

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Report³

On 1/16/2007, 2001, DUCATI [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. 577) exits in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: JANUARY 16, 2007

Furnish the manufacturer's identification code for this recall (if applicable): RCL07-002

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

DUCATI MOTOR HOLDINGS S.P.A.
VIA CAVALIERI DUCATI 3 40132 BOLOGNA ITALY

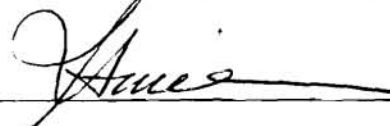
Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

RENATO AIME SERVICE TEAM AND WARRANTY MANAGER

Telephone Number: 201-264-8327 Fax No.: 201-767-0658

Name and Title of Person who prepared this report.

RENATO AIME
SERVICE TEAM AND WARRANTY MANAGER

Signed: 

1/16/07

³Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. Jon White at (202) 366-5227 or by FAX at (202) 366-7882.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): DUCATI Model Years Involved: 2006-07 Model(s): SPORT CLASSIC

Production Dates: Beginning: 2/10/06 Ending: 3/31/06

VIN Range: Beginning: 6B004853 Ending: 7B006790

Vehicle Type: MOTORCYCLE Bodystyle: SPORT TOURING

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

IDENTIFIABLE BY VIN NUMBER ONLY

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period. 30%

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Year	Number of Vehicles Potentially Involved
DUCATI SPORT CLASSIC	2006-07	
		817 US MOTORCYCLES
		43 CANADIAN

Total Number Potentially Affected by the Recall: 860

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: 20%

Identify and describe how the recall population was determined—in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

DURING PRODUCTION QUALITY CONTROLS WAS DETERMINED THAT THE FUEL LINE TO THE FUEL FILTER FASTENERS DID NOT RECEIVE PROPER TORQUE SPECIFICATION. IN ADDITION TO FIELD REPORTS FROM SERVICE AREA MANAGERS NOTIFYING THE NON COMPLIANCE WHEN FUEL LINE WAS DETACHED.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

THE FUEL LINE TO THE FUEL FILTER INSIDE THE FUEL TANK WILL DETACH FROM FILTER

Describe the cause(s) of the defect or noncompliance condition.

IMPROPER FASTENERS TORQUE APPLIED DURING PRODUCTION ASSEMBLY

Describe the consequence(s) of the defect or noncompliance condition.

THE ENGINE WILL STOP RUNNING

Identify any warning which can (a) precede or (b) occur.

NO WARNING AVAILABLE

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

THE DEFECTIVE FUEL LINE IS MANUFACTURED BY
BITRON SPA
STRADA DEL POATONE 95 10095 GRUGLIASCO TURIN - ITALY

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

NOT AVAILABLE

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

FIELD REPORTS OF FUEL LINE DETACHING FROM THE FUEL FILTER AND QUALITY CONTROL CHECKS ESTABLISHED THE CAUSE. INSUFFICIENT TORQUE APPLIED TO FUEL LINE FASTENERS.

V. Identify the Remedy

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

REPLACE FUEL LINE AND FASTENERS TO PREVENT ENGINE FROM STOPPING

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

AUTHORIZED DUCATI DEALERS WILL INSTALL A NEW FUEL LINE + FASTENERS PROVIDED BY DUCATI MOTOR HOLDINGS

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

STARTING APRIL 1, 2006 PRODUCTION
ALL MOTORCYCLES ARE EQUIPPED WITH THE
NEW FUEL LINE AND FASTENERS AS PER
THE RECALL CAMPAIGN UNITS AFFECTED

VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

PENDING NHTSA APPROVAL DNA WILL NOTIFY ALL
KNOWN CUSTOMERS AND INSTALL THE NEW
COMPONENT. NO FORESEEABLE PROBLEMS
EXPECTED

VII. Furnish Recall Communications

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.*

Note that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.

December 7, 2006

Name
Address
City, St, Zip

VIN#

**Subject: Ducati Motorcycles:
Sport Classic PS 1000 –S1000 – Gt1000 MY 2006 -07
Dealer: RCL-06-TBD**

NHTSA Safety Recall Campaign I.D. No TBD
Transport Canada Safety Recall Campaign I.D. No. TBD

Summary of Procedure: On the above referenced models it is necessary to replace the fuel pump hose and the existing fuel hose fasteners inside the fuel tank.

Dear Ducati Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act & Transport Canada.

Ducati Motor Holding S.P.A. has decided that a defect that relates to motor vehicle safety exists in certain Sport Classic PS1000 – S1000 – GT1000 MY 2006-07.

- All Sport Classic listed above were produced between February 10, 2006 and May 31, 2006.

Our records show that you are the owner of a Ducati motorcycle affected by this safety recall campaign notice. Please take the time to read this letter and help us take the appropriate steps to ensure that your vehicle is operating properly.

Description of defect:

Ducati Motor Holding S.P.A. has determined that it is possible that the fuel pump hose inside the fuel tank will come off at the fuel filter end. This condition will stop the engine from running. If the engine stopped while the motorcycle was being driven, it could increase the risk of a crash.

Precautions-Your appointment with your Ducati dealer:

We request that you contact your authorized Ducati dealer as soon as possible and make an appointment so that the required free of charge service can be performed without delay. If you are not the only rider of this motorcycle, please advise all other riders of this important information. You may continue to ride this motorcycle if you



chose to do so: however, do not leave this problem unattended.

Description of Remedy:

Your Ducati dealer will replace the fuel pump to fuel filter hose and relative fasteners.

Service Problem Help:

If you believe that your dealer has failed or is unable to perform the service within a reasonable period of time, please write to:

Ducati North America, Inc.
Attn: Aftersales
10443 Bandlely Drive
Cupertino, CA 95014

If you still cannot obtain satisfaction, you may file a complaint with the appropriate Administrator listed below:

USA Customers:

National Highway Traffic Safety Administration
400 South Street, S.W.
Washington, D.C. 20590
Or call toll-free hotline at 1-888-327-4236
(TTY 1- 800-424-9153), or go to [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV).

Canadian Customers:

Canada Motor Vehicle Safety
And Motor Vehicle Regulation Office
Telephone: (613) 993-9542

TREADACT CUSTOMER REIMBURSEMENT PLAN
Ducati North America, Inc.

If you have paid for the repair described in the attached letter, and you would like to be considered for reimbursement, please contact your authorized Ducati dealer. Expenses from repair facilities outside of authorized Ducati dealer's network will be considered; however, the procedure must meet Ducati North America standards and use Ducati original replacement parts.

Your authorized Ducati retailer will request a copy of your owner notification letter, as well as, a copy of your previously paid invoice, and then inspect the vehicle if still in your possession prior to submitting a claim on your behalf to Ducati North America, Inc. for reimbursement.

Please note the following:

Only a repair subject of this safety recall campaign is reimbursable. Ducati North



America, Inc will not reimburse consequential expenses such as towing, rental, accommodations, and damage repairs. Towing expenses up to a maximum amount of US \$200 or Canadian \$300 may be considered as refundable by calling your Road Side Assistance provider toll free: 800-234-1353.

Ducati North America, Inc. will not reimburse for prior repairs that did not utilize Original Ducati Parts.

We anticipate that your authorized Ducati dealer will be able to answer any questions that you may have regarding your qualifications for reimbursement of a previous repair. If you qualify for such a reimbursement, they will be also able to advise you of the manner in which you could receive reimbursement.

We recommend that your authorized Ducati dealer be your primary contact on this issue; however, our Customer Relations Dept. may be contacted at 408-253-0499 for any special assistance required.

We regret any inconvenience to you from this action, however, your safety and satisfaction are important to us and we request that you bring your Ducati motorcycle to your dealer at your earliest convenience.

Thank you for riding Ducati.

Sincerely yours,

Ducati North America



Recall Bulletin	RCL-06- TBA
	DNA

Date: January 15, 2007

To: Service Manager
 Dealer Principal, North American Ducati Dealer Network

Subject: Fuel Pump - Fuel Pump Hose and Retaining Fasteners

Models: Sport Classic PS1000 – S1000 – GT1000 MY 2006 - 07

Important:

All Dealer Principles, and Service and Parts Managers should read and initial this notice.

Dear Ducati Dealer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

NHTSA Safety Recall I.D. No. TBA
 Transport Canada Safety Recall I.D. No. TBA

Ducati Motor Holding S.P.A. has determined that a safety related defect exists on some 2006-07 MY Ducati motorcycles models listed above.

Description of defect:

Ducati Motor Holding S.P.A. has determined that it is possible that the fuel pump hose inside the fuel tank will come off at the fuel filter end. This condition will stop the fuel pump from supplying fuel, therefore stopping the engine.

If the engine stopped while the motorcycle was being driven, it could increase the risk of a crash.

Description of remedy:

Replace the existing fuel hose fasteners with modified ones and torque them to factory specifications.



Customer notification:

Ducati North America, Inc will notify all known owners of affected vehicles directly by First Class mail. A sample copy of the owner notification letter is enclosed for your information.

Vehicle allocation:

Prior to owner notification, we will furnish you a list of affected vehicles (See attached Affected VIN List)

Limitation on sale or lease of certain vehicles:

Section 154(d) of National traffic and Motor Vehicle Safety Act of 1996 mandates that dealers correct, prior to sale or lease, any vehicle which contains a defect relating to motor vehicle safety.

It is therefore mandatory that any vehicle in your inventory and affected by this recall be corrected prior to sale or lease.

Auto-ship replacement part:

Ducati North America, Inc. will auto-ship to all authorized Ducati dealers an initial quantity of (2) repair kit part number 69923451A. This repair kit contains two new fasteners and a replacement fuel hose. The servicing dealer must reorder additional replacement kits as needed using the ARCO part ordering system.

Repair instructions:

Remove fuel tank and remove the fuel pump flange assembly. Remove the fuel pump hose connecting the fuel pump and the fuel filter loosening the two fasteners securing the fuel hose.

Replace fuel hose and fasteners using the replacement kit part number 69923451A. Tighten the fastener to the fuel pump end to 1.5 to 2.0 Nm and tighten the fastener the fuel filter end to 1.0 to 1.5 Nm of torque.

Special tools:

No special tools are required

Time allowance and reimbursement procedure:

Warranty claim must be submitted in ARCO using the following codes:

- Warranty type: PC
- Subgroup: 3
- Failure code: 074
- Safety factory code: A
- Campaign: TBD
- Product line: 3
- Subject: 2
- Operation: 048



All replaced recall campaign parts must be properly tagged and kept available for Service Area Manager inspection.

Campaign authorization:

Ducati North America, Inc. will mail a notification letter to all known owners. It is important that you confirm the eligibility for recall status on the ORACLE portal (DNA Dealer Bikes -> Recall Campaign) before you commence work. Reimbursement request for duplicate recall campaign repairs will not be accepted.


Dealer obligation:

This program is designed to complete the necessary repairs and to achieve owner satisfaction. Therefore, we ask you to take prompt and courteous action in accordance with these directives.

Please provide copy of this communication to every person in your dealership who has recall-related responsibilities.

Thank you for your cooperation.

Renato Aime
Service Team & Warranty Manager
Ducati North America, Inc.

 er Principal	Service Manager	Service Writer	Technician