



2/27/2007

Dear Customer:

You were originally contacted in January of 2006 regarding a recall that Travis Body & Trailer is conducting. You are receiving this letter today because you have not notified us that the proper inspection and remedy has taken place. The inspection and repair of your trailer is critical to assure its safe operation. I have included a copy of the original letter. Please note that we will reimburse you for the repairs after completed. Reimbursement requires that you fill out the enclosed form and return it. Thanks.

Respectfully,

Jason Backs, VP
Travis Body & Trailer
13955 F.M. 529
Houston, TX 77041
(713) 466-5888 [ph]
(713) 896-8951 [fax]
JBACKS@TRAVISTRAILERS.COM

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Travis Body & Trailer, Inc. has decided that a defect which relates to motor vehicle safety exists in certain trailers that were manufactured between the dates of July 1, 2004 and December 31, 2005. The models involved include all Frameless and Quarter-frame End Dump trailers including all body types; Classic, Power-Lite, Wedge, Wave, Aero-Lite, SST or SST Aerodyne. The defect involves the *coupler plate castings*. These are the large castings that are welded to the top of the coupler plate of the trailer. Each coupler plate contains two of these castings, a left and a right. Each casting includes the large 5" wide lower saddle and **a small outer bushing**. There are three large 2" pins that link the coupler plate to the trailer. The center pin attaches the bottom of the hoist (hydraulic cylinder) to the coupler plate. The pin is held in place by two breakaway bolts, one on either end. Each outer pin (left & right) attaches the end of the draft arms (left and right) to the coupler plate. These pins are inserted through **a small outer bushing** (part of the coupler casting) through the draft arm bushing and into a machined hole in the large lower saddle. **There is a potential for a catastrophic failure in the small outer bushing.** Such failure could result in an accident, including a crash or trailer tip over. It is possible that such failure could occur without warning. The result of any such accident could be serious injury or a fatality to the operator, bystanders or other motorists.

INSPECTION: You must inspect your trailer immediately checking for cracks in the small outer bushing casting. (see attached diagram labeled "Inspection Procedure") Such inspection will require that you clean the area well to be able to visually determine if a crack is present. While in most cases, no visible crack will be apparent, the decision to complete the recommended repairs or retrofit is not optional. A crack could develop with little or no notice. **YOU MUST HAVE THE REPAIRS COMPLETED IMMEDIATELY. ALSO, YOU MUST CONTINUE TO REPEAT THE INSPECTION AT FREQUENT INTERVALS (several times daily and prior to every dumping operation) UNTIL THE REPAIRS ARE COMPLETED.**

We believe that you currently have or have previously owned one of these units. For this reason we ask that you arrange for your dealer to correct your vehicle without delay. The service and required parts will be provided free of charge.

To correct this condition, your dealer will follow the repair procedure as described in the attached drawing by adding a top reinforcing strap and a bottom reinforcing plate. The installation should require no more than one hour to complete including cleaning the area, positioning the reinforcement pieces, welding in place and painting.

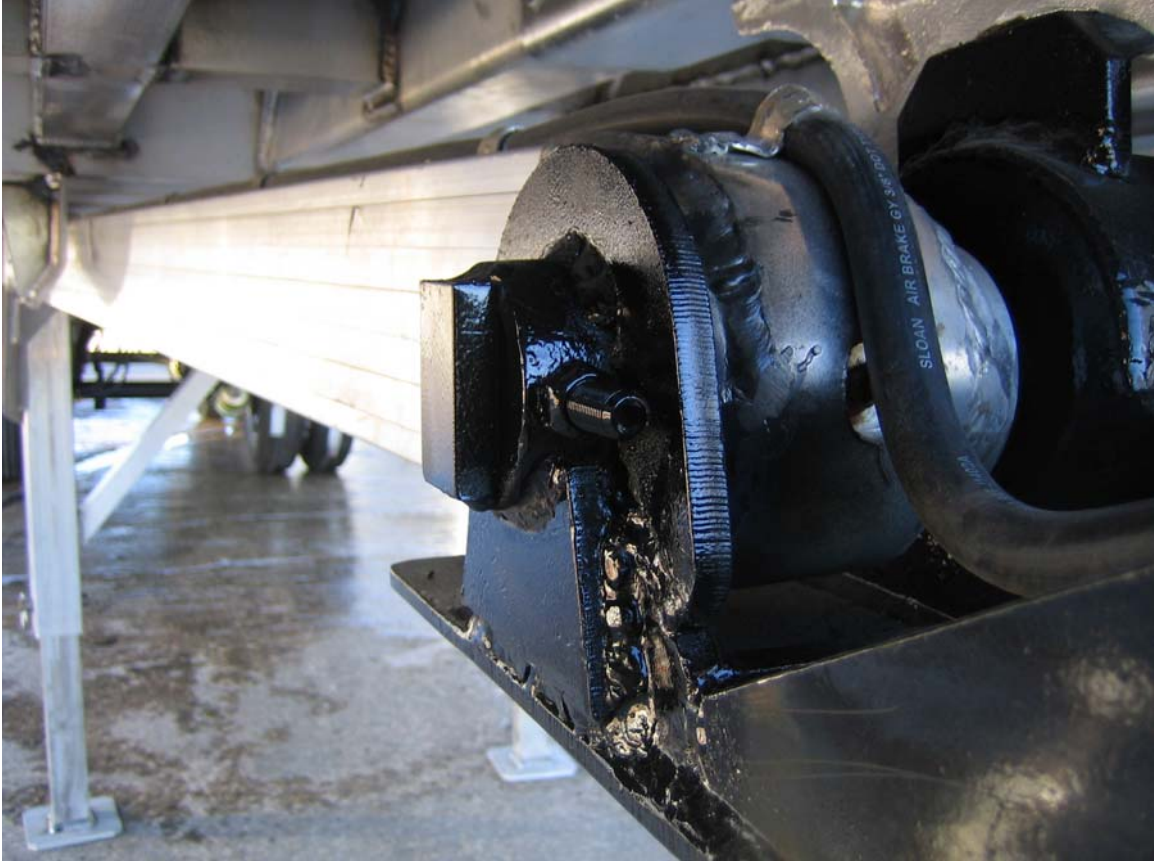
However, additional time may be required depending on how dealer appointments are scheduled and processed. To obtain this free service, contact your Travis dealer, or call our warranty/service department at your earliest convenience at 800 535-4372 to arrange for inspection and correction. **If you no longer own this vehicle, please inform us of this when you call.**

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Randy Weaver, our warranty manager at 800 535-4372.

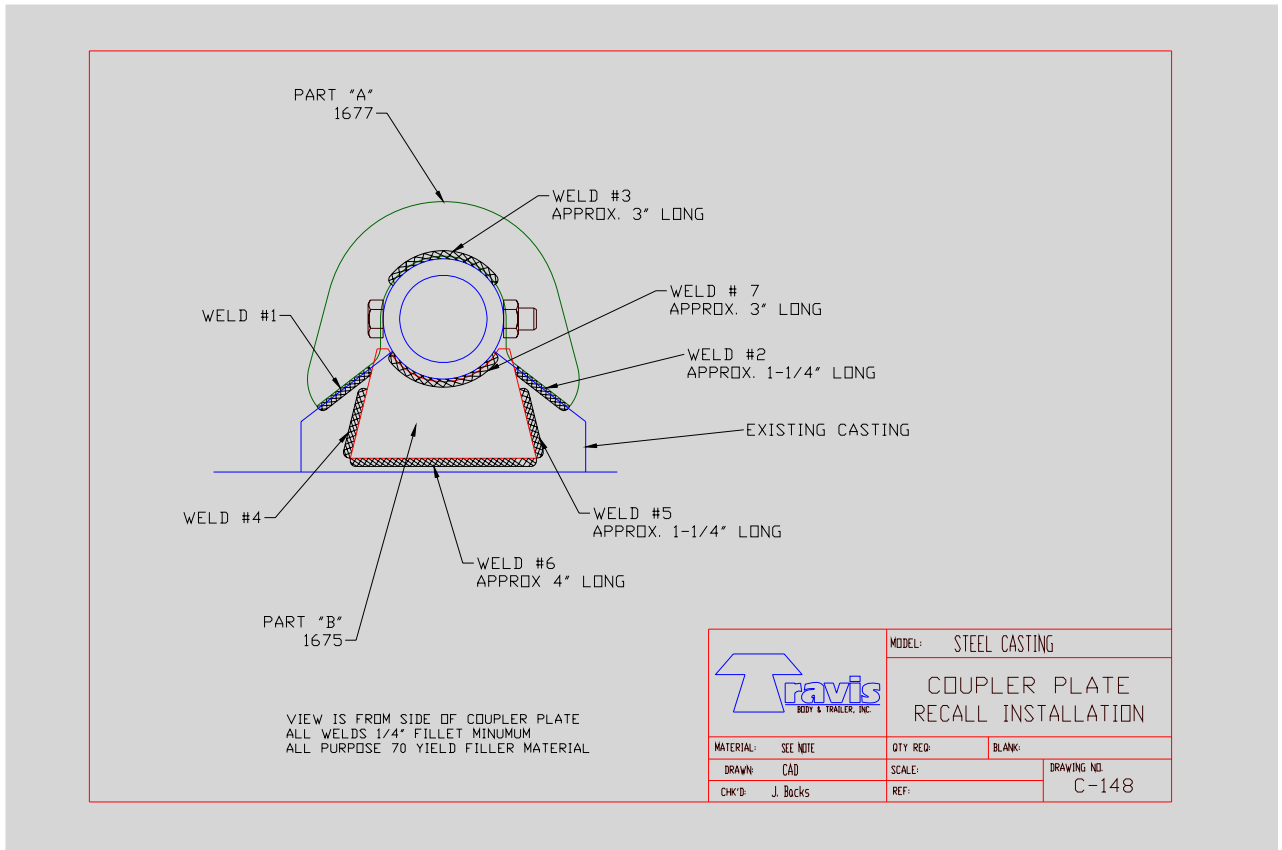
We regret any inconvenience that this action may cause you. However, we are concerned about your safety. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Thank you for your patience and support in helping us to keep you safe.









REPLY CARD – Required for Reimbursement

URGENT!!! This form must be returned to Travis!

RECALL COMPLETION FORM

Name _____ Date _____

Company _____

Address _____

City, State, Zip _____

Phone _____

Owner _____

Repair Shop _____

Serial Numbers (use last 4 digits only)

Recall Campaign Completion Certified by:

_____ Signature

Date _____

_____ Printed Name



1/9/06

Dear Customer:

After receiving the repair parts for the coupler plate recall, you should follow the guidelines below for proper installation.

1. Clean the sides of the coupler castings so they are free of grease, dirt, etc.
2. Position the parts as shown in the accompanying photos.
3. Using an all purpose 70 yield filler material, weld the parts with a minimum ¼" fillet weld per the accompanying drawing and photos.
4. Clean the welds, prime and paint to protect.
5. Please fill out the enclosed card completely and return it for payment. We expect the repairs to be completed in an hour or less per trailer. Upon receiving the enclosed card, Travis will reimburse you for the repairs at the typical / internal shop labor rate.

Should you have any problems or any further questions, please call.

Respectfully,

Jason Backs, VP, M.E.
Travis Body & Trailer
13955 F.M. 529
Houston, TX 77041
(713) 466-5888 [ph]
(713) 896-8951 [fax]
JBACKS@TRAVISTRAILERS.COM