



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 3, 2007

DAVID M MIHALICK
STANDARDS COMPLIANCE MANAGER
THOR INDUSTRIES, INC.
PO BOX 629
JACKSON CENTER, OH 45334-0629

NVS-215dgl
07V-462

Subject: FMVSS 108/REFLEX REFLECTORS

Dear MR. MIHALICK:

This letter is to acknowledge your recent noncompliance information report for Goshen Coach. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

GOSHEN/EUROSHUTTLE/2005-2007
GOSHEN/GC II/2005-2008
GOSHEN/PACER II/2005-2008
GOSHEN/PACER LS/2005-2008
GOSHEN/SENTINEL/2005-2008

NHTSA Campaign Number: 07V-462

Mfg's Report Date: September 28, 2007

Components: EXTERIOR LIGHTING

Potential Number of Units Affected: 1,333

Summary:

CERTAIN TRANSIT BUSES FAIL TO COMPLY WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 108, "LAMPS, REFLECTIVE DEVICES, AND ASSOCIATED EQUIPMENT." THE BUSES WERE BUILT WITHOUT THE REQUIRED REFLEX REFLECTORS ON THE REAR AND REAR SIDE AND, ON CERTAIN MODELS, THE SIDE INTERMEDIATE REFLECTORS ARE MISSING.

Consequence:

MISSING REFLECTORS COULD LEAD TO REDUCED VISIBILITY OF THE BUS INCREASING THE RISK OF A CRASH.

Remedy:

GOSHEN WILL MAIL THE REQUIRED REFLECTORS ALONG WITH INSTALLATION INSTRUCTIONS TO THE OWNER. IF THE CUSTOMER IS UNCOMFORTABLE IN PERFORMING THIS PROCEDURE, THEY MAY TAKE THE BUS TO ANY GOSHEN COACH DEALER TO HAVE THE REFLECTORS INSTALLED FREE OF CHARGE. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT GOSHEN COACH AT 1-877-734-4943.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have reviewed your proposed owner letter and it does not meet the requirements of Part 577. Please change the second paragraph to read:

“Goshen Coach has decided that certain model year 2005-2008 GC II, Pacer II, Sentinel, Pacer LS and model year 2005-2007 Euroshuttle transit buses fail to conform to Federal Motor Vehicle Safety Standard No. 108, "Lamps, Reflective Devices, and Associated Equipment." On the affected units,...”.

Also please add a paragraph concerning reimbursement for prior repairs, i.e.:

“If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Goshen Coach at 1-877-734-4043.”

Please provide the following additional information and be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

Patricia Wallace

for

George H. Person, Chief
Recall Management Division
Office of Defects Investigation
Enforcement