



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 21, 2007

TIMOTHY LAFON
MANAGER, REGULATORY AFFAIRS
MACK TRUCKS, INC.
PO BOX 26115
GREENSBORO NC 27409

NVS-215dgl
07V-531

Subject: STEERING GEAR MOUNTING BOLTS

Dear MR. LAFON:

This letter is to acknowledge your recent defect information report. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MACK/CHU/2008
MACK/CXN/2008
MACK/CXU/2008

NHTSA Campaign Number: 07V-531

Mfg's Report Date: November 13, 2007

Components: STEERING:GEAR BOX

Potential Number of Units Affected: 1,058

Summary:

ON CERTAIN TRUCKS, THE BOLTS THAT ATTACH THE STEERING GEAR TO THE FRAME MAY NOT HAVE BEEN TIGHTENED TO THE SPECIFIED TORQUE.

Consequence:

LOSS OF STEERING CONTROL COULD OCCUR INCREASING THE RISK OF A CRASH.

Remedy:

DEALERS WILL TIGHTEN THE BOLTS FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN ON OR ABOUT DECEMBER 3, 2007. OWNERS MAY CONTACT MACK TRUCKS AT 1-800-528-6586.

Notes:

MACK TRUCKS RECALL NO. SC0332. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in cursive script that reads "Patricia Wallace for".

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement