



## YAMAHA MOTOR CORPORATION, U.S.A.

6555 KATELLA AVENUE, CYPRESS, CALIFORNIA 90630-5101 800-962-7926

### SAFETY RECALL RENOTIFICATION

November 10, 2008

Dear Yamaha Owner:

This letter contains important safety information about your Yamaha/Star Motorcycles XV16 ("Road Star," and "Road Star Silverado," "Midnight Star," and "Road Star MM Limited") model motorcycle or XV17PC ("Warrior") model motorcycle with the 17-digit Vehicle Identification Number (VIN) show on the label on the enclosed card.

This motorcycle should have been modified under recall, but our records do not show that necessary work has been done. For your convenience, on the reverse side of this letter we have reprinted copies of the original letters sent when the recalls were announced. This is a follow-up to those earlier communications.

If you have forgotten to have your Yamaha modified, or if you have delayed for some other reason, we urge you to delay no longer because of the safety risk.

Please contact your Yamaha motorcycle dealer immediately about this Factory Modification Campaign. If needed work has not been done, make a service appointment so your dealer will be able to order necessary parts to do the modification for you. It will, of course, be at no charge to you for either parts or labor.

If, after contacting your dealership, you have questions or concerns which the dealership is unable to answer, please write to:

Yamaha Motor Corporation, U.S.A.  
Customer Relations Department  
P.O. Box 6555  
Cypress CA 90630  
or call 1-800-962-7926

If, after contacting Yamaha Customer Relations, you are still not satisfied that we have done our best to remedy the situation without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If your motorcycle is already modified, or you are unable to have your motorcycle modified for some reason, please complete and mail the enclosed card or, if it is more convenient, call Yamaha Customer Relations toll free at 1-800-962-7926 to provide the information. When you call, please provide us with the 17-digit Vehicle Identification Number (VIN) shown on the label on the enclosed card. It is also stamped on the steering head on the frame of your motorcycle.

Again, we urge you to have your motorcycle modified without delay. If this situation causes you any inconvenience, we apologize. We also thank you for your understanding. Yamaha is committed to customer safety and satisfaction. We take this step to ensure your Yamaha will give you the trouble-free service it was designed to provide.

Sincerely,

Customer Support Group

**CERTAIN 2002 AND 2003 MODEL XV17PC**



8555 Katella Avenue, Cypress, California 90630-5101 (714) 761-7300

**SAFETY RECALL NOTICE**

September 3, 2004

Dear Yamaha Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Yamaha Motor Corporation, U.S.A., has decided that a defect which relates to motor vehicle safety exists in certain 2001 XV16AN and XV16ANC ("Road Star") motorcycles, and in certain 2001 XV16ASN and XV16ASNC ("Midnight Star") motorcycles. Our records show that you own one of these motorcycles.

**The reason for this recall:**

In the transmission of affected motorcycles, the second/third pinion gear may be incorrectly meshed, which could cause abnormal wear that eventually results in a broken retaining circlip. If the circlip breaks, the transmission could lock up, which would also cause the rear wheel to lock up. This could result in loss of control and a vehicle crash with injury or death.

**What Yamaha and your dealer will do:**

To correct this defect, your authorized Yamaha dealer will replace the transmission gears and shafts with new ones. **There will be no charge to you for this procedure.** Your dealer will probably need to keep your motorcycle for at least two days to accomplish the required modification.

**What you should do:**

Please call your Yamaha dealer to make a service appointment to have this procedure performed. At the same time you can find out how long he expects he will need to keep your motorcycle for this service. Remember to take this letter with you when you take in your Road Star or Midnight Star motorcycle.

**You should not ride your motorcycle until this modification is performed.** If your motorcycle's transmission needed a repair previously, you should still have this modification performed now. If those previous transmission repairs were made at your expense, you should ask the servicing Yamaha dealer to contact Yamaha Customer Relations if the failure involved a broken circlip.

If you are unable to return to the Yamaha dealer who sold you the motorcycle, this service will be performed by any authorized Yamaha Motorcycle dealer. For the name of a dealer near you, call 1-800-88-YAMAHA or visit the Yamaha web site at [www.yamaha-motor.com](http://www.yamaha-motor.com).

**If you need help:**

If, after contacting your dealership, you have questions or concerns which the dealership is unable to answer, please write to:

Yamaha Motor Corporation, USA  
Customer Relations Department  
P.O. Box 6585  
Cypress, CA 90630

If, after contacting Yamaha Customer Relations, you are still not satisfied that we have done our best to remedy the situation without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh St., SW, Washington, DC 20580 or call the Auto Safety Hotline at 888-327-4236.

**If you no longer own this Yamaha:**

If you have sold your motorcycle to another party, please call us toll-free at 1-800-827-5393 with the name and address of the new owner, along with the serial number shown above your name on the address label above.

We're sorry to cause you any inconvenience, but we are sincerely concerned about your safety and continued satisfaction with our products. Thank you for giving your attention to this important matter.

Sincerely,  
Customer Support Group  
Yamaha Motor Corporation, USA

**ALL 1999, ALL 2000, AND CERTAIN 2001 MODEL XV16**



8555 Katella Avenue, Cypress, California 90630-5101 (714) 761-7300

**SAFETY RECALL NOTICE**

January 9, 2004

Dear Yamaha Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Yamaha Motor Corporation, U.S.A., has decided that a defect which relates to motor vehicle safety exists in certain 2001 XV16 ("Road Star," "Midnight Star," and "Road Star Silverado") model motorcycles, and in 2002 and 2003 XV16 ("Road Star," "Road Star Limited Edition," "Midnight Star," and "Road Star Silverado") motorcycles. Our records show that you own the affected motorcycle shown on the label above.

**The reason for this recall:**

In affected motorcycles, certain transmission components may not meet Yamaha quality control standards, which could allow abnormal wear that eventually results in a broken retaining circlip. If the circlip breaks, the transmission could lock up, which would also cause the rear wheel to lock up. This could result in loss of control and a vehicle crash with injury or death.

**What Yamaha and your dealer will do:**

To correct this defect, your authorized Yamaha dealer will replace certain transmission components with new ones. **There will be no charge to you for this procedure.** Your dealer will probably need to keep your motorcycle for at least two days to accomplish the required modification.

**What you should do now:**

Please call your Yamaha dealer to make a service appointment to have this procedure performed. At the same time you can find out how long he expects he will need to keep your motorcycle for this service. Remember to take this letter with you when you take in your Road Star or Midnight Star motorcycle.

**You should not ride your motorcycle until this modification is performed.** If your motorcycle's transmission needed a repair previously, you should still have this modification performed now. If those previous transmission repairs were made at your expense, you should ask the servicing Yamaha dealer to contact Yamaha Customer Relations if the failure involved a broken circlip.

If you are unable to return to the Yamaha dealer who sold you the motorcycle, this service will be performed by any authorized Yamaha Motorcycle dealer. For the name of a dealer near you, call 1-800-88-YAMAHA or visit the Yamaha web site at [www.yamaha-motor.com](http://www.yamaha-motor.com).

**If you need help:**

If, after contacting your dealership, you have questions or concerns which the dealership is unable to answer, please write to:

Yamaha Motor Corporation, USA  
Customer Relations Department  
P.O. Box 6585  
Cypress, CA 90630

If, after contacting Yamaha Customer Relations, you are still not satisfied that we have done our best to remedy the situation without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh St., SW, Washington, DC 20580 or call the Auto Safety Hotline at 888-327-4236.

**If you no longer own this Yamaha:**

If you have sold your motorcycle to another party, please call us toll-free at 1-800-827-5393 with the name and address of the new owner, along with the serial number shown above your name on the address label above.

We're sorry to cause you any inconvenience, but we are sincerely concerned about your safety and continued satisfaction with our products. Thank you for giving your attention to this important matter.

Sincerely,  
Customer Support Group  
Yamaha Motor Corporation, USA

CERTAIN 2001 MODEL XV16



CUSTOMER SUPPORT GROUP

6555 Katella Avenue, Cypress, California 90630-5101 (714) 761-7300

SAFETY RECALL NOTICE

January 30, 2004

Dear Yamaha Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Yamaha Motor Corporation, U.S.A., has decided that a defect which relates to motor vehicle safety exists in 2002 and 2003 XV16PCB, PCPC, PCP, and PCRC ("Road Star Warrior") motorcycles.

The reason for this recall:

In affected motorcycles, certain transmission components may not meet Yamaha quality control standards, which could allow abnormal wear that eventually results in a broken retaining circlip. If the circlip breaks, the transmission could lock up, which would also cause the rear wheel to lock up. This could result in loss of control and a vehicle crash with injury or death.

What Yamaha and your dealer will do:

To correct this defect, your authorized Yamaha dealer will replace certain transmission components with new ones. There will be no charge to you for this procedure. Your dealer will probably need to keep your motorcycle for at least two days to accomplish the required modification.

What you should do now:

Please call your Yamaha dealer to make a service appointment to have this procedure performed. At that same time, you can find out how long he expects he will need to keep your motorcycle for this service. Remember to take this letter with you when you take it to your Road Star or Midnight Star motorcycle.

You should not ride your motorcycle until this modification is performed. If your motorcycle's transmission needs a repair (especially one that should still have this modification performed now), if those previous transmission repairs were made at your expense, you should ask the servicing Yamaha dealer to contact Yamaha Customer Relations if the failure involved a broken circlip.

If you are unable to return to the Yamaha dealer who sold you the motorcycle, this service will be performed by any authorized Yamaha Motorcycle dealer. For the name of a dealer near you, call 1-800-85-YAMAHA or visit the Yamaha web site at: www.yamahamotor.com.

If you need help:

If, after contacting your dealership, you have questions or concerns which the dealership is unable to answer, please write to:

Yamaha Motor Corporation, USA  
Customer Relations Department  
P.O. Box 6555  
Cypress, CA 90630

If, after contacting Yamaha Customer Relations, you are still not satisfied that we have done our best to remedy the situation without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call the Auto Safety Hotline at 888-327-4226.

If you no longer own this Yamaha:

If you have sold your motorcycle to another party, please call us toll-free at 1-800-227-5963 with the name and address of the new owner, along with the serial number shown above your name on the address label above.

We're sorry to cause you any inconvenience, but we are sincerely concerned about your safety and continued satisfaction with our products. Thank you for giving your attention to this important matter.

Sincerely,  
Customer Support Group  
Yamaha Motor Corporation, USA

CERTAIN 2001, ALL 2002, AND ALL 2003 MODEL XV16



CUSTOMER SUPPORT GROUP

6555 Katella Avenue, Cypress, California 90630-5101 (714) 761-7300

SAFETY RECALL NOTICE

October 24, 2006

Dear Yamaha Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Yamaha Motor Corporation, U.S.A., has decided that a defect which relates to motor vehicle safety exists in 1999 and 2000, and in certain 2001 XV16 ("Road Star" and "Road Star Silverado," "Midnight Star" and "Road Star MM Limited") model motorcycles. Our records show that you own the affected motorcycle shown on the label above.

The reason for this recall:

In affected motorcycles, certain transmission components may not meet Yamaha quality control standards, which could allow abnormal wear that eventually results in a broken retaining circlip. If the circlip breaks, the transmission could lock up, which would also cause the rear wheel to lock up. This could result in loss of control and a vehicle crash with injury or death.

What Yamaha and your dealer will do:

To correct this defect, your authorized Yamaha dealer will replace certain transmission components with new ones. There will be no charge to you for this procedure. Your dealer will probably need to keep your motorcycle for at least two days to accomplish the required modification.

What you should do now:

Please call your Yamaha dealer to make a service appointment to have this procedure performed. At that same time, you can find out how long he expects he will need to keep your motorcycle for this service. Remember to take this letter with you when you take it to your motorcycle.

You should not ride your motorcycle until this modification is performed.

If you are unable to return to the Yamaha dealer who sold you the motorcycle, this service will be performed by any authorized Yamaha Motorcycle dealer. For the name of a dealer near you, call 1-800-85-YAMAHA or visit the Yamaha web site at: www.yamahamotor.com. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you need help:

If, after contacting your dealership, you have questions or concerns which the dealership is unable to answer, please write to:

Yamaha Motor Corporation, U.S.A.  
Customer Relations Department  
P.O. Box 6555  
Cypress, CA 90630

If, after contacting Yamaha Customer Relations, you are still not satisfied that we have done our best to remedy the situation without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590, or call the Auto Safety Hotline at 1-888-327-4226 (TTY: 1-800-424-9153), or go to http://www.safercar.gov.

If you no longer own this Yamaha:

If you have sold your motorcycle to another party, please call us toll-free at 1-800-227-5963 with the name and address of the new owner, along with the serial number shown above your name on the address label above.

We're sorry to cause you any inconvenience, but we are sincerely concerned about your safety and continued satisfaction with our products. Thank you for giving your attention to this important matter.

Sincerely,  
Customer Support Group  
Yamaha Motor Corporation, U.S.A.



According to our records, you own the Yamaha/ Star Motorcycles XV16 ("Road Star," "Road Star Silverado," "Midnight Star," or "Road Star MM Limited") model motorcycle or XV17PC ("Warrior") model motorcycle shown on the label below. This motorcycle should have been modified under a recall campaign. This is a follow-up to an earlier communication because, according to our records, this modification has not been done.

If your Yamaha motorcycle has not been modified, we urge you to contact your authorized Yamaha motorcycle dealer without delay so the work can be performed. There is no cost to you for parts or labor.

If one of the following applies to you, please check the appropriate box and mail this postpaid card to Yamaha:

- My dealer already did this recall work.
- I do not wish to have the recall work performed.
- My vehicle was stolen.
- My vehicle was destroyed.

I no longer own this vehicle. It was sold to:

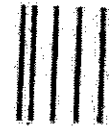
NEW OWNER'S NAME

ADDRESS

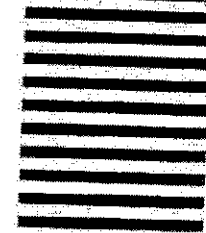
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ZIP



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



**BUSINESS REPLY MAIL**

FIRST-CLASS MAIL PERMIT NO. 1004 CYPRESS, CA

POSTAGE WILL BE PAID BY THE ADDRESSEE

YAMAHA MOTOR CORPORATION USA  
ATTN WARRANTY  
PO BOX 6555  
CYPRESS CA 90630-9976

