



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 28, 2007

MICHAEL ATKINSON
RECALL ADMINISTRATOR
MONACO COACH CORPORATION
1809 WEST HIVELEY AVENUE; PLANT 6
ELKHART IN 46517

NVS-215dgl
07V-538

Subject: CONVERTER NEUTRAL WIRE

Dear MR. ATKINSON:

This letter serves to acknowledge Monaco Coach Corporation's notification to the National Highway Traffic Administration (NHTSA) of a safety defect in the products described below, for which a safety recall campaign shall be conducted pursuant to 49 U.S.C. § 30119.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HOLIDAY RAMBLER/ALUMA-LITE/2007
HOLIDAY RAMBLER/SAVOY/2008
MCKENZIE/STAR-LITE/2007
MCKENZIE/STARWOOD/2008

NHTSA Campaign Number: 07V-538

Mfg's Report Date: November 14, 2007

Components: ELECTRICAL

Potential Number of Units Affected: 207

Summary:

ON CERTAIN TRAVEL TRAILERS, THE CONVERTER NEUTRAL WIRE WAS CONNECTED TO THE BONDING (GROUND) BAR INSTEAD OF THE NEUTRAL BAR.

Consequence:

THIS COULD LEAD TO A SITUATION WITH A SHOCK HAZARD INCREASING THE RISK OF PERSONAL INJURY.

Remedy:

DEALERS WILL REMOVE THE NEUTRAL WIRE FROM THE BONDING BAR AND INSTALL IT ON THE NEUTRAL BAR, BOTH OF WHICH ARE LOCATED IN THE LOAD CENTER OF THE VEHICLE. THE RECALL IS EXPECTED TO BEGIN DURING DECEMBER 2007. OWNERS MAY CONTACT MONACO AT 1-800-685-6545.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement