



U.S. Department
of Transportation

1200 New Jersey Avenue, SE.
Washington, DC 20590

**National Highway
Traffic Safety
Administration**

November 21, 2007

JAMES P. VONDALE
DIRECTOR, AUTOMOTIVE SAFETY OFFICE
FORD MOTOR COMPANY
330 TOWN CENTER DRIVE, SUITE 400
DEARBORN MI 48126-2738

NVS-215dgl
07V-534

Subject: FUEL PUMP FAILURE TURBOCHARGER/CATERPILLAR

Dear MR. VONDALE:

This letter is to acknowledge your recent defect information report. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/F-650/2008
FORD/F-750/2008

NHTSA Campaign Number: 07V-534

Mfg's Report Date: November 9, 2007

Components: ENGINE AND ENGINE COOLING: ENGINE: DIESEL

Potential Number of Units Affected: 737

Summary:

ON CERTAIN TRUCKS EQUIPPED WITH CATERPILLAR C7 OR C9 DIESEL ENGINES, A FUEL PUMP FAILURE WILL DILUTE THE ENGINE OIL WITH FUEL AND MAY CAUSE THE TURBOCHARGER TO FAIL AND CAUSE LOSS OF THROTTLE CONTROL WITH WARNING.

Consequence:

THE WARNING MAY BE EXPERIENCED BY ERRATIC PERFORMANCE AND EXCESSIVE SMOKE. BOTH OF THESE CONDITIONS MAY RESULT IN A SITUATION WHERE A VEHICLE CRASH COULD OCCUR.

Remedy:

FORD IS WORKING WITH CATERPILLAR TO HAVE THE FUEL PUMP REPLACED FREE OF CHARGE (PLEASE SEE 07E053). OWNERS MAY CONTACT CATERPILLAR AT 309-675-6496 OR FORD AT 1-800-392-3673.

Notes:

FORD RECALL NO. 07V11. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

As stated in your report, Caterpillar will be handling the owner notification, remedy and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Caterpillar's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement