

# SERVICE BULLETIN



M-1201

Safety Recall Code 0127

January 12, 2007

## 2006-2007 DYNA WIDE GLIDE HANDLEBAR RECALL

### Purpose

Harley-Davidson has determined that a condition affecting motor vehicle safety exists on certain 2006 FXDWGI and 2007 FXDWG motorcycles. These vehicles have internally wired handlebars which have a potential to crack at the hole where the wires exit the handlebars between the handlebar clamps. Should these cracks progress to the point of breaking the handlebar into two pieces, a loss of control could result, which could cause an accident leading to injury or death to the rider.

In the interest of motor vehicle safety and customer satisfaction, Harley-Davidson has elected to initiate a voluntary recall (Campaign 0127) to replace the handlebar. You may sell but **not** deliver any affected motorcycles to your customers until the remedy is completed.

### Motorcycles Affected

This recall applies to 2006 FXDWGI and 2007 FXDWG motorcycles built from June 17, 2005 to December 4, 2006. A VIN list specific to vehicles shipped to your dealership is available via [h-dnet.com](http://h-dnet.com) and is no longer attached to mailed bulletins. This list may be found by following this path:

[h-dnet.com/Service/Safety](http://h-dnet.com/Service/Safety) Campaign and Product Campaign/Safety Campaign and Open VIN lists. Select 0127 campaign to view VIN list.

**NOTE**

*If the vehicle does not appear on your dealer VIN list, refer to Safety and Product Campaign History by VIN link to verify if vehicle is affected.*

### Customer Notification

In accordance with Federal regulations administered by NHTSA, Harley-Davidson Motor Company, Inc. will provide notice to all owners of record of affected products with direction to bring the vehicle in for the recall service.

To protect the safety of our riders, it is our mutual responsibility to ensure the recall service is performed on all affected motorcycles. Therefore, we strongly urge you to perform the recall service even if the motorcycle was not purchased from your dealership.

You are also required to perform the recall service on all affected vehicles in your dealership inventory prior to delivering, renting or leasing those vehicles.

If you are not sure that a safety recall has been completed on a particular motorcycle, check the recall records available on TALON and [hdnet.com](http://hdnet.com).

**IMPORTANT NOTE**

***Because only registered owners will receive notification from us, we request that you contact any owners of vehicles that your records show as unregistered. Advise them of the safety recall and make arrangements for them to come in for recall service. We also require that you provide us with their names, addresses and V.I.N.s as soon as possible to enable us to mail them an owner's letter, as required by the National Traffic and Motor Vehicle Safety Act (as amended).***

### Kit Ordering Information

Initial wave shipments of replacement parts (Part No. 94506) will be made the week of January 22, 2007.

If additional kits are needed, fill in the attached order form and fax it to the Warranty department at 414-343-8346. You must include your dealer number.

**NOTE**

*No kit orders will be accepted prior to the termination of the wave shipment date. Orders received prior to the termination of the wave shipments **will be discarded**. Termination notice will be sent.*

IMPORTANT NOTE										
In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.										
ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO.1	TECHNICIAN NO. 2	TECHNICIAN NO.3	WARRANTY PROCESS MANAGER	RETURN THIS TO	
INITIAL HERE										
02007 H-D.										

## Required Dealer Action

### NOTE

For both 2006 and 2007 models, refer to the 2007 Dyna Models Service Manual (Part No. 99481-07), which contains instructions on replacing the handlebars.

1. Replace handlebars according to instructions in the 2007 Dyna Models Service Manual.

**Table 1. Safety Recall Code 0127  
Kit 94506 Contents**

Item	Part No.	Quantity
Handlebar (with handgrip)	59781-06A	1

## Credit Procedures for all Talon / h-dnet.com / Lightspeed Warranty Claim Systems Users

For each vehicle serviced, file an electronic recall claim as follows:

Entry Field	Enter
Claim Type	SRC
Event Problem Part	59782-06, 59782-06A or 59782-07
Quantity	Leave blank
Primary Labor Code*	2216
Time (includes allowance for Loctite)	1.1
Customer Concern Code*	0127
Condition Code for Problem Part Number 59782-06*	9981
Condition Code for Problem Part Number 59782-06A*	9982
Condition Code for Problem Part Number 59782-07*	9983
Replacement Part #	94506
Quantity	1

\* These new codes may need to be downloaded into your system.

**IMPORTANT NOTE:** In order to submit an accurate recall claim, you must use the appropriate condition code for the Problem Part as specified.

Upon receipt of the properly completed recall claim, dealers in the contiguous United States will receive a bar-coded label identifying the claim number, VIN, recall campaign and part number that must be returned by the due date on the label. No credit will be issued unless the part is received by the date on the label. Only the recall record will be updated.

Upon the timely receipt of the recall campaign parts, you will be credited 1.1 hours of labor for performing the recall procedure, postage, plus appropriate market administrative time. The recall record will be updated.

**NOTE**

***Each vehicle recall completion must be filed on an individual claim. Please do not submit additional warranty events on these claims.***

## Credit Procedures for all Warranty Claim System Users-Vehicles with P&A Custom Handlebar Grips Installed

If the Parts and Accessory grip is damaged during removal and reinstallation, please file a separate DFS claim (part only) for the **left** grip if available separately, or the pair if not available separately, referencing Recall 0127 in the claim comments. Use Customer Concern Code 9205 and Condition Code 9110.

## Credit Procedures for all other Warranty Claim System Users

For each vehicle serviced, file a claim supplying all necessary information as follows:

- a Dealer Number
- a Repair Order Number
- a Claim Date
- a Product Campaign (0127)
- a Fix I.D. (C)
- a Full seventeen-character V.I.N.

Upon receipt and processing of the properly completed recall claim information, you will receive appropriate credit for your market, including; 1.1 hours labor, plus appropriate market administrative time.

## Credit Procedures for all Warranty Claim System Users-Parts in Stock

For any handlebars you might have in stock, Part numbers 59782-06, 59782-06A and/or 59782-07, file a defective stock claim (DFS) as follows:

Entry Field	Enter
Claim Type	DFS
<b>Event Problem Part</b>	*
Quantity	*
Customer Concern Code*	9205
Condition Code	9110 Comment: Per Service Bulletin
* NOTE: part numbers and/or quantities may vary, depending on what you have in stock.	

Upon receipt of the properly completed defective stock claim, dealers in the contiguous United States will be sent a regular parts return label. All defective stock handlebars must be received by the due date on the claim. Upon timely receipt of the handlebars from stock as required, you will receive the appropriate credit for the handlebars and the return postage.

**SAMPLE COPY**

January 16, 2007

Dear Harley-Davidson Motorcycle Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that a defect relating to motor vehicle safety exists on certain 2006 FXDWGI and 2007 FXDWG motorcycles built between June 17, 2005 and December 4, 2006. These vehicles have internally wired handlebars, part number 59782-06/A and 59782-07, that have a potential to crack at the hole where the wires exit the handlebars between the handlebar clamps. Should these cracks progress to the point of breaking the handlebar into two pieces, a loss of control issue could occur, which could cause an accident leading to injury or death to the rider.

Our records indicate that you purchased one of the model motorcycles listed above that may have the condition involved in this recall.

**We strongly urge you to contact your dealer to make arrangements to have the appropriate service performed as soon as possible. If you have had this defect repaired before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Harley-Davidson at 1-414-343-4056. Should you choose to ride your motorcycle prior to this service, we urge you to be aware of this condition.**

Please contact your Harley-Davidson motorcycle dealer immediately and arrange an appointment to have the handlebar replacement performed. The actual dealer labor time to perform this service will take less than two hours; however, due to scheduling, the dealer may require your motorcycle for a longer period of time. The parts and labor will be free of charge to you. Recall kits will be available at your dealership beginning the week January 22nd, 2007.

To verify that the service has been completed, your Dealer will ask you to sign a recall claim. If you have sold your motorcycle, please forward the appropriate information about your purchaser. This will enable us to contact him/her and advise that person of this recall. Also, Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you take your motorcycle to your dealer on a mutually agreed upon date and they do not perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at the address or telephone number listed on this letterhead. If your dealer or Harley-Davidson Motor Company, Inc. fails or is unable to remedy your motorcycle without charge within a reasonable time, you may wish to inform the Administrator, The National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 25090, or call the toll-free Auto Safety Hotline at 1-888-DASH-2DOT (TTY: 1-800-424-9153); or contact NHTSA at <http://www.safercar.gov>.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.  
0127

