

U.S. Department of Transportation National Highway Traffic Safety Administration

1200 New Jersey Avenue SE Washington, DC 20590

August 24, 2007

JOHN MADDOX PRODUCT COMPLIANCE OFFICER VOLKSWAGEN OF AMERICA, INC. 3800 HAMLIN ROAD AUBURN HILLS, MI 48326 NVS-215paw 07V-375

Subject: FUEL PUMP

Dear MR. MADDOX:

This letter is to acknowledge your recent defect information report. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

# Makes/Models/Model Years:

AUDI/A4/2003 AUDI/A6/2003 VOLKSWAGEN/PASSAT/2003

NHTSA Campaign Number: 07V-375

Mfg's Report Date: July 23, 2007

Components: FUEL SYSTEM, GASOLINE:DELIVERY:FUEL PUMP

Potential Number of Units Affected: 34,358

### Summary:

ON CERTAIN VEHICLES EQUIPPED WITH 1.8L TURBO, 2.8L V6, OR 3.0L ENGINES, A CHANGE IN THE ELECTRICAL MOTOR COMPONENTS IN THE FUEL PUMP CAN LEAD TO AN INOPERATIVE FUEL PUMP AND, ULTIMATELY, STOPPAGE OF FUEL SUPPLY TO THE ENGINE CAUSING IT TO STALL.

## **Consequence:**

IF FUEL FLOW TO THE ENGINE IS INTERRUPTED, THE VEHICLE COULD STALL WITHOUT WARNING AND THUS PRESENT A POTENTIAL RISK OF CRASH.

## **Remedy:**

DEALERS WILL INSTALL NEW FUEL PUMPS FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN ON OR ABOUT SEPTEMBER 28, 20007. OWNERS MAY CONTACT VW AT 1-800-222-8987 OR AUDI AT 1-800-822-2834. THIS RECALL IS AN AMENDMENT TO A PREVIOUS CAMPAIGN (PLEASE SEE 06V017).

## Notes:

VW RECALL NO. M7 AND AUDI RECALL NO. JL. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO <u>HTTP://WWW.SAFERCAR.GOV</u>.

We have reviewed your proposed owner notification letters and they meet the requirements of Part 577.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at <u>Patricia.wallace@dot.gov</u>, <u>Delia.lopez@dot.gov</u>, or through the office email at <u>RMD.ODI@dot.gov</u>. We look forward to working with you for successful completion of this recall campaign.

Sincerely.

George H. Person Chief, Recall Management Division Office of Defects Investigation Enforcement