



SSC 60H – 2005 THROUGH LATE 2006 SCION tC SIDE IMPACT AIRBAG SENSORS SAFETY RECALL FOLLOW-UP NOTICE

Dear Scion Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in certain 2005 through late 2006 Model Year Scion tC vehicles. Our records indicate that this condition has not yet been corrected on your vehicle.

What is the condition?

In certain 2005 through late 2006 Model Year Scion tC vehicles, the side impact Seat-Bolster and Curtain Side Airbags may inadvertently deploy. This condition can occur if the door for that side of the vehicle is closed with a high rate of force while the vehicle's ignition is in the "On" position or within 90 seconds of turning the ignition key from the "On" position to the "Off" position. In the worst case, if the side impact Seat-Bolster and Curtain Side Airbags inadvertently deploy, they could cause personal injury if an occupant is seated on the same side of the vehicle as the door that is closed with a high rate of force. Until the repair has been performed, you may reduce the likelihood of this occurring on your vehicle by using minimal force/speed to close the driver and passenger doors or closing the doors after 90 seconds have elapsed from turning the ignition key from the "On" to the "Off" position.

What will Scion do?

Any Scion or Toyota dealer will replace the two Side Impact Airbag Sensors, one in each front door, with newly designed ones at **NO CHARGE** to you.

What should you do?

This is an important Safety Recall

Please contact your authorized Scion or Toyota dealer to make an appointment to replace the two Side Impact Airbag Sensors with newly designed ones as soon as possible. The repair will take approximately two hours. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

We request that you present this notice to the dealer at the time of your service appointment.

If you no longer own the vehicle, please indicate so on the enclosed postage-paid form, providing us with the name and address of the new owner.

What if you have other questions?

Your local Scion or Toyota dealer will be more than happy to answer any of your questions and set up an appointment to perform the repair. If you require further assistance, you may contact the Scion Customer Experience Center at 1-866-707-2466 Monday through Friday, 5:00 am to 6:00 pm, Saturday, 7:00 am through 4:00 pm Pacific Standard Time.

What if you have previously paid for the replacement of the Side Impact Airbag Sensors for this specific condition?

If you have previously paid for the replacement of the Side Impact Airbag Sensor(s) for this specific condition **prior** to receiving this letter, please mail a copy of your repair order, proof-of-payment, and proof-of-ownership to the following address for reimbursement consideration.

Toyota Motor Sales, U.S.A., Inc.
Scion Customer Experience, WC10
19001 South Western Avenue, Torrance, CA 90509

Include your name, address, and telephone number(s) in your request. Please allow 4 to 6 weeks to review your request. If you believe that the dealer or Scion has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Scion.

Sincerely,

Scion,

A Marque of Toyota Motor Sales, U.S.A., Inc.

Spanish translation on back side
Traducción en español en el reverso



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