



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 7, 2007

GARETT CAROLUS
TECHNICAL MANAGER
KEYSTONE RV COMPANY
2642 HACKBERRY DRIVE
GOSHEN, IN 46526

NVS-215dgl
07V-518

Subject: INCORRECT HANGER & SHACKLE BOLT TORQUE

Dear MR. CAROLUS:

This letter is to acknowledge your recent defect information report. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
KEYSTONE/ENERGY/2008
KEYSTONE/HIDEOUT/2007

NHTSA Campaign Number: 07V-518

Mfg's Report Date: October 29, 2007

Components: SUSPENSION: FRONT: SPRINGS: LEAF SPRING ASSEMBLY: U-BOLT,
LEAF SPRING TO AXLE

Potential Number of Units Affected: 62

Summary:

CERTAIN TRAVEL TRAILERS MAY HAVE BEEN MANUFACTURED WITH THE INCORRECT HANGER AND SHACKLE BOLT TORQUE ON THE AXLE SUSPENSION.

Consequence:

IF THE BOLTS DO NOT HAVE THE PROPER TORQUE APPLIED, THEY COULD COME OFF THE VEHICLE WHILE DRIVING CAUSING POOR VEHICLE HANDLING INCREASING THE RISK OF A CRASH.

Remedy:

DEALERS WILL VERIFY THE SHACKLE BOLTS HAVE THE CORRECT TORQUE AND RE-TIGHTEN IF NECESSARY. ALL VEHICLES ARE STILL AT DEALERS. NO TRAILERS HAVE BEEN SOLD TO CUSTOMERS.

Notes:

KEYSTONE RV RECALL NO. 07-095. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter. Since the trailers are at dealers and no owner notifications will be necessary, consider October 29, 2007, as the starting date for the quarterly reports. Therefore, the first quarterly report will be due in this office on or before January 30, 2008.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

cc: David Mihalick
Thor Industries