06E-056

# Stephen Selander, PLLC

# FACSIMILE COVER SHEET

# FAX TO: MS. KELLY SCHULER

FAX NO: (202) 366-7882

PHONE NO: (202) 366-5227

NO OF PAGES, INCLUDING THIS COVER SHEET: 5

COVER MESSAGE:

# Kelly ,

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Attached is the transmittal letter and attachments regarding the follow-up notification sent by Jiffy Lube to its customers. Please call me if you have any questions.

Steve

FAX FROM:

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Stephen E. Selander Selander Law Office, PLLC 101 West Big Beaver Road 14<sup>th</sup> Floor Troy, MI 48084

Work (248) 687-1145 Fax (248) 687-1001 Mobile (248) 930-8393

Notice: This message and any attachments are solely for the use of the intended recipient. If you are not the intended recipient, please do not read this message or any attachments. and please do not distribute or act in reliance on this message. If you have received this message by mistake, please notify us immediately by return e-mail and promptly delete this message and any attachments from your computer system. Selander Law Office. PLLC

# UFI FILTERS USA, INC. 110 FIRESTONE POINTE DULUTH GA. 30097

October 30, 2006

Mr. Daniel C. Smith Associate Administrator for Enforcement National Highway Traffic Safety Administration Washington DC 20590

Dear Mr. Smith,

# RE: 06E-056--UFI Filters USA Inc.---Notice to Customers

It has come to our attention that Jiffy Lube International sent a follow-up notification to its customers who had not responded to the original notice. We have obtained a copy of that notification and are enclosing it for your information.

If you have any questions, please contact Stephen Selander of the Selander Law Office at <u>sselander@selanderlaw.com</u> or (248) 930-8393.

Sincerely,

Stephen Delander for

Christer Sundell President UFI Filters, USA, Inc.

cc w/attachments by facsimile: Kelly Schuler

# UFI FILTERS USA, INC. 110 FIRESTONE POINTE DULUTH GA. 30097

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Sincerely,

Stephen Selander for

Christer Sundell President UFI Filters, USA, Inc.

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09/25/2006





The Well-Oiled Machine®

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#### Dear

# IMPORTANT NOTICE ABOUT YOUR FUEL FILTER - SECOND NOTICE

According to our records, you purchased a fuel filter on 1/26/06 for your Ford Focus, NJ license plate at the Jiffy Lube service center located at 342 S Broad St.

The manufacturer of the filters we use has advised us of potential problems with a certain batch of fuel filters. Our records indicate that your filter was installed during the time when filters from that batch may have been in our stores. We need to inspect the filter on your vehicle so that we can identify it and, if it is from the defective batch, replace it. Of course, there will be no charge to you for the inspection or replacement.

#### What you should do:

- 1. At your earliest convenience, take your vehicle to the Jiffy Lube Service center above for a free inspection and replacement filter, if needed. Defective filter is BLACK and MADE in CHINA
- 2. Bring this letter along with you when you visit Jiffy Lube

#### What Jiffy Lube will do:

1. Identify the fuel-filter used on your vehicle

2. If it is part of the potentially defective batch, replace it with a correct new fuel-filter at NO COST

We apologize for this inconvenience. We've also included with this letter a \$10.00 off Jiffy Lube Signature Service® oil change coupon, redeemable when you come in for the fi lter inspection or later, at your option. The coupon cannot be combined and is not valid with any other offer. It can be redeemed only at the store listed above.

If you have any questions regarding the fuel filter please call Sofima/UFI Filters at 1-800-230-5876

As always, we appreciate your business.

Sincercly, Products and Services



#### Page 1 of 2



09/25/2006

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#### The Well-Oiled Machine®

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Dear \_\_\_\_

#### **IMPORTANT NOTICE ABOUT YOUR FUEL FILTER - SECOND NOTICE**

According to our records, you purchased a fuel filter on 2/18/06 for your Ford Trucks E250 Hd Van, NJ license plate the Jiffy Lube service center located at 55 N White Horse Pike.

The manufacturer of the filters we use has advised us of potential problems with a certain batch of fuel filters. Our records indicate that your filter was installed during the time when filters from that batch may have been in our stores. We need to inspect the filter on your vehicle so that we can identify it and, if it is from the defective batch, replace it. Of course, there will be no charge to you for the inspection or replacement.

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As always, we appreciate your business.

Sincerely. Products and Services





09/25/2006

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# The Well-Oiled Machine®

## Մեսվովերինուներիներիներիներիներիներին

#### Dear

## IMPORTANT NOTICE ABOUT YOUR FUEL FILTER - SECOND NOTICE

According to our records, you purchased a fuel filter on 5/11/06 for your Ford Focus, NJ license plate at the Jiffy Lube service center located at 301 Route 130 S Ste 1.

The manufacturer of the filters we use has advised us of potential problems with a certain batch of fuel filters. Our records indicate that your filter was installed during the time when filters from that batch may have been in our stores. We need to inspect the filter on your vehicle so that we can identify it and, if it is from the defective batch, replace it. Of course, there will be no charge to you for the inspection or replacement.

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