

U.S. Department of Transportation

1200 New Jersey Avenue, SE Washington, DC 20590

National Highway Traffic Safety Administration

July 2, 2007

NVS-215dgl 07V-270

JAMES VONDALE DIRECTOR, AUTOMOTIVE SAFETY OFFICE FORD MOTOR COMPANY 330 TOWN CENTER DRIVE, SUITE 400 DEARBORN MI 48126-2738

Subject: HUB ASSEMBLY

Dear MR. VONDALE:

This letter is to acknowledge your recent defect information report. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

LINCOLN/TOWN CAR/2007 FORD/CROWN VICTORIA/2008 MERCURY/GRAND MARQUIS/2008

NHTSA Campaign Number: 07V-270 Mfg's Report Date: June 12, 2007

**Components: SUSPENSION: FRONT HUB** 

**Potential Number of Units Affected: 3,534** 

## **Summary:**

ON CERTAIN PASSENGER VEHICLES, A FRONT WHEEL BEARING AND HUB ASSEMBLY MAY FRACTURE DUE TO IMPROPER HEAT TREATMENT.

# **Consequence:**

IF A HUB FRACTURES, IT MAY POTENTIALLY DETACH FROM THE WHEEL KNUCKLE, RESULTING IN THE WHEEL BEING RETAINED ONLY BY THE BRAKE CALIPER ASSEMBLY. AS A RESULT, THE WHEEL MAY SEPARATE FROM THE VEHICLE POTENTIALLY RESULTING IN A CRASH.

## Remedy:

DEALERS WILL INSPECT BOTH FRONT WHEEL BEARING AND HUB ASSEMBLIES AND REPLACE THEM FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN DURING JUNE 2007. OWNERS MAY CONTACT FORD AT 1-800-392-3673.

## **Notes:**

FORD RECALL NO. 07S54. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO HTTP://WWW.SAFERCAR.GOV.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at <a href="mailto:Patricia.wallace@dot.gov">Patricia.wallace@dot.gov</a>, or through the office email at <a href="mailto:RMD.ODI@dot.gov">RMD.ODI@dot.gov</a>. We look forward to working with you for successful completion of this recall campaign.

George H. Person

Chief, Recall Management Division Office of Defects Investigation

Enforcement