

**SAMPLE COPY**

## **SAFETY RECALL SECOND NOTICE**

November 12, 2007

**NHTSA SAFETY RECALL CAMPAIGN # - 06V-476**

**"XL Front Fender Voltage Regulator"**

Dear Harley-Davidson Motorcycle Owner:

In January 2007 and March of 2007 you and other registered owners were notified by the attached letters that a defect which relates to motor vehicle safety exists on certain 2007 XL model motorcycles built from May 24, 2006 through November 14, 2006, including the following models: XL883, XL883C, XL883L, XL883R, XL1200C, XL1200R, XL1200L, and XL50. This is a follow-up to that earlier communication.

Our records indicate you have not responded to our recall notice. Therefore, we are sending you this second notice in order to re-emphasize the importance of having your motorcycle serviced immediately to remedy the safety issues described in our earlier letter. A brief description of the defect and safety issue involved is described in the attached copy of our earlier letter to you.

Please contact your Harley-Davidson dealer immediately for an appointment to have your motorcycle serviced according to instructions contained in the letter attached.

If your dealer has already serviced your motorcycle under this recall, you are receiving this letter because we have not been notified that the work had been completed. We ask that you contact your dealer and have them notify Harley-Davidson that the work has been completed for our records as required by law. (Disregard this instruction if you have had the service completed recently, since it takes some time for processing of information). This will assist us in accurately reporting vital information to NHTSA about your vehicle, as required by law.

If you have sold your motorcycle, please fill out and mail the enclosed Motorcycle Owner Card with the appropriate information about your purchaser. This will enable us to contact him/her and advise that person of this recall.

Sincerely,

Harley-Davidson Motor Company, Inc.  
Attachments 0128

**SAMPLE COPY**

March 15, 2007

**NHTSA SAFETY RECALL CAMPAIGN # 06V-476**

Dear Harley-Davidson Motorcycle Owner:

Please note this is a revision of our January 22, 2007 letter.

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that a defect relating to motor vehicle safety exists on certain 2007 XL model motorcycles built from May 24, 2006 through November 14, 2006, including the following models: XL883, XL883C, XL883L, XL883R, XL1200C, XL1200R, XL1200L, and XL50. These vehicles were built with voltage regulator part number 74546-07 which, as a result of a greater body thickness than used in previous model years, may contact the front fender under certain conditions. In some cases this contact may allow the front fender to catch on the top side of the regulator body, which could impede the operator's ability to steer the vehicle. This could result in an accident, which could cause injury or death to the rider.

Our records indicate that you purchased one of the model motorcycles listed above that may have the condition involved in this recall.

**We strongly urge you to contact your dealer to make arrangements to have the appropriate service performed as soon as possible. If you have had this defect repaired before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Harley-Davidson at 1-414-343-4056. Should you choose to ride your motorcycle prior to this service, we urge you to be aware of this condition.**

Please contact your Harley-Davidson motorcycle dealer immediately and arrange an appointment to have a mounting bracket installed that will relocate the voltage regulator in a position which will provide more clearance from the front fender. If you have installed an engine guard, part number 49060-04, your dealer will install a kit containing a current production regulator which does not require the relocation kit. The actual dealer labor time to perform this service will be less than one hour; however, due to scheduling, the dealer may require your motorcycle for a

longer period of time. The parts and labor will be free of charge to you. Recall kits will be available at your dealership beginning the week March 5<sup>th</sup>, 2007.

To verify that the service has been completed, your Dealer will ask you to sign a recall claim. If you have sold your motorcycle, please forward the appropriate information about your purchaser. This will enable us to contact him/her and advise that person of this recall. Also, Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you take your motorcycle to your dealer on a mutually agreed upon date and they do not perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at the address or telephone number listed on this letterhead. If your dealer or Harley-Davidson Motor Company, Inc. fails or is unable to remedy your motorcycle without charge within a reasonable time, you may wish to inform the Administrator, The National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-DASH-2DOT (TTY: 1-800-424-9153); or contact NHTSA at <http://www.safercar.gov>.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.  
0128

**SAMPLE COPY**

January 22, 2007

**NHTSA SAFETY RECALL CAMPAIGN # 06V-476**

Dear Harley-Davidson Motorcycle Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that a defect relating to motor vehicle safety exists on certain 2007 XL model motorcycles built from May 24, 2006 through November 14, 2006, including the following models: XL883, XL883C, XL883L, XL883R, XL1200C, XL1200R, XL1200L, and XL50. These vehicles were built with voltage regulator part number 74546-07 which, as a result of a greater body thickness than used in previous model years, may contact the front fender under certain conditions. In some cases this contact may allow the front fender to catch on the top side of the regulator body, which could impede the operator's ability to steer the vehicle. This could result in an accident, which could cause injury or death to the rider.

Our records indicate that you purchased one of the model motorcycles listed above that may have the condition involved in this recall.

**We strongly urge you to contact your dealer to make arrangements to have the appropriate service performed as soon as possible. If you have had this defect repaired before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Harley-Davidson at 1-414-343-4056. Should you choose to ride your motorcycle prior to this service, we urge you to be aware of this condition.**

Please contact your Harley-Davidson motorcycle dealer immediately and arrange an appointment to have a mounting bracket installed that will relocate the voltage regulator in a position which will provide more clearance from the front fender. The actual dealer labor time to perform this service will be less than one hour; however, due to scheduling, the dealer may require your motorcycle for a longer period of time. The parts and labor will be free of charge to you. Recall kits will be available at your dealership beginning the week January 29<sup>th</sup>, 2007.

To verify that the service has been completed, your Dealer will ask you to sign a recall claim. If you have sold your motorcycle, please forward the appropriate information about your purchaser. This will enable us to contact him/her and advise that person of this recall. Also, Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you take your motorcycle to your dealer on a mutually agreed upon date and they do not perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at the address or telephone number listed on this letterhead. If your dealer or Harley-Davidson Motor Company, Inc. fails or is unable to remedy your motorcycle without charge within a reasonable time, you may wish to inform the Administrator, The National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 25090, or call the toll-free Auto Safety Hotline at 1-888-DASH-2DOT (TTY: 1-800-424-9153); or contact NHTSA at <http://www.safercar.gov>.

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