



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 21, 2007

MR. FRANK DIERTL
GENERAL MANAGER, ENGINEERING SERVICES
MERCEDES-BENZ USA, LLC
PO BOX 350
MONTVALE, NJ 07645-0350

NVS-215paw
07V-588

Subject: WINDSHIELD

Dear MR. DIERTL:

This letter serves to acknowledge Mercedes-Benz USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below, for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
MERCEDES BENZ/SLR MCLAREN/2007

NHTSA Campaign Number: 07V-588

Mfg's Report Date: December 13, 2007

Components: VISIBILITY: WINDSHIELD

Potential Number of Units Affected: 3

Summary:
ON CERTAIN PASSENGER VEHICLES, THE WINDSHIELDS WERE NOT INSTALLED CORRECTLY. EITHER THE PRIMER OR ACTIVATOR WAS MISSING AT THE TIME OF INSTALLATION.

Consequence:

THE MANUFACTURER HAS NOT YET PROVIDED A CONSEQUENCE FOR THIS CAMPAIGN.

Remedy:

DEALERS WILL REMOVE THE WINDSHIELDS, CLEAN AND REINSTALL THEM CORRECTLY WITH PRIMER AND ACTIVATOR. THE RECALL IS EXPECTED TO BEGIN DURING JANUARY 2008. OWNERS MAY CONTACT MERCEDES-BENZ AT 1-800-367-6372.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please provide us with a consequence for this campaign, i.e., "If a crash occurs, the windshield may not be retained, increasing the risk of injury to a vehicle occupant."

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read 'G. Person', with a long horizontal flourish extending to the right.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement