

VOLKSWAGEN of America, Inc.

Product Compliance
3800 Hamlin Road
Auburn Hills, MI 48326
Phone: 1 (248) 754-5000
Fax: 1 (248) 754-5093

January 12, 2007

Ms. Patricia Wallace
Recall Analyst for Safety Assurance
National Highway Traffic Safety Administration
NSA-11
U.S. Department of Transportation
400 Seventh Street, S.W.
Washington, DC 20590

Subject: Recall Campaigns P6 (06V-470) and P7 (06V-472)

Dear Ms. Wallace:

Pursuant to the requirements set forth in Part 573.6 of Title 49 of the Code of Federal Regulations, we are submitting three (3) copies of the following communications for recall campaigns P6 (06V-470) and P7 (06V-472) as follows:

P6

Dealer notification (including customer notification, work procedure, and accounting procedure) and Frequently Asked Questions (FAQ) document

Revision to P6

Dealer notification (including customer notification, work procedure, and accounting procedure) and Frequently Asked Questions (FAQ) document

P7

Dealer notification (including customer notification, work procedure, and accounting procedure) and Frequently Asked Questions (FAQ) document

If you have any questions or require additional information please contact Chris Sandvig at 248-754-5563 or Maria Cotter at (248) 754-4856.

Sincerely,



John Maddox
Product Compliance Officer

Enclosures

01/15/07 10:10 AM



VOLKSWAGEN DEALERSHIP COMMUNICATION

To: Dealer Principal, Service Manager, Parts Manager and
Warranty Administrator

Name

Title

Subject: Safety Recalls P6 and P7

Product Compliance Department

January 2007 Date

IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION SAFETY RECALL ANNOUNCEMENT

This is to inform you that Volkswagen has issued two new safety recalls as follows:

Safety Recall P6

What is the issue?

Some of the affected 2006 model year Volkswagen Passat vehicles have a wiper motor that may fail during heavy rain due to excessive moisture entering the wiper motor. If this happens, the wipers can become inoperative. This could lead to reduced visibility and potentially a crash without warning.

What does the repair involve?

Dealers will inspect the wiper motor and install a special wiper motor cover kit on affected vehicles if necessary.

Safety Recall P7

What is the issue?

Some affected 2006-2007 model year Volkswagen Passat and 2007 model year Volkswagen Passat Wagon vehicles equipped with a 2.0L engine may have a vacuum line that may fracture and become disconnected at low ambient temperatures. If this happens, the brake power assist can become inoperative, and the driver will experience increased effort to apply the brake and therefore possible increased vehicle stopping distance. This could lead to a crash without warning.

What does the repair involve?

Dealers will install a newly-designed vacuum line on affected vehicles.

Parts Allocation Information

Dealers will receive their 40% initial parts allocation well before customer notification begins on January 12, 2007. Please do not place additional parts orders until you receive your allocation. Thereafter, additional parts can be ordered through your facing PDC.

Important Reminder on Vehicles Affected by Safety and Compliance Recalls

Federal law prohibits any person from knowingly selling, or offering for sale, any motor vehicle that either contains a defect related to motor vehicle safety or does not comply with applicable motor vehicle safety standards prescribed under Chapter 301 ("Motor Vehicle Safety") of Title 49, United States Code. Immediately upon completion of the repair, enter the claim into the system. Claims will only be paid for vehicles that show these safety recalls open in ElsaWeb on the day of the repair.

Where can dealers get additional information?

Please refer to **Safety Recall P6 and P7 and the accompanying FAQs** posted on the VWHub for additional information, and please be sure to share this information with all personnel with campaign-related responsibilities.

We would like to take this opportunity to remind you that any vehicle with an open Campaign or Required Vehicle Update TB must be repaired prior to delivery to the customer. This will ensure that the measures that are developed to address customer satisfaction issues are effective.

Volkswagen Product Compliance

Frequently Asked Questions (FAQ) Safety Recall P7

This FAQ is intended to provide supplementary information regarding this Safety Recall. For additional information, please refer to the Safety Recall circular that will be posted on ElsaWeb and on VWHub/ServiceNet.

■ What vehicles are affected?

Some 2006-2007 model year Volkswagen Passat and some 2007 model year Passat Wagons equipped with a 2.0L engine.

■ What is the problem?

The affected vehicles may have a vacuum line that may fracture and become disconnected at low ambient temperatures.

■ What can happen?

If this happens, the brake power assist can become inoperative, and the driver will experience increased effort to apply the brake and therefore possible increased vehicle stopping distance. This could lead to a crash without warning.

■ Can I drive the vehicle until it is repaired?

Affected vehicles can continue to be driven as usual, but if the vehicle experiences increased braking effort, motorists should without delay contact an authorized Volkswagen dealer to make an appointment for service.

■ How many vehicles are affected and when will customer notification begin?

There are approximately 58,800 affected vehicles in the United States; approximately 3,400 affected vehicles in Canada. Customer notification is scheduled to begin on or about January 12, 2007.

■ What exactly will be repaired on the vehicle?

Vehicles will have a newly-designed vacuum line installed at no cost to customers.

■ Is a loaner vehicle being covered under this action?

A loaner vehicle will not be offered because the repair takes less than two hours to complete.

■ Is towing being covered under this action?

No.

■ Do I have to make an appointment?

Yes, after you receive a letter confirming that you are the owner of an affected vehicle and parts are available.

■ When will this repair be available?

When sufficient parts stock is available, owners of affected vehicles will be notified beginning on or about January 12, 2007. Dealers will be notified of the recall launch on or about January 9, 2007.

IMPORTANT INFORMATION

Please inform and provide a copy of this document to every person in your dealership with campaign-related responsibilities including Service, Parts and Accounting personnel. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety. If you have questions regarding this or any other campaign, please call (800) 741-2919.



Safety Recall Circular

Code: P7

**Subject: 2006 - 2007 Passat and 2007 Passat Wagon
Equipped With 2.0L Engine
Replace Brake Vacuum Line**

January 2007

Problem Description

The affected vehicles may have a vacuum line that may fracture and become disconnected at low ambient temperatures. If this happens, the brake power assist can become inoperative, and the driver will experience increased effort to apply the brake and therefore possible increased vehicle stopping distance. This could lead to a crash without warning.

Corrective Action

Replace vacuum line.

VIN Ranges & Production Dates of Affected Vehicles

U.S.A.

Emden:

WVW___3C_6E02717 – WVW___3C_7E009586
Production date: February 14, 2006 – April 7, 2006

Mosel:

WVW___3C_6P009158 – WVW___3C_6P207884
Production date: May 2, 2005 – April 26, 2006

Canada

Emden:

WVW___3C_6E023581 – WVW___3C_7E009572
Production date: May 20, 2005 – April 18, 2006

Mosel:

WVW___3C_6P011801 – WVW___3C_6P207694
Production date: June 29, 2005 – April 26, 2006

NOTE: Check ELSAWeb on the day of repair to verify vehicle eligibility and attach the screen print to the repair order. This is the only valid campaign inquiry and verification source. Some vehicles may be involved in an additional action(s); any additional work can be done while the vehicle is in for this action.

Allocation Report of Affected Vehicles

In the Service Manager's Package, dealers with affected vehicles will receive a report containing the complete VIN, customer name and address data. Dealers will not receive a report if they have no affected vehicles.

NOTE: The allocation report contains owner names and addresses obtained from Motor Vehicle Registration Records. By law, this data may only be used for recall purposes. Use for any other reason may be a violation of law in many states/provinces. Accordingly, you must limit the use of this report.

Parts Information and Allocation

On or about January 11, 2007 you will receive an initial allocation of parts. Parts will not be blocked, however, upper order limits will be in place. Thereafter, additional parts can be ordered through your facing PDC.

Owner Notification Mailing

Beginning January 12, 2007 Volkswagen will notify all known owners of affected vehicles by first class mail. A sample copy of the owner letter is enclosed.

Claim Entry Procedure

Immediately upon completion of the repair work, enter the correct code listed below. Claims will only be paid for vehicles that show this campaign open in ELSAWeb on the day of the repair. To help ensure prompt and proper payment, attach the screen print to the repair order.

Damage Code	Time Units	Work Scope
P7 12	30 T.U.	- Replace brake vacuum line 1 3C0 612 041 BC Vacuum pipe
P7 20	0 T.U.	- Customer refused repairs
<i>There is NO reimbursement for Vehicle Wash or Loaner Vehicle</i>		
<i>The system will enter parts and labor applicable to the codes above</i>		

The repair information in this document is intended for use only by skilled technicians who have the proper tools, equipment and training to correctly and safely maintain your vehicle. These procedures are not intended to be attempted by "do-it-yourselfers," and you should not assume this document applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Volkswagen dealer. ©2007 Volkswagen of America, Inc. and Volkswagen Canada Inc. All Rights Reserved.

Customer Letter Example (U.S.A.)

January 2007

**Subject: Safety Recall P7
2006 – 2007 Volkswagen Passat and 2007 Passat Wagon Equipped With 2.0L Engine
Replace Brake Vacuum Line**

Dear Volkswagen Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Volkswagen has decided that a defect, which relates to motor vehicle safety, exists in some 2006-2007 Passat and some 2007 Passat Wagon 2.0L engine vehicles. Our records show that you are the owner of one of these vehicles.

What Is The Problem?

The affected vehicles may have a vacuum line that may fracture and become disconnected at low ambient temperatures. If this happens, the brake power assist can become inoperative, and the driver will experience increased effort to apply the brake and therefore possible increased vehicle stopping distance. This could lead to a crash without warning.

What Will Volkswagen Do?

In order to correct this defect, we will install a newly-designed vacuum line in your vehicle.

What We Would Like You To Do

Please contact your authorized Volkswagen dealer and arrange for an appointment without delay. This service will take less than one hour and will be free of charge. Please keep in mind that your dealer may need additional time for the preparation of the repair, as well as to accommodate their daily workshop schedule.

Lease Vehicles

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this information immediately via first-class mail to the lessee within ten (10) days of receipt of this notification.

Have You Changed Your Address Or Sold The Vehicle?

If you have, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.

Reimbursement of Expenses

If you have previously paid for replacement of the brake vacuum line, the enclosed form explains how to request reimbursement. We would be pleased to review your reimbursement request.

Service Help from Us

If your authorized Volkswagen dealer fails or is unable to complete this work free of charge within a reasonable time, please call or write to:

*Volkswagen of America, Inc.
Attn: Customer CARE Center – Hills East (P7)
3499 West Hamlin Road
Rochester Hills, MI 48309
1-800-893-5298*

If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause; however we are taking this action to help ensure your safety and continued satisfaction with your vehicle. Thank you for driving a Volkswagen!

Sincerely,

Volkswagen Product Compliance

Customer Letter Example (Canada)

January 2007

**Subject: Safety Recall P7
2006 – 2007 Volkswagen Passat and 2007 Passat Wagon Equipped With 2.0L Engine
Replace Brake Vacuum Line**

Dear Volkswagen Owner:

This notice is sent to you in accordance with the requirements of the Canadian Motor Vehicle Safety Act. Volkswagen has decided that a defect, which relates to motor vehicle safety, exists in some 2006-2007 Passat and some 2007 Passat Wagon 2.0L engine vehicles. Our records show that you are the owner of one of these vehicles.

What Is The Problem?

The affected vehicles may have a vacuum line that may fracture and become disconnected at low ambient temperatures. If this happens, the brake power assist can become inoperative, and the driver will experience increased effort to apply the brake and therefore possible increased vehicle stopping distance. This could lead to a crash without warning.

What Will Volkswagen Do?

In order to correct this defect, we will install a newly-designed vacuum line in your vehicle.

What We Would Like You To Do

Please contact your authorized Volkswagen dealer and arrange for an appointment without delay. This service will take less than one hour and will be free of charge. Please keep in mind that your dealer may need additional time for the preparation of the repair, as well as to accommodate their daily workshop schedule.

Lease Vehicles

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this information immediately via first-class mail to the lessee within ten (10) days of receipt of this notification.

Have You Changed Your Address Or Sold The Vehicle?

If you have, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.

Reimbursement of Expenses

If you have previously paid for replacement of the brake vacuum line, the enclosed form explains how to request reimbursement. We would be pleased to review your reimbursement request.

Service Help from Us

If your authorized Volkswagen dealer fails or is unable to complete this work free of charge within a reasonable time, please call or write to:

Volkswagen Canada Inc.
Attn: Customer CARE Center (P7)
P.O. Box 842, Stn. A
Windsor, ON N9A 9Z9
1-800-893-5298

We apologize for any inconvenience this matter may cause; however we are taking this action to help ensure your safety and continued satisfaction with your vehicle. Thank you for driving a Volkswagen!

Sincerely,

Volkswagen Product Compliance

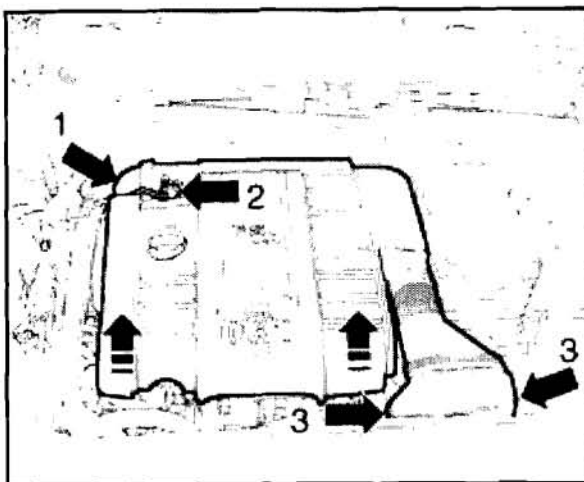
Parts

<u>Quantity</u>	<u>Part Number</u>	<u>Part Name</u>
1	3C0 612 041 BC	Vacuum Pipe

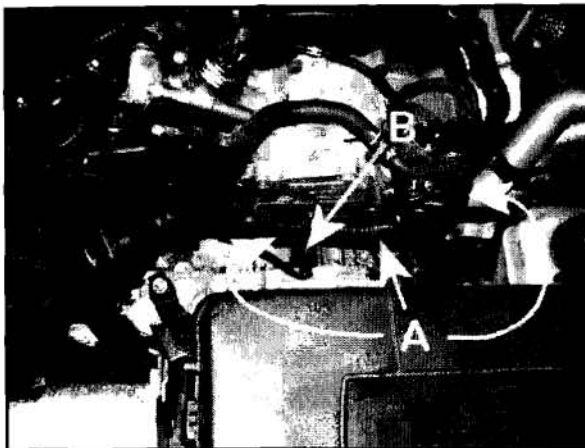
Special Tools:

- V.A.G 1331 Torque wrench or equivalent

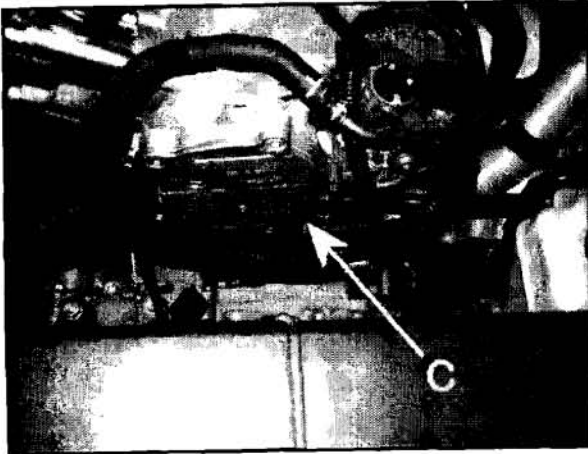
Work Sequence



- Open hood
- ⇐ Open clips and pull air intake pipe -arrow 1- out of engine cover/air cleaner
- ⇐ Disconnect connector -arrow 2-
- ⇐ Remove screws -arrow 3- securing air intake duct
- ⇐ Pull engine cover/air cleaner upward at the rear using an abrupt jerk, then lift upward at front -arrows- and remove



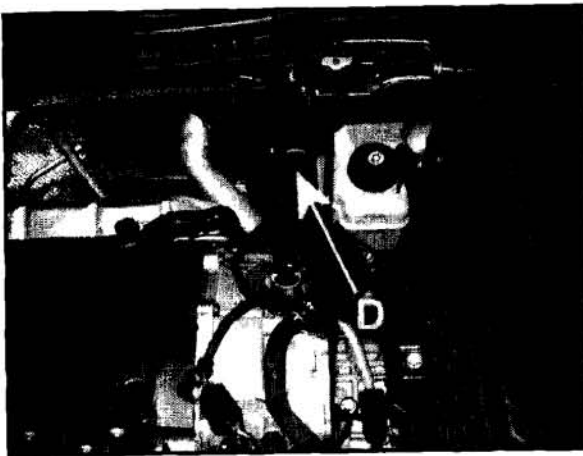
- ⇐ Disconnect coolant temperature sensor connector -B-
- ⇐ Open clips -A- and remove wiring harness



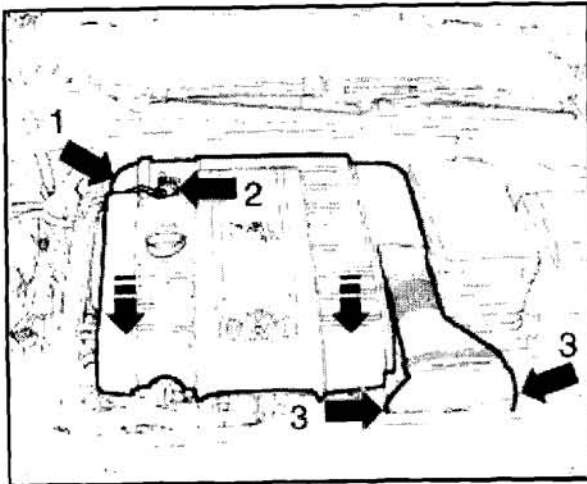
- ⇐ Remove nut -C- and wiring harness ground (GND) wire



Tip: Unclipping wiring harness and loosening ground wire provide clearance to access vacuum pipe connection to intake manifold



- ⇐ Remove vacuum pipe -D- from brake booster then from intake manifold
- ⇐ Install new vacuum pipe (3C0 612 041 BC) onto intake manifold and then onto brake booster
- Reattach wiring harness ground (GND) wire with nut and tighten to 10 Nm (88 in. lbs.)
- Reinstall wiring harness into clips and close clips
- Reconnect connector to coolant temperature sensor



- ⇐ Reinstall engine cover/air cleaner by pressing downward on front -arrows- then pushing downward at the rear
- ⇐ Reconnect air intake duct and secure with Torx screws -arrows 3-
- ⇐ Reinsert intake air pipe -arrow 1- into engine cover/air cleaner and close clips
- ⇐ Reconnect connector -arrow 2-
- Close hood
- Destroy and properly dispose of removed parts

WORK IS COMPLETE