



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

*September 18, 2007*

JAN Y. KURAHARA, JR., ESQ.  
CHIEF ADMINISTRATIVE OFFICER AND  
GENERAL COUNSEL  
LANCE CAMPER MFG. CORP.  
43120 VENTURE STREET  
LANCASTER, CA 93535

NVS-215paw  
07V-431

SUBJECT: REFRIGERATOR/DOMETIC

Dear MR. KURAHARA:

This letter is to acknowledge your recent defect information report. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

LANCE/LL500/1998  
LANCE/LL500EC/1997-1998  
LANCE/LL880/1997  
LANCE/LL880EC/1997-1998  
LANCE/LL945/1997  
LANCE/LL945EC/1997-1998  
LANCE/LL980EC/1997-1998  
LANCE/LL990EC/1997-1998  
LANCE/LS5000/1997-1998  
LANCE/LS50000EC/1997-1998  
LANCE/LS8000/1997-1998  
LANCE/LS8000EC/1997-1998  
LANCE/LS9500/1997  
LANCE/LS9500EC/1997-1998  
LANCE/LS9800EC/1998  
LANCE/1010/1999-2002  
LANCE/1020/1999-2000  
LANCE/1025/2002  
LANCE/1030/1999-2002  
LANCE/1061/2000-2002  
LANCE/1110/1999

**Makes/Models/Model Years Continued:**

LANCE/1120/1999-2000  
LANCE/1121/2000-2002  
LANCE/1130/1999-2002  
LANCE/1140/2000-2001  
LANCE/1161/2001-2002

**NHTSA Campaign Number:** 07V-431

**Mfg's Report Date:** August 29, 2007

**Components:** EQUIPMENT: RECREATIONAL VEHICLE

**Potential Number of Units Affected:** 7,692

**Summary:**

ON CERTAIN SLIDE-IN PICKUP TRUCK RECREATIONAL CAMPERS EQUIPPED WITH A TWO-DOOR REFRIGERATOR MANUFACTURED BY THE DOMETIC CORPORATION, THE REFRIGERATOR MAY HAVE A DEFECT IN THE BOILER TUBE. PRESSURIZED COOLANT SOLUTION COULD BE RELEASED INTO AN AREA WHERE AN IGNITION SOURCE (GAS FLAME) IS PRESENT.

**Consequence:**

RELEASE OF COOLANT UNDER CERTAIN CONDITIONS COULD IGNITE AND RESULT IN A FIRE.

**Remedy:**

LANCE WILL BE WORKING WITH DOMETIC IN ORDER TO REPAIR THESE REFRIGERATORS (PLEASE SEE 06E076). DOMETIC WILL REPAIR THESE REFRIGERATORS BY INSTALLING A SECONDARY BURN HOUSING, A THERMAL FUSE, AND A MELT FUSE FREE OF CHARGE. DOMETIC HAS RETAINED STERICYCLE INC. TO MANAGE THIS CAMPAIGN. STERICYCLE WILL ASSIST THE OWNER IN LOCATING DEALERSHIPS OR SERVICE CENTERS AND WILL PROVIDE ASSISTANCE WITH SCHEDULING OF APPOINTMENTS. OWNERS MAY CONTACT DOMETIC AT 1-888-446-5157, STERICYCLE AT 1-317-860-1163, OR LANCE CAMPER AT 1-661-949-3322.

**NOTES:**

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

This recall was the subject of an Equipment Query, EQ06-019, conducted by the Office of Defects Investigation.

Please provide the following additional information and be reminded of the following requirements:

Federal law requires that the vehicle manufacturer notify owners, dealers and distributors about the defect and offer a free remedy as well as other things. Also, manufacturers are required to submit a draft of their owner notification letter to the Recall Management Division at least 5 days prior to mailing it to owners, and to submit a representative copy of any communication about the recall that is sent to more than one owner, dealer or distributor within 5 days of mailing it. The owner notification must be mailed to current registered owners using State motor vehicle registration records, or, if State registration records fail to yield a usable address, to the most recent owner known to the manufacturer. The vehicle manufacturers must notify their dealers even though they may not be involved in the repair of these refrigerators, since owners may contact them for information.

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Dometic will be handling the remedy and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Dometic's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at [Patricia.wallace@dot.gov](mailto:Patricia.wallace@dot.gov), [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement

