Baker Hostetler

07E-104 (15 pages)

Baker&Hostetler LLP

SunTrust Center, Suite 2300 200 South Orange Avenue Post Office Box 112 Orlando, FL 32802-0112

T 407.649.4000 F 407.841.0168 www.bakerlaw.com

Scott E. Damon direct dial: 407.649.4071 sdamon@bakerlaw.com

April 9, 2008

VIA E-MAIL: kelly.schuler@dot.gov

Ms. Kelly Schuler Recall Management Division NHTSA/Enforcement/ODI, NVS-215 1200 New Jersey Avenue, SE., W46-421 Washington, DC 20590 Phone: 202-366-5227 Fax: 202-366-7882

Re: <u>Second Amended Noncompliance Information Report under 49 C.F.R. Part 573</u>

Dear Ms. Schuler:

On December 06, 2007, we submitted a Noncompliance Information Report on behalf of our client, Safelite Fulfillment, Inc., identifying certain non-complying replacement glass products that were supplied to Safelite from Auto Temp, Inc., and manufactured by Hangzhou Glass (DOT 430). To determine the potential recall population, Safelite had tested each of the glass products that its supplier had identified as a DOT 430 product supplied to Safelite. As you know, Safelite has since commenced a voluntary recall program, with the oversight of NHTSA, to remove and replace these potentially non-complying glass products.

On January 21, 2008, Safelite received correspondence from Auto Temp, Inc. indicating that Safelite may have, in fact, been supplied with DOT 430 glass products in addition to those previously identified by Safelite's supplier. To ensure consumer safety and also full compliance with the applicable regulations, Safelite tested each of these additional products and has determined that eleven (11) additional glass products may contain the same noncompliance and should be included in Safelite's recall.

Safelite will be able to seamlessly include these additional glass products into its existing voluntary recall program, thus ensuring replacement of all potentially noncomplying parts. Accordingly, please find enclosed Safelite's Amended Noncompliance Information Report. Ms. Kelly Schuler Page 2

Please contact me with any questions, and I look forward to working with the Agency throughout this recall process.

Yours very truly, WIZ Nur

Scott E. Damon SED/ps Enclosure

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Second Amended PART 573 Noncompliance Information Report

On November 5, 2007, and November 29, 2007, Safelite Fulfillment, Inc. determined that a potential noncompliance with Federal Motor Vehicle Safety Standard No. 205, Glazing materials, existed in certain items of motor vehicle equipment listed below, and furnished notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 <u>Defect and Noncompliance Reports</u>. On January, 21, 2008, Safelite Fulfillment, Inc. received correspondence from its supplier, Auto Temp, Inc., identifying additional items of motor vehicle equipment that were supplied to Safelite that may have the same noncompliance. Upon completion of testing, Safelite has determined that a potential noncompliance with Federal Motor Vehicle Safety Standard No. 205, Glazing materials, exists in eleven additional items of motor vehicle equipment and furnishes accordingly this second amended notification.

Date this report was prepared:

Prepared: November 13, 2007; Amended: December 6, 2007; Amended April 9, 2008.

Furnish the manufacturer's identification code for this recall (if applicable):

NHTSA Campaign Number: 07E-104.

1. Identify the full corporate name of the fabricating manufacturer/brand name/trademark owner of the recalled item of equipment. If the recalled item of equipment is imported, provide the name and <u>mailing address</u> of the designated agent as prescribed by 49 U.S.C. §30164.

The twenty-nine part numbers that are the subject of this Recall were sold by Safelite Fulfillment, Inc. The subject part numbers were all supplied by Auto Temp, Inc. of 950 Kent Road, Batavia, Ohio 45103, PH: 513-732-6969, FAX: 513-732-6990, DOT manufacturing code 509. On information and belief, the subject parts were imported into the United States by Wholesale Glass Automotive, 85 Fifth Avenue, Suite 30, Patterson, NJ 07524, PH: 973-345-4693. Contact: Andrew An. Wholesale Glass Automotive is an importer of tempered automotive glass from the manufacturer, Hangzhou Safety Glass Co., Ltd., DOT Code 430. Hangzhou's address is: Industrial Zone, Qiaosi Town, Yuhan, Hangzhou Zhejiang China 311101. PH: 86-571-86291918, FAX: 86-571-86296199.

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Scott E. Damon Counsel for Safelite Fulfillment, Inc. Baker & Hostetler LLP 2300 SunTrust Center 200 South Orange Avenue Orlando, FL 32801 Telephone Number: 407-649-4000 Fax No.: 407-841-0168

Name and Title of Person who prepared this report:

Scott E. Damon
Counsel for Safelite Fulfillment, Inc.
Baker & Hostetler LLP
2300 SunTrust Center
200 South Orange Avenue
Orlando, FL 32801
Telephone Number: 407-649-4000
Fax No.: 407-841-0168
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I. Identify the Recalled Items of Equipment

2. Identify the Items of Equipment Involved in this Recall, for each make and model or applicable item of equipment product line (provide illustrations or photographs as necessary to describe the item of equipment), provide:

Generic name of the items: Motor Vehicle Replacement Glass

Part Number	Part Number Model/Year of Applicable Vehicle Func	
DB08938 YPYHCG	1994-98 Jeep Grand Cherokee	replacement back glass
DB10077 YPYHCG	2002-05 Dodge Ram pickup 1500/2500/3500 - 2 dr. std. cab; 2002-05 Dodge Ram pickup 1500/2500/3500 - 4 dr. crew cab.	replacement back glass
DB10533 YPYHCG	2003-08 Dodge Ram pickup 1500/2500/3500 - 2 dr. std cab; 2003-08 Dodge Ram pickup 1500/2500/3500 - 4 dr. crew cab: 2006-08 Dodge Ram pickup 1500/2500/3500 - 4 dr. ext. crew cab.	replacement back glass

Part Number	Model/Year of Applicable Vehicle	Function	
DB10545 GTYHCG	2003-08 Dodge Ram pickup 1500/2500/3500 2 dr. std. cab; 2003-08 Dodge Ram pickup 1500/2500/3500 4 dr. crew cab; 2006-08 Dodge Ram pickup 1500/2500/3500 4 dr. ext. crew cab.	replacement back glass	
DB10895 YPYHCG	2002 Ford Explorer 4 dr.	replacement back glass	
DD08912 GTYHCG	1998-00 Chrysler Voyager mini van; 1998-00 Chrysler Grand Voyager mini van; 1998-00 Chrysler Town & Country mini van; 1998-00 Dodge Caravan mini van; 1998-00 Dodge Grand Caravan mini van; 1998-00 Plymouth Grand Voyager mini van; 1998-00 Plymouth Voyager mini van.	replacement door glass	
DD10745 YPYHCG	2004-07 Chrysler Town & Country mini van; 2004-07 Chrysler Town & Country SWB mini van; 2004-07 Chrysler Voyager mini van; 2004-07 Dodge Caravan mini van; 2004-07 Dodge Grand Caravan mini van.	replacement door glass	
DD10746 YPYHCG	2004-07 Chrysler Town & Country mini van; 2004-07 Chrysler Town & Country SWB mini van; 2004-07 Chrysler Voyager mini van; 2004-07 Dodge Caravan mini van; 2004-07 Dodge Grand Caravan mini van.	replacement door glass	
DQ10422 YPYHCG	2003-08 Ford Explorer 4 dr.; 2003-08 Mercury Mountaineer 4 dr.	replacement quarter glass	

Part Number	Model/Year of Applicable Vehicle	Function		
DQ10423 YPYHCG	2003-08 Ford Explorer 4 dr.; 2003-08 Mercury Mountaineer 4 dr.	replacement quarter glass		
DQ10751 YPYHCG	2005-07 Chrysler Town & County mini van; 2005-07 Dodge Grand Caravan mini van.	replacement quarter glass		
DQ10752 YPYHCG	2005-07 Chrysler Town & County mini van; 2005-07 Dodge Grand Caravan mini van.	replacement quarter glass		
DQ10753 YPYHCG	2005-07 Chrysler Town & County mini van; 2005-07 Dodge Grand Caravan mini van.	replacement quarter glass		
FQ21176 GTYHCG	2001-05 Honda Civic 2 dr. coupe	replacement quarter glass		
FQ21577 GTYHCG	2002-06 Honda CRV 4 dr.	replacement quarter glass		
FQ21577 YPYHCG	2002-06 Honda CRV 4 dr.	replacement quarter glass		
FQ21578 GTYHCG	2002-06 Honda CRV 4 dr.	replacement quarter glass		
DQ09878 YPY	2002-03 Ford Explorer 4 dr.; 2002-03 Mercury Mountaineer 4 dr.	replacement quarter glass		
	April 9, 2008 Amendment			
DQ09737 YPY	2000-06 GMC Yukon XL; 2000-06 Chevrolet Suburban.	replacement driver's side glass in cargo area		
DQ10044 YPY	2002-06 Cadillac Escalade.	replacement passenger's side glass in cargo area		
DQ10747 YPY	2004-07 Chrysler Voyager; 2004-07 Dodge Caravan; 2005-07 Chrysler Town & Country.	replacement passenger's side glass in cargo area		

Part Number	Model/Year of Applicable Vehicle	Function	
DQ10748 YPY	2004-07 Chrysler Voyager; 2004-07 Dodge Caravan; 2005-07 Chrysler Town & Country.	replacement driver's side glass in cargo area	
DQ10764 YPY	2006-07 Pontiac Torrent; 2005-07 Chevrolet Equinox.	replacement passenger's side glass in cargo area	
DQ10765 YPY	2006-07 Pontiac Torrent; 2005-07 Chevrolet Equinox.	replacement driver's side glass in cargo area	
FD21826 GTY	20 03-07 Honda Accord 2-dr coupe.	replacement passenger's side door glass	
FQ21269 YPY	2001-07 Toyota Highlander.	replacement driver's side glass in cargo area	
FQ21828 GTY	2003-07 Honda Accord 2-dr coupe.	replacement passenger's side glass (backseat)	
FQ21829 GTY	2003-07 Honda Accord 2-dr coupe.	replacement driver's side glass (backseat)	
FQ22690 GTY	2006-08 Honda Civic 2-dr coupe.	replacement passenger's side glass (backseat)	

Other information which characterizes/distinguishes the items of equipment to be recalled:

The particular items to be recalled are referred to as replacement glass for certain foreign and domestic motor vehicles. The recall will include all parts purchased by Safelite and manufactured by Hangzhou Safety Glass Co., Ltd., identification code DOT 430, for the twenty-nine identified part numbers regardless of the date of manufacture.

Identify the approximate percentage of the production of all the recalled models between the inclusive dates of manufacture provided above, that the recalled model population represents.

The recall will encompass 100% of the twenty-nine part numbers that make up the glass products purchased by Safelite and manufactured by Hangzhou Safety Glass Co., Ltd., identified by DOT 430 regardless of year of manufacture.

II. Identifying the Recall Population

3. Furnish the total number of items of equipment recalled potentially containing the defect or noncompliance.

Safelite purchased a total of 3,585 parts from Auto Temp Inc., as more fully itemized below:

Model	<u>Year</u>	Number of Items Potentially Involved
DOT 430:	All years	40
DB08938 YPYHCG	j	
DOT 430:	All years	511
DB10077 YPYHCG		
DOT 430:	All years	119
DB10533 YPYHCG		
DOT 430:	All years	66
DB10545 GTYHCG		
DOT 430:	All years	352
DB10895 YPYHCG		
DOT 430:	All years	19
DD08912 GTYHCG		
DOT 430:	All years	347
DD10745 YPYHCG		
DOT 430:	All years	494
DD10746 YPYHCG		
DOT 430:	All years	26
DQ09878 YPY		
DOT 430:	All years	112
DQ10422 YPYHCG		
DOT 430:	All years	100
DQ10423 YPYHCG		
DOT 430:	All years	68
DQ10751 YPYHCG		
DOT 430:	All years	75
DQ10752 YPYHCG		
DOT 430:	All years	308
DQ10753 YPYHCG		
DOT 430:	All years	61
FQ21176 GTYHCG		
DOT 430:	All years	2
FQ21577 GTYHCG		
DOT 430:	All years	22
FQ21577 YPYHCG		
DOT 430:	All years	15
FQ21578 GTYHCG		
DOT 430:	All years	271
DQ09737 YPY		
DOT 430:	All years	6
DQ10044 YPY		

Model	Year	Number of Items Potentially Involved
DOT 430: DQ10747 YPY	All years	61
DOT 430: DQ10748 YPY	All years	64
DOT 430: DQ10764 YPY	All years	46
DOT 430: DQ10765 YPY	All years	72
DOT 430: FD21826 GTY	All years	266
DOT 430: FQ21269 YPY	All years	24
DOT 430: FQ21828 GTY	All years	31
DOT 430: FQ21829 GTY	All years	1
DOT 430: FQ22690 GTY	All years	6

Total Number Potentially Affected by the Recall:3,585

Of the 3,585 parts, 1,641 were destroyed or quarantined. The remaining 1,944 parts represent the estimated recall population.

4. Furnish the approximate percentage of the total number of items of equipment estimated to actually contain the defect or noncompliance:

For purposes of this recall and out of an abundance of caution, Safelite is assuming that 100% of the estimated 3,585 parts (all DOT 430) contain the potential noncompliance. As set forth above, of the estimated 3,585 parts, 1,641 were destroyed or quarantined, resulting in an estimated recall population of 1,944.

Identify and describe how the recall population was determined-in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled items of equipment:

On November 5, 2007, a Safelite vehicle glass technician observed that an inadvertently broken back glass, Part No. DB10077 YPY (DOT 430), broke into larger pieces than would be expected for tempered glass. Thereafter, the technician notified Safelite's Quality Coordinator who then immediately contacted Auto Temp, Inc., Safelite's supplier of the DOT 430 DB10077 YPY

back glass, and informed it of the potential noncompliance. Three DOT 430 back glass products, including part number DB10077 YPY, that differed in color and other non-structural component(s) (e.g., heating apparatus) were initially identified as having the potential noncompliance. Out of an abundance of caution, Safelite promptly quarantined, then destroyed, all three of such DOT 430 part numbers, regardless of date of manufacture. throughout its entire US operations.

Because Safelite purchases other DOT 430 parts from its supplier, Auto Temp, Inc., it was decided that testing needed to be performed on *all* other DOT 430 products supplied to Safelite by Auto Temp, Inc. Safelite subsequently tested all known DOT 430 products, as identified by its supplier Auto Temp, Inc., to determine compliance with FMVSS No. 205, S5.2 (SAE Z26.1-1996). Eighteen glass products were determined to be out of specification. Safelite destroyed or quarantined all eighteen noncompliant DOT 430 replacement glass products in Safelite's inventory.

On January, 21, 2008, Safelite received correspondence from its supplier, Auto Temp, Inc., informing Safelite that it had been supplied with additional products that may be DOT 430. Out of an abundance of caution, Safelite immediately quarantined all additional DOT 430 products identified by ATI and decided to test each glass product. Safelite determined that eleven additional glass products were out of specification. Safelite has destroyed or quarantined all eleven additional moncompliant DOT 430 replacement glass products in Safelite's inventory.

The first glass products bearing the identification DOT 430 for the subject part numbers were received by Safelite in November, 2006. As set forth above, regardless of the date of manufacture, all DOT 430 parts determined to be noncompliant are included in the recall population.

Of the estimated recall population of 1,944 parts, Safelite either installed the part in a motor vehicle as part of its fulfillment operations, or sold the parts to wholesale customers. Safelite's records will allow for the identification of the tetail and wholesale customers who may have received the parts in question for temedy purposes.

Based upon the events and chronology provided, Safelite has determined that a total of twenty-nine design part numbers manufactured by Hangzhou Safety Glass bearing the identification DOT 430 pose a potential safety concern.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

For the twenty-nine identified part numbers, the noncompliance is such that the replacement glass does not break into small pieces as expected for tempered glass and as required under the fracture test requirements of FMVSS No. 205, S5.2.

Describe the cause(s) of the defect or noncompliance condition.

The cause may be an error in the proper technique to manufacture tempered glass.

Describe the consequence(s) of the defect or noncompliance condition.

The consequence of the noncompliance is that the glass products, if broken, may not break into the desired small pieces. The breakage of the glass products in larger pieces may present a safety risk to occupants of vehicles which contain the glass.

Identify any warning which can (a) precede or (b) occur.

There is not any apparent warning which would be expected for the glass failing to break in the proper manner expected for tempered glass.

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

All twenty-nine DOT 430 replacement glass products were purchased by Safelite from its supplier, Auto Temp, Inc. of 950 Kent Road, Batavia, Ohio 45103, PH: 513-732-6969, FAX: 513-732-6990. On information and belief, Auto Temp, Inc. purchased the twenty-nine DOT 430 part numbers from Wholesale Glass Automotive, 85 Fifth Avenue, Suite 30, Patterson, NJ 07524; PH: 973-345-4693. Contact: Andrew An. On information and belief, Wholesale Glass Automotive imports the DOT 430 parts from Hangzhou Safety Glass Co., Ltd., DOT code 430. Hangzhou's address is: Industrial Zone, Qiaosi Town, Yuhan, Hangzhou Zhejiang China 311101. PH: 86-571-86291918; FAX: 86-571-86296199.

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier.

The Vice President of Manufacturing of Auto Temp, Inc. is Matt Fassler: 950 Kent Road, Batavia, Ohio 45103. PH: 513-732-6969. FAX: 513-732-6990. Email: <u>mfassler@autotempinc.com</u>. <u>www.autotempinc.com</u>. Auto Temp, Inc. is Safelite's direct supplier of the parts in question.

Wholesale Glass Automotive, 85 Fifth Avenue, Suite 30, Patterson, NJ 07524; PH: 973-345-4693. Contact: Andrew An. Wholesale Glass Automotive is believed to import the recalled parts from Hangzhou Safety Glass Co., Ltd., DOT code 430.

Hangzhou's address is: Industrial Zone, Qiaosi Town, Yuhan, Hangzhou Zhejiang China 311101. PH: 86-571-86291918; FAX: 86-571-86296199. On Information and belief, Wholesale Glass Automotive is Auto Temp, Inc.'s direct supplier. Hangzhou Safety Glass Co., Ltd. is the manufacturer and is believed to export the parts in question to Wholesale Glass Automotive.

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

Not applicable.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

On November 5, 2007, a Safelite technician observed that an inadvertently broken back glass, Part No. DB10077 YPY (DOT 430), broke into larger pieces than would be expected for tempered glass. Thereafter, the technician notified Safelite's Quality Coordinator who then immediately contacted Auto Temp, Inc., Safelite's supplier of the DOT 430 DB10077 YPY back glass, and informed it of the potential noncompliance. Three DOT 430 back glass products, including part number DB10077 YPY, that differed in color and other non-structural component(s) (e.g. heating apparatus) were initially identified as having the potential noncompliance. Out of an abundance of caution, Safelite promptly quarantined, then destroyed, all three of such DOT 430 part numbers, regardless of date of manufacture, throughout its entire US operations.

Because Safelite purchases other DOT 430 parts from its supplier, Auto Temp, Inc., it was decided that testing needed to be performed on *all* other DOT 430 products purchased by Safelite from Auto Temp Inc. Auto Temp, Inc. performed some initial testing described in FMVSS No. 205, S5.2 (SAE Z26.1-1996) and reported that three DOT 430 back glass products, DB10077 YPY, DB10533 YPY and DB10545 GTY, appeared to out of specification.

Between November 5, 2007 and December 6, 2007, Safelite also conducted its own testing in accordance with FMVSS No. 205, S5.2 (SAE Z26.1-1996) to evaluate each of the glass products that its supplier, Auto Temp, Inc., reported as being manufactured by Hangzhou Safety Glass (DOT 430) and ultimately purchased by Safelite. Results over 4.25 grams were considered to be outside the standard and therefore were determined to be noncompliant. Safelite determined that a total of eighteen DOT 430 replacement glass products were noncompliant, and reported this information to NHTSA in its Part 573 Noncompliance Report filed December 06, 2007.

On or about January, 21, 2008, Safelite received correspondence from its supplier, Auto Temp, Inc., informing Safelite that it had, in fact, been supplied with additional products that may be DOT 430. Out of an abundance of caution, Safelite immediately quarantined all such additional products and again conducted its own testing in accordance with FMVSS No. 205, S5.2 (SAE Z26.1-1996) to evaluate all additional glass products identified by ATI as DOT 430. Safelite determined that eleven of the additional glass products were out of specification.

The first products bearing the identification DOT 430 glass for the subject part numbers were received by Safelite in November, 2006. As set forth above, regardless of the date of manufacture, all twenty-nine DOT 430 parts identified as having the potential noncompliance are included in the recall population.

Of the estimated recall population of 1,944 parts, Safelite either installed the part in a motor vehicle as part of its fulfillment operations or sold the parts to wholesale customers. Safelite's records will allow it to identify which retail and wholesale customers received the parts in question for remedy purposes.

Based upon the events and chronology provided, Safelite has determined that only replacement glass manufactured by Hangzhou Safety Glass bearing the identification DOT 430 with the twenty-nine designated part numbers pose a potential safety concern.

V. Identify the Remedy

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

Safelite will remove and replace, free of charge, all replacement glass originally manufactured by Hangzhou Safety Glass Co., Ltd. bearing the identification DOT 430 for the above twenty-nine part numbers sold by Safelite. Safelite has destroyed or quarantined all inventory of the parts in question to ensure that no product which may contain the noncompliance will be sold or used. The remedy will cause the glass which may not break as expected for tempered glass to be replaced by properly tempered glass.

It is not expected that any parties who have acquired the potentially recalled parts will have yet incurred expenses to remedy or replace such parts.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

The distinguishing characteristics of the replacement products will be the manner in which the replacement product glass breaks in the event of an accident or other cause for breakage. The replacement glass will conform to specifications for tempered glass to provide the safety factor associated with tempered glass.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

Neither Safelite nor Auto Temp, Inc. manufactured the parts subject to this recall. Such parts will be replaced for consumers who have obtained the parts. All remaining parts have been destroyed or quarantined. Safelite has discontinued purchase of any of the above twenty-nine part numbers originally manufactured by Hangzhou Safety Glass bearing identification DOT 430.

VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please identify any foreseeable problems with implementing the recall.

Safelite will continue to provide to the Office of Defects Investigation its communications in compliance with the National Highway Traffic Safety Administration regulations and the Code of Federal Regulations regarding notification to other manufacturers, dealers, retailers and purchasers.

On December 06, 2007, Safelite provided to the Office of Defects Investigation its proposed First Notification to Retail Customers and proposed Second Notification to Retail Customers concerning the original eighteen glass products. Following review and approval by the Office of Defects Investigation, Safelite began to serve such notifications on or about January 22, 2008 and again on or about February 15, 2008.

For the additional eleven glass products, Safelite will use the same First Notification to Retail Customers and Second Notification to Retail Customers that were previously provided to, and approved by, the Office of Defects Investigation. Safelite expects to begin sending such notification to Retail Customers on or about the week of April 14, 2008.

Safelite served notification letters to Wholesale Customers on or about January 18, 2008 and again on or about February 18, 2008 concerning the original eighteen glass products. On or about February 1, 2008, Safelite furnished a

representative copy of these notification letters to the Office of Defects Investigation.

Safelite expects to begin serving notification letters to Wholesale Customers concerning the additional eleven glass products on or about the week of April 14, 2008. Safelite anticipates completion of notification by April 25, 2008.

VII. Furnish Recall Communications

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.

Safelite served notification letters to Wholesale Customers on or about January 18, 2008 and again on or about February 18, 2008 concerning the original eighteen glass products. On or about February 1, 2008, Safelite furnished a representative copy of these notification letters to the Office of Defects Investigation.

Safelite will continue to furnish representative copies to the Office of Defects Investigation of any notification letters it sends to more than one manufacturer, distributor, or purchaser regarding the additional eleven glass products.

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