



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

*August 20, 2007*

THOMAS C. BALOGA  
GENERAL MANAGER  
SAFETY ENGINEERING AND  
INTELLIGENT TRANSPORTATION SYSTEMS  
BMW OF NORTH AMERICA, INC.  
PO BOX 1227  
WESTWOOD NJ 07675-1227

NVS-215paw  
07V-367

Subject: CHAIN TENSIONER

Dear MR. BALOGA:

This letter is to acknowledge your recent defect information report. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

BMW/G650X MOTO/2007  
BMW/G650X CHALLENGE/2007  
BMW/G650X COUNTRY/2007

**NHTSA Campaign Number:** 07V-367

**Mfg's Report Date:** August 6, 2007

**Components:** ENGINE AND ENGINE COOLING: ENGINE

**Potential Number of Units Affected:** 173

**Summary:**

ON CERTAIN MOTORCYCLES, A LEFT-SIDE CHAIN TENSIONER HAS BEEN INCORRECTLY INSTALLED ON THE RIGHT SIDE. AS A RESULT, A HEX NUT, WHICH IS USED TO SECURE THE CHAIN TENSIONER, IS IMPROPERLY SEATED AGAINST THE TENSIONER.

**Consequence:**

LOOSENING OF THE CHAIN TENSIONER AND THE REAR WHEEL AXLE MAY OCCUR. THIS COULD LEAD TO A CONDITION IN WHICH THE MOTORCYCLE IS UNSTABLE, INCREASING THE RISK OF A CRASH.

**Remedy:**

DEALERS WILL INSTALL A NEW RIGHT SIDE CHAIN TENSIONER FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN DURING AUGUST 2007. OWNERS MAY CONTACT BMW AT 1-800-831-1117.

**Notes:**

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have reviewed your proposed owner notification letter and it does not meet all the requirements of Part 577. A statement of the risk involved needs to be added to the end of the "Description of Defect" paragraph, i.e., "...the motorcycle is unstable, increasing the risk of a crash."

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at [Patricia.wallace@dot.gov](mailto:Patricia.wallace@dot.gov), [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "G. Person". The signature is fluid and cursive, with a large initial "G" and "P".

George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement