



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 15, 2007

ROGER LACKORE, P.E.
DIRECTOR OF RESEARCH AND DEVELOPMENT
PIERCE MANUFACTURING INC.
2600 AMERICAN DRIVE
P.O. BOX 2017
APPLETON WI 54912-2017

NVS-215dgl
07V-470

Subject: PITMAN ARM

Dear MR. LACKORE:

This letter is to acknowledge your recent defect information report. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
PIERCE/CUSTOM CHASSIS/2001-2006

NHTSA Campaign Number: 07V-470

Mfg's Report Date: October 2, 2007

Components: SUSPENSION:FRONT:CONTROL ARM

Potential Number of Units Affected: 2,604

Summary:
ON CERTAIN FIRE TRUCKS EQUIPPED WITH INDEPENDENT FRONT
SUSPENSION, A PITMAN ARM MIGHT FRACTURE UNDER SEVERE LOAD.

Consequence:
THIS MAY CAUSE A COMPLETE AND TOTAL LOSS OF STEERING CONTROL
WITHOUT PRIOR WARNING WHICH COULD RESULT IN A CRASH.

Remedy:

DEALERS WILL REPLACE THE ORIGINAL PITMAN ARMS WITH PITMAN ARMS MADE OF HIGHER STRENGTH MATERIAL. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT PIERCE AT 920-832-3000.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide the following additional information and be reminded of the following requirements:

Please provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement