



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue, SE.
Washington, DC 20590

September 17, 2007

GARETT CAROLUS
TECHNICAL MANAGER
KEYSTONE RV COMPANY
2642 HACKBERRY DRIVE
GOSHEN, IN 46526

NVS-215dgl
07V-411

Subject: SHOWER DOOR TOWEL BAR

Dear MR. CAROLUS:

This letter is to acknowledge your recent defect information report. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KEYSTONE /BIG SKY/2007-2008

NHTSA Campaign Number: 07V-411

Mfg's Report Date: September 6, 2007

Components: EQUIPMENT:RECREATIONAL VEHICLE

Potential Number of Units Affected: 317

Summary:

ON CERTAIN FIFTH WHEEL TRAILERS, WHEN PRESSURE IS APPLIED TO THE TOWEL BAR INSTALLED ON THE GLASS SHOWER DOOR, THE EDGE OF THE BAR MAY CONTACT THE GLASS.

Consequence:

GLASS BREAKAGE MAY OCCUR WHICH COULD CAUSE PERSONAL INJURY.

Remedy:

OWNERS WILL BE PROVIDED WITH NEW MOUNTING HARDWARE FOR THE TOWEL BAR AND INSTALLATION INSTRUCTIONS. IF AN OWNER IS NOT COMFORTABLE REPLACING THE HARDWARE THEMSELVES, A DEALER WILL INSTALL THE HARDWARE AT NO COST TO THEM. THE RECALL IS EXPECTED TO BEGIN ON OR ABOUT SEPTEMBER 17, 2007 OWNERS MAY CONTACT KEYSTONE RV AT 1-866-425-4369.

Notes:

KEYSTONE RECALL NO. 07-092. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have reviewed your proposed owner notification letter and it meets the requirements of Part 577.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

cc: David Mihalick, Thor Industries