



U.S. Department
of Transportation

1200 New Jersey Avenue, SE.
Washington, DC 20590

**National Highway
Traffic Safety
Administration**

September 24, 2007

DICK SABATH
SENIOR MANAGER
COMPLIANCE ADMINISTRATION
COUNTRY COACH, LLC
135 EAST FIRST AVENUE
JUNCTION CITY OR 97448

NVS-215dgl
07V-446

Subject: FUEL PUMP FAILURE TURBOCHARGER/CATERPILLAR

Dear MR. SABATH:

This letter is to acknowledge your recent defect information report. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
COUNTRY COACH/INSPIRE/2008

Mfg's Report Date: September 17, 2007

NHTSA Campaign Number: 07V-446

Components: ENGINE AND ENGINE COOLING: ENGINE: DIESEL

Potential Number of Units Affected: 49

Summary:

ON CERTAIN MOTOR HOMES EQUIPPED WITH CATERPILLAR C9 DIESEL ENGINES, A FUEL PUMP FAILURE WILL DILUTE THE ENGINE OIL WITH FUEL AND MAY CAUSE THE TURBOCHARGER TO FAIL AND CAUSE LOSS OF THROTTLE CONTROL WITH WARNING.

Consequence:

THE WARNING MAY BE EXPERIENCED BY ERRATIC PERFORMANCE AND EXCESSIVE SMOKE. BOTH OF THESE CONDITIONS MAY RESULT IN A SITUATION WHERE A VEHICLE CRASH COULD OCCUR.

Remedy:

COUNTRY COACH IS WORKING WITH CATERPILLAR TO HAVE THE FUEL PUMP REPLACED FREE OF CHARGE (PLEASE SEE 07E053). OWNERS MAY CONTACT CATERPILLAR AT 309-675-6496 OR COUNTRY COACH AT 541-998-3720.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

As stated in your report, only one motor home with the suspect engine has been released to a dealer; 20 engines were updated before shipping of the motor home; and 28 engines are still in production awaiting inspection and, if required, upgrading.

As stated in your report, Caterpillar will be handling the owner notification, remedy and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Caterpillar's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement