



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue, SE.
Washington, DC 20590

September 4, 2007

MR. JIM JOHNSON
DIRECTOR, SERVICE
NORTH AMERICAN BUS INDUSTRIES, INC.
106 NATIONAL DRIVE
ANNISTON AL 36207

NVS-215dgl
07V-393

Subject: FUEL PUMP FAILURE/CATERPILLAR

Dear MR. JOHNSON:

This letter is to acknowledge your recent defect noncompliance information report. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
BLUE BIRD/C4RE/2007

NHTSA Campaign Number: 07V-393

Mfg's Report Date: August 27, 2007

Components: ENGINE AND ENGINE COOLING: ENGINE: DIESEL

Potential Number of Units Affected: 1

Summary:

ON A CERTAIN BUS EQUIPPED WITH A CATERPILLAR C7 OR C9 ENGINE, A FUEL PUMP FAILURE WILL DILUTE THE ENGINE OIL WITH FUEL AND MAY CAUSE THE TURBOCHARGER TO FAIL AND CAUSE LOSS OF THROTTLE CONTROL WITH WARNING.

Consequence:

THE WARNING MAY BE EXPERIENCED BY ERRATIC PERFORMANCE AND EXCESSIVE SMOKE BOTH OF WHICH MAY RESULT IN A SITUATION WHERE A VEHICLE CRASH COULD OCCUR.

Remedy:

NABI IS WORKING WITH CATERPILLAR AND WILL MODIFY THE FUEL PUMP FREE OF CHARGE. OWNERS MAY CONTACT CATERPILLAR AT 1-800-447-4986 OR NABI AT 1-256-831-4296.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide the following additional information and be reminded of the following requirements:

Federal law requires that the vehicle manufacturer notify owners, dealers and distributors about the defect and offer a free remedy as well as other things. Also, manufacturers are required to submit a draft of their owner notification letter to the Recall Management Division at least 5 days prior to mailing it to owners, and to submit a representative copy of any communication about the recall that is sent to more than one owner, dealer or distributor within 5 days of mailing it. The owner notification must be mailed to current registered owners using State motor vehicle registration records, or, if State registration records fail to yield a usable address, to the most recent owner known to the manufacturer. The vehicle manufacturers must notify their dealers even though they may not be involved in this recall, since owners may contact them for information.

As stated in your report, Caterpillar will be handling the remedy for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If caterpillar's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement