



U.S. Department
of Transportation

1200 New Jersey Avenue, SE.
Washington, DC 20590

**National Highway
Traffic Safety
Administration**

August 20, 2007

CAROL WALKER
WARRANTY RECOVERY MANAGER
CONSUMER AFFAIRS DEPARTMENT
NEWMAR CORPORATION
355 N. DELAWARE STREET
NAPPANEE IN 46550

NVS-215
07V-351

Subject: STEERING GEAR FAILURE/SPARTAN/ZF

Dear MS. WALKER:

This letter is to acknowledge your recent defect information report. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NEWMAR/ESSEX/2005
NEWMAR/LONDON AIRE/2005

NHTSA Campaign Number: 07V-351

Mfg's Report Date: July 30, 2007

Components: STEERING

Potential Number of Units Affected: 84

Summary:

ON CERTAIN MOTOR HOMES BUILT ON SPARTAN K2 OR K3 CHASSIS, THE STEERING GEAR ASSEMBLY CONTAINS A SPACER WITH INCORRECT DIMENSIONS. A SPACER OF INSUFFICIENT HEIGHT ALLOWS FOR EXCESSIVE PLAY IN THE RETURN FUNCTION OF THE RECIRCULATION BALLS AND, AS A CONSEQUENCE, THERE IS A FAILURE IN THE CIRCULATORY FUNCTION OF THESE BALLS.

Consequence:

IF THE FAILURE MODE IS ALLOWED TO CONTINUE, THE FINAL RESULT WILL BE INTERRUPTION IN THE CONNECTION BETWEEN THE STEERING WHEEL AND THE WHEELS OF THE VEHICLE. THE VEHICLE CAN NO LONGER BE STEERED AND COULD RESULT IN A VEHICLE CRASH.

Remedy:

NEWMAR IS WORKING WITH SPARTAN TO REPLACE THE STEERING GEAR ASSEMBLY FREE OF CHARGE. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT SPARTAN AT 1-517-543-6400 OR NEWMAR AT 1-574-773-7791.

Notes:

NEWMAR RECALL NO. SPEC 07015. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

Please provide us with the beginning and ending dates for the build date range of motor homes affected by this recall.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "G. Person".

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement