



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue, SE.
Washington, DC 20590

July 20, 2007

MR. STAN GARRETT
CONTROLLER
BIG TEX TRAILER MANUFACTURING, INC.
850 I-30 EAST
MT. PLEASANT, TEXAS 75455

NVS-215dgl
07V-304

Subject: RAMP HANGER POCKET

Dear MR. GARRETT:

This letter is to acknowledge your recent defect information report. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

BIG TEX/10CC/2007
BIG TEX/14CC/2007

NHTSA Campaign Number: 07V-304

Mfg's Report Date: July 5, 2007

Components: EQUIPMENT: MECHANICAL: CARRIER/RACK

Potential Number of Units Affected: 321

Summary:

ON CERTAIN FLATBED UTILITY TRAILERS, THERE IS AN INSUFFICIENT WELD OF THE RAMP HANGER POCKETS THAT STORE THE RAMPS WHEN NOT IN USE ON THE LEFT AND RIGHT UNDERSIDE OF THE TRAILER BED. IF THE WELD IS INSUFFICIENT, IT COULD CAUSE THE RAMP HANGER POCKET TO DETACH, DROPPING THE RAMP TO THE GROUND OR ROADWAY.

Consequence:

A FAILURE OF THE RAMP HANGER POCKETS COULD RESULT IN ACCIDENTAL DAMAGE TO INCLUDE PERSONAL INJURY, PROPERTY DAMAGE OR BOTH.

Remedy:

DEALERS WILL INSPECT AND ADD TWO 'HAT BRACKETS' (ONE UNDER EACH HANGER POCKET) BY BOLTING THE HAT BRACKET TO THE UNDERSIDE OF EACH AFFECTED TRAILER TO FURTHER SECURE THE RAMP POCKETS. THE RECALL IS EXPECTED TO BEGIN DURING JULY 2007. OWNERS MAY CONTACT BIG TEX TRAILERS AT 1-800-594-5637.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have reviewed your proposed owner letter and it does not meet all the requirements of Part 577. Please revise your letter accordingly:

Change the word 'determined' to 'decided' in the second paragraph per the regulations.

Add the remedy to the letter, i.e., "Dealers will inspect and add two 'hat brackets' (one under each hanger pocket) by bolting the hat bracket to the underside of each affected trailer to further secure the ramp pockets."

Add a reimbursement paragraph, i.e., "If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Big Tex Trailers at 1-800-594-5637."

Include a paragraph concerning leased vehicles, i.e., "Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days."

Please revise your owner letters to include the following updated NHTSA hotline information: "...the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

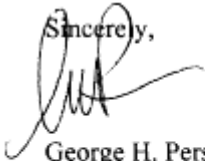
Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter. Enclosed is a copy of the quarterly report form for your use in providing the agency this information.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at Patricia.wallace@dot.gov, Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for successful completion of this recall campaign.

Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Enclosure:
Quarterly Report Form

Vehicle Safety Recall Quarterly Report Information¹

Required per 49 CFR Part 573.7

Report Date: _____ Calendar Quarter: _____

Safety Recall Quarterly Report from _____ through _____

Manufacturer: _____

Report Author: _____ Phone: (____) _____

Recall Subject: _____

1. NHTSA Safety Recall Campaign Number: _____

Also, for completeness, if your company has assigned a code number to this campaign, please provide your code: _____

2. (a) The date notification to purchasers began: _____

(b) The date notification of purchasers was completed: _____

3. The Total Number of Vehicles Involved: _____

The total number of vehicles involved in the subject campaign (including all items sold or distributed to purchasers, dealers, distributors, and similar entities beyond the immediate control of the manufacturer/importer).

4. (a) Total Number Inspected & Remedied: _____

Total number of vehicles which were inspected and/or otherwise repaired or remedied.

(b) Total Number Inspected & NOT REQUIRING REMEDY: _____

Total number of vehicles involved in the recall and inspected, but determined to NOT REQUIRE REMEDIAL or recall repair work.

5. Vehicles Determined to be Unreachable

Total Number Exported: _____

Total Number Stolen: _____

Total Number Scrapped: _____

Total Number Unable to Notify: _____

Total Number Otherwise Unreachable: _____

Describe Other: _____

¹Any Questions please contact Mrs. Kelly Schuler or Mr. George Person at (202) 366-5227 or by FAX at (202) 366-7882.