

Volvo Cars of North America, LLC

December 2006

TO: ALL VOLVO RETAILERS - US RE: RECALL 161 B

Volvo has determined that the incorrect tire pressure value may have been printed on the Tire and Loading Information label of certain MY2005-MY2006 Volvo S60, V70 and S80 vehicles and that for these certain vehicles that this label may not meet FMVSS 110 in the U.S.

There was an error in the process to print the vehicle specification on the Tire and Loading Information label which led to incorrect information being printed on the Tire and Loading Information label.

If the car is equipped with SST-tires and the customer sets the tire pressure to 35 PSI (the recommended tire pressure on the Tire and Loading Information label) the Tire Pressure Monitoring System (TPMS-system) may set a warning message "LOW TIRE PRESS. CHECK TIRES", which may lead to customer complaints. However, the tire and loading information provided within the Owner's Manual is correct.

The remedy is to mail the correct Tire and Loading Information label to the owner and request that the owner replace the incorrect label with the correct label.

Note: This action affects approximately 19,700 vehicles in the US.

OWNER NOTIFICATION

Owner notification is scheduled to begin during the month of December. Vehicle owners will receive the correct label and letters with instructions for installation of the correct label.

RETAILER RESPONSIBILITIES

The owner may affix the transparent decal using the instructions provided in their letter or they may have their authorized Volvo retailer affix the decal at no charge. A small supply of tire pressure labels will be sent to the retailers under separate cover for customer support or certified pre-owned vehicles.

A complete description of the Recall Campaign requirements are attached. It is the retailer's responsibility to review the details provided in these materials with all involved personnel.

SMB

Drive Safely,

Volvo Cars of North America, LLC

| | 70] | LV | 0 | TTLE: Recall 161B | GROUF 89 | | NO: 61B |
|--------------------------------------|--------------------|---------------------------|----------|---|---------------------------------|----------------------|------------|
| Service Manager | | | | Tire and Loading Information Label MODEL YEAR 2005 - 2006 V70, S60, S80 | ISSUING DEPARTMENT: Warranty | | |
| | | | | | CARMARKET: United States | | |
| Service | SERVICE MANAGER | UIIE SERVICE WRITER | WARRANTY | REFERENCE BULLETINS: | YEAR 2006 | DATE: MONTH 12 | DAY 07 |
| Person- nel: read and initial. | | | |] | Page 1 of 2 | | |

BULLETIN REFERENCE

- A. RECALL CAMPAIGN 161B DESCRIPTION
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- C. PARTS INFORMATION/PARTS RETURN
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- E. VEHICLES IN RETAILER INVENTORY
- F. RETAILER RESPONSIBILITY
- G. CAMPAIGN REIMBURSEMENT PROCEDURES

A. RECALL CAMPAIGN 161B DESCRIPTION

Volvo has determined that the incorrect tire pressure value may have been printed on the Tire and Loading Information label of certain MY2005-MY2006 Volvo S60, V70 and S80 vehicles and that for these certain vehicles that this label may not meet FMVSS 110 in the U.S. The remedy is to mail the correct Tire and Loading Information label to the owner and request that the owner replace the incorrect label with the correct label.

- Vehicle owners will receive a letter/package, via first class mail. The letter/package will consist of the Tire and Loading Information Label with application instructions.
- If the owner wants to take their vehicle to a Volvo retailer for application of the tire pressure label it shall be performed at no charge. However, there shall be no claims processed for this campaign.

Note: This action affects approximately 19,700 vehicles in the US.

B. VEHICLES INVOLVED

NOTE: RETAILER MUST CONFIRM VEHICLE ELIGIBILITY PRIOR TO BEGINNING REPAIR FOR THIS SERVICE UPGRADE.

"Fixed Right — First Time"

Printed in USA on recycled paper containing a minimum of 50% wastepaper and 10% post-consumer waste. © 2006 VOLVO CARS OF NORTH AMERICA, LLC

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All vehicles should be checked for any other incomplete recalls or service campaigns or service upgrades. All open Recall, Service Campaign or Service Upgrade repairs should be completed.

RETAILER VEHICLE CAMPAIGN LIST

"A Retailer Campaign List" will be posted on VRC² in the Reports Menu under the Service Tab. This list details all affected vehicles that are on record as being retailed or currently in stock at your facility, and is updated monthly. This list will reference the label part number required for the vehicle. Vehicle eligibility must be confirmed via VRC² prior to performing this service campaign.

C. PARTS INFORMATION / PARTS RETURN

For customers that may have misplaced or never received a label, please follow normal tire label ordering procedures through the Volvo region representative. Please verify label part number using VRC² Vehicle Inquiry screen.

PARTS RETURN

Parts are not required to be returned for repairs done in accordance with this recall campaign.

D. OWNER NOTIFICATION

In December, Volvo will begin mailing announcement letters with tire labels directly to the owners of the affected vehicles.

E. VEHICLES IN RETAILER INVENTORY

All vehicles in retailer's inventory and qualifying for this Recall Campaign should be repaired prior to a customer taking possession of the vehicle.

F. RETAILER RESPONSIBILITY

Retailers are to perform this campaign on eligible vehicles regardless of mileage/kilometers or vehicle age. The campaign work covered under Recall Campaign 161B is free of charge to the owner. If a customer presents a recall or service campaign letter for a vehicle that is not found via the VRC² inquiry function, please verify that the letter applies to the customer's vehicle and call the Warranty Assistance Desk at 1-800-807-7712 for instructions. If the Warranty Assistance Desk verifies that the vehicle qualifies for the Recall or Service Campaign, please perform the repair and place the recall or service campaign letter in the customers file. Under no circumstances should a customer be denied the required service without a confirmation from VCNA/VCCL.

G. CAMPAIGN REIMBURSEMENT PROCEDURES

No claims will be accepted for this Recall.

IMPORTANT RECALL NOTICE

[RECALL 161B: TIRE AND LOADING INFORMATION LABEL SAMPLE OWNER NOTIFICATION LETTER UNITED STATES]

December 2006

Dear Volvo Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

The reason for this campaign:

Volvo has decided that certain model year 2005-2006 S60, S80 and V70 fail to comply with the requirements of Federal Motor Vehicle Safety Standard No. 110, "Tire Selection and Rims." It has come to our attention that information on the tire pressure labels is incorrect. A misprinted label could lead to improper vehicle loading specifications or tire inflation which could result in a tire failure, increasing the risk of a crash.

We are sending you the enclosed label with the correct information to apply it using the instructions on the next page, or your authorized Volvo retailer can affix the label for you at no charge.

Please Note: The Tire Inflation Pressure Tables listed in the "Wheels and Tires" section of your owner's manual <u>does</u> contain the correct tire pressure information

i.

Please contact:

If you have any questions, please contact your Volvo retailer. If your retailer is unable to answer your questions, please contact Volvo Customer Care Center at 7 Volvo Drive, Rockleigh, NJ 07647 or phone 1-800-458-1552, Monday through Friday, 8:30 A.M. to 7:00 P.M. Eastern Time. You may also e-mail us at <u>customercare@volvoforlife.com</u>.

We have advised the National Highway Traffic Safety Administration (NHTSA) that we are conducting this recall. If you are unable to have this procedure performed without charge and within a reasonable period of time, you may contact the NHTSA Administrator (National Highway Traffic Safety Administration), 400 Seventh Street, SW., Washington, DC 20590 or call

the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9'53) or go to http://www.safercar.gov.

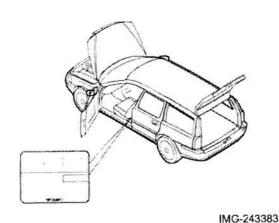
Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.

Your safety and continued satisfaction with your Volvo and the Volvo organization are very important to us. We apologize for any inconvenience this may cause and we appreciate your cooperation in arranging to have this important service completed as quickly as possible.

Sincereiy,

Eunice Stern Manager, Customer Care

Please note: According to Insurance Institute for Highway Safety President Brian O'Neill, "It is very important that owners of vehicles in which safety-related problems have been identified take those vehicles back to dealerships as soon as they receive notice of a recal! or service campaign. Such notices should not be ignored or taken lightly. There is just no reason to drive around in a vehicle with a safety-related defect."



General

Note! The illustrations may contain some discrepancies, but the essential information is always correct.

The tire pressure label is found on the inside of the vehicle's B-pillar.

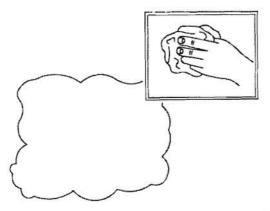
There are two labels found in this location. The tire pressure label is the upper label on the B-pillar.

2.

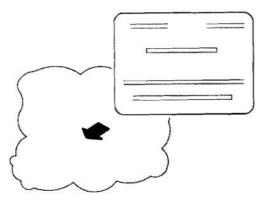
Cleaning the tire pressure label

Clean the existing tire pressure label with windshield washer fluid mixed with water, and a cloth.

Wipe clean and dry using a lint free cloth.



IMG-243388



IMG-243389

3.

Affixing the tire pressure label

Remove the protective paper from the tire pressure label.

Align and place the tire pressure label over the existing one.

Press along the tire pressure label with your thumb to remove any air bubbles. Start from the middle and press outwards.

Note! Make sure that this area of the vehicle is not washed in the next 48 hours.