen Coach will not file quarterly reports to avoid duplication.
- G. Campaign Number. Goshen Coach does not have an internal campaign number for this recall. Goshen Coach will use the recall campaign number assigned by NHTSA.

The enclosed information should comply with the NHTSA regulations and satisfy the obligations of Goshen Coach with respect to this recall campaign. If you need any additional information regarding the participation of Goshen Coach in this recall campaign, please feel free to contact me at 937-596-6849, Ext. 7363.

Sincerely,



David M. Mihalick
Thor Industries, Standards Compliance Manager



— a THOR company —

February 19, 2007

TESCO
6401 Seaman Rd
Oregon, OH 43616

VIN#: 1GBG5V1G76F423290

SAFETY CAMPAIGN NOTICE

NHTSA Reference Number 06E101

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Goshen Coach, Inc. has decided that a defect, which relates to motor vehicle safety, exists on certain Ricon Series Wheelchair Lifts used in certain 2006 model year GCII 5500, Pacer, Pacer LTD, Navistar, Euroshuttle and GC II buses manufactured by Goshen Coach. According to the information provided by Ricon and our records, Medcorp Inc., with the vehicle identification number (VIN) set forth above contains the potentially defective wheelchair lift. Your customer is receiving notification from us as well.

The nature of the defect and the procedures for identification and/or contact information in the event that a defect is identified are set forth in the enclosed notification from Ricon.

This notice has been sent to you for informational purposes only. Your customer should contact Ricon directly in connection with this campaign so that Ricon can complete the repairs in accordance with the procedures referenced in the attached Ricon documentation.

We apologize for any inconvenience this recall campaign may cause your customer. As always our first priority is the safety of the people using our products.

Sincerely,

Donall Hasty
Quality Manager
Goshen Coach, Inc.

CC: B. Hinze – Ricon Corporation
D. Mihalick – THOR Industries
M. Alexander – THOR Industries
A. Imanse – THOR Industries
T. Synder – Goshen Coach



INNOVATION IN ACCESS

February 1, 2007

Mr. Donald Hasty
Goshen Coach, Inc (839500)
25161 Leer Drive
Elkhart, IN 46514

RE: Equipment Safety Standard Non-Compliance Notification

This notice is sent to you in accordance with the requirements of the National Traffic And Motor Vehicle Safety Act.

Dear Mr. Hasty,

Ricon Corp. needs your assistance in notifying your customers about a recall of certain wheelchair lift products built between January 6, 2006 and September 6, 2006 inclusive. Ricon Corporation has determined that a safety related non-compliance with S6 10 2 7 of the FMVSS 403 might exist in certain wheelchair lifts manufactured by Ricon on the above dates.

WHAT IS BEING RECALLED:

This recall process applies to the "Inner Barrier Interlock" only on Ricon's "2000 and 5500" series platform lifts labeled for "DOT Public Use". It does not apply to other Ricon products.

WHY IS IT BEING RECALLED:

The potential non-compliance with S6 10 2 7 of the FMVSS 403 is the result of the inner barrier interlock switch system in the lift baseplate not detecting the presence of a passenger (either wheelchair or standee) on the inner barrier and allowing the platform to move down more than one inch below floor level while occupied. This condition can result at installation if the installer runs wires through the baseplate assembly and the wires lodge under the trigger block for the interlock switch interfering with the switch movement. In the event this condition occurs during passenger operations it may be possible for the wheelchair to tip backwards onto the platform if the user is backing onto the lift from inside the vehicle and has the small front wheels fully or partially on the inner barrier when the platform was lowered. A standee could lose his or her balance if they were positioned fully or partly on the inner barrier when the platform was lowered. Either condition could cause personal injury. No accidents have been reported as a result of this condition to date.

Ricon Corporation
2000 Valsco Road, Elkhart, IN 46514-0202
Tel: 317-837-8200 • Toll Free: 800-318-2843 • Fax: 317-837-8000
www.RiconCorp.com • e-mail: sales@RiconCorp.com



INNOVATION IN ACCESS

NHTSA – equipment non-compliance notification

Page 2

WHAT YOU AS THE OEM/INSTALLER NEED TO DO:

Ricon has enclosed a complete list of the lifts you purchased that were manufactured during the specified time period. This information will help you identify your end-user customers and provide the following instructions to them:

1. Park the vehicle in a safe location and operate the lift through the unfold/deploy cycle
2. With the lift at the vehicle floor level, place a 25 pound weight completely on any part of the inner barrier, (yellow painted plate) and push the down switch
3. If the lift platform goes down one inch or less and then stops all movement, the lift may continue to be safely operated.
4. **If the platform continues to move downward, the operator should take the following steps:**
 - a. Remove the 25-pound weight, return the lift to the stowed position in the vehicle and turn off power to the hand control
 - b. Tag the lift to show it is NOT OPERATIONAL following your own "lockout/red tag" procedures
 - c. Contact Ricon Customer Support Dept at 800-322-2884 for guidance on how to correct the non-compliance
 - d. **DO NOT USE THE LIFT** again until a factory-trained technician has corrected the non-compliant condition

WHAT RICON CORPORATION WILL DO:

Upon notification from your end-user customer, Ricon will work with them to locate and correct the source of interference or other problem with the inner barrier interlock switch as quickly as possible. If the end-user is already factory trained to perform this service, the repairs can be done at the operator's location. If the end-user is not factory trained to perform this service, we will arrange for the repairs to be done at the nearest Ricon authorized service center/dealer. In some cases, we may have these repairs performed by Ricon Corp. personnel.

Ricon Corporation
1900 Watson Road, Folsom, CA, California 95602
Tel: 916-357-3000 • Toll-Free: 800-322-2884 • Fax: 916-357-3001
www.RiconCorp.com • e-mail: sales@RiconCorp.com



INNOVATION IN ACCESS

NHTSA – equipment non-compliance notification

Page 3

The lift repairs may include removal and/or re-routing any added wire running through the baseplate and/or replacement of the switch block assembly. We will provide all the necessary replacement parts at No Charge. If the repairs are done by the end-user, Ricon will pay one-hour labor at \$62.00.

If the lift is inspected and/or repaired by an authorized Ricon dealer and it is not completed within 3 business days, please notify Ricon Customer Support at the toll free number listed above.

If, after contacting the authorized dealer and Ricon Customer Support, your inspection and/or repair is not completed in a reasonable time and without charge you may notify:

Administrator
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590
Phone (888) 327-4236
(D.C. residents only – 202-366-0123)

Ricon Corp. will take responsibility for compiling and submitting required "Quarterly Reports" to NHTSA covering end-user inspection or repairs upon receipt of the customer (end-user) contact information from each OEM.

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures, please contact the undersigned at (818) 267-3012 or by email at BHinze@RiconCorp.com.

Sincerely,

A handwritten signature in black ink that reads "Bill Hinze".

Bill Hinze
Vice President
Ricon Corp.