



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 19, 2007

KEITH PFANNENSTIEL, P.E.
DIRECTOR OF ENGINEERING
TRAILER HANDLING
OTTAWA TRUCK DIVISION
KALMAR INDUSTRIES CORPORATION
415 EAST DUNDEE STREET
OTTAWA, KS 66067

NVS-215paw
07V-572

Subject: HEATER/DEFROSTER DUCT ROUTING

Dear MR. PFANNENSTIEL:

This letter serves to acknowledge Kalmar Industries Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below, for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

OTTAWA/30/2006-2007
OTTAWA/50/2006-2007
OTTAWA/60T/2006-2007
OTTAWA/4X2 DOT/EPA/2006-2007
OTTAWA/6X4 DOT/EPA/2006-2007

NHTSA Campaign Number: 07V-572

Mfg's Report Date: November 21, 2007

Components: VISIBILITY: DEFROSTER/DEFOGGER SYSTEM

Potential Number of Units Affected: 915

Summary:

ON CERTAIN TERMINAL TRACTORS, THE HEATER/AIR-CONDITIONING (AC) DUCT UNDER THE DASH WAS NOT PROPERLY ROUTED OR SECURED. CHAFFING MAY OCCUR EXPOSING THE STEEL SPIRAL REINFORCEMENT.

Consequence:

IF THIS REINFORCEMENT IS CONTACTED WITH AN ELECTRICAL POWER CONNECTOR, SUCH AS THE POWER STUD ON THE FIREWALL, IT MAY CAUSE AN ELECTRICAL SHORT RESULTING IN A SPARK AND POTENTIAL FIRE.

Remedy:

OWNERS WILL BE PROVIDED WITH INSTRUCTIONS ON HOW TO INSPECT THEIR VEHICLE FOR THE PRESENCE OF THE DEFECTIVE HEATER/AC HOSE DUCT. IF AFTER INSPECTION, THE VEHICLE IS DETERMINED TO HAVE AN IMPROPER HEATER/AC HOSE, KALMAR WILL SEND A REPLACEMENT HEATER/AC HOSE. THE RECALL IS EXPECTED TO BEGIN DURING DECEMBER 2007. OWNERS MAY CONTACT KALMAR AT 1-786-229-6327.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner notification letter and it does not meet all the requirements of Part 577. Please change the second paragraph to read:

“Kalmar Trailer Handling of Kalmar Industries Corp. has decided that a defect which relates to motor vehicle safety exists in certain models Ottawa 30, 50, and 60T, and Ottawa 4x2 DOT/EPA, and 6x4 DOT/EPA manufactured between September 26, 2006 and August 27, 2007....”.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "G. Person", with a stylized, cursive script.

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement