

U.S. Department of Transportation

National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE. Washington, DC 20590

July 2, 2007

JOHN MADDOX PRODUCT COMPLIANCE OFFICER VOLKSWAGEN OF AMERICA, INC. 3800 HAMLIN ROAD AUBURN HILLS, MI 48326

NVS-215paw 07V-285

## Subject: OWNER'S MANUAL INFORMATION.FMVSS 138 TPMS

Dear MR. MADDOX:

This letter is to acknowledge your recent noncompliance information report. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: VOLKSWAGEN/TOUAREG/2008

NHTSA Campaign Number: 07V-285

Mfg's Report Date: June 21, 2007

Components: EQUIPMENT:OTHER:OWNERS/SERVICE/OTHER MANUAL

Potential Number of Units Affected: 3.100

Summary: CERTAIN VEHICLES FAIL TO CONFORM TO THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 138, "TIRE PRESSURE MONITORING SYSTEMS." THE OWNER'S MANUAL IS MISSING THE TIRE PRESSURE MONITORING SYSTEM (TPMS) WRITTEN INSTRUCTIONS.

## **Consequence:**

THIS STANDARD SPECIFIES PERFORMANCE REQUIREMENTS FOR TIRE PRESSURE MONITORING SYSTEMS (TPMS) TO WARN DRIVERS OF SIGNIFICANT UNDER-INFLATION OF TIRES AND THE RESULTING SAFETY PROBLEMS.

## Remedy:

OWNERS WILL BE SENT AN OWNER'S MANUAL INSERT CONTAINING THE REQUIRED TPMS INFORMATION. THE RECALL IS EXPECTED TO BEGIN ON OR ABOUT JULY 6, 2007. OWNERS MAY CONTACT VW AT 1-800-893-5298.

## Notes:

VW RECALL NO. N9. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO <u>HTTP://WWW.SAFERCAR.GOV</u>.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have reviewed your proposed owner notification letter and it meets the requirements of Part 577.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at <u>Patricia.wallace@dot.gov</u>, <u>Delia.lopez@dot.gov</u>, or though the office email at <u>RMD.ODI@dot.gov</u>. We look forward to working with you for successful completion of this recall campaign.

Sincere

George H. Person Chief, Recall Management Division Office of Defects Investigation Enforcement