

SAFETY RECALL BULLETIN

| SUBJECT: | | | No: | SR-06-004 |
|---|--|----------------------|--------------|-------------------|
| | FRONT CROSSMEMBER — SAFETY RECALL CAMPAIGN | • | DATE: | September, 2006 |
| — SAFE IT RECALL CAMPAIGN MODEL: See below | | | L: See below | |
| CIRCULATE TO: | [] GENERAL MANAGER | [X] PARTS MANAGER | | [X] TECHNICIAN |
| [X] SERVICE ADVISOR | [X] SERVICE MANAGER | [X] WARRANTY PROCESS | OR | [] SALES MANAGER |

PURPOSE

The metal forming part of the right rear portion of the front crossmember was improperly stamped resulting in the metal becoming thinner than specified. The defective stamping is located in a high stress area and could over time break and allow the passengers side lower control arm to separate from the crossmember without prior warning. If inspection by authorized personnel determines it necessary to replace the crossmember (or if instructed to replace the crossmember without inspection due to remote location where inspection is not possible), follow the replacement procedure in this bulletin.

A list of affected inventory and sold VINs for your dealership is included with this mailing.

AFFECTED VEHICLES

2007 Eclipse/Eclipse Spyder produced from 6/21/06 to 7/19/06

CUSTOMER NOTIFICATION

A letter will be sent to all owners of affected vehicles telling them to bring their vehicle to their Mitsubishi Motors dealer to have the crossmember inspected and replaced if needed. A copy of the customer notification letter appears later in this bulletin.

PROCEDURE

Before starting this campaign procedure, CHECK ON THE WARRANTY SUPERSCREEN to verify that the vehicle is an affected VIN for this campaign and that this campaign procedure has not already been completed. Some vehicles within the production range were inspected and repaired at the assembly plant prior to shipment to your dealership.

If the front crossmember requires replacement, follow the procedure below:

- 1. Record the radio presets and disconnect the battery.
- 2. Follow the service manual procedure in Group 32 of the 2007 Eclipse/Eclipse Spyder service manual for replacing the **crossmember** <u>except for the steps listed on the following page</u> as it is not necessary to remove the power steering gear and linkage. They can remain in the vehicle during this process.



NOTE: If special tool MB991113-01 – ball joint remover is used, it will need to be modified. Grind the opening, in the area shown, just large enough to go around the ball joint.

3. Reconnect the battery and reset the radio presets.

FILE UNDER:

Steps not required:

- · Power steering fluid draining
- Air bag module and steering wheel assembly removal
- Clock spring removal
- Accelerator stopper removal
- Removal step 3. Self locking nuts removal (connection for tie rod end)
- Removal step 8. Return tube disconnection
- Removal step 9. O-ring removal
- Removal step 10. Pressure hose disconnection
- Removal step 11. O-ring removal
- Removal step 21. Power steering gear and linkage removal

PARTS INFORMATION

Use the Genuine Mitsubishi Parts listed below.

It is not necessary to order parts for this recall. Arrangements will be made to ship the appropriate recall kit to the dealers where inspection has determined that a replacement crossmember is required.

| Description | Model | Part Number |
|-----------------------------|--|-------------|
| Crossmember Kit, Front Axle | 2007 Eclipse/Eclipse Spyder 6G75 V6 3.8L | CMKIT38L |
| Crossmember Kit, Front Axle | 2007 Eclipse/Eclipse Spyder 4G64 L4 2.4L | CMKIT24L |

Each kit contains the following parts:

| Description | Quantity | Comments |
|---|----------|--|
| Crossmember, front axle | 1 | Crossmember, front axle |
| Nut, front suspension lower arm, flange, self locking, 14 | 2 | Ball joint, lower control arm |
| Nut, front axle crossmember, flange, self locking | 2 | Crossmember to body |
| Nut, front axle crossmember, flange, self locking | 2 | Body bracket stud |
| Nut, front axle crossmember, flange, self locking | 2 | For bolt, rear side of lower control arm |

WARRANTY INFORMATION

Enter as a "Recall" claim on the MDL

Campaign Labor Operation Number: C0605KXX

Allowed Labor Times:

Inspection only: 0.2 hrs

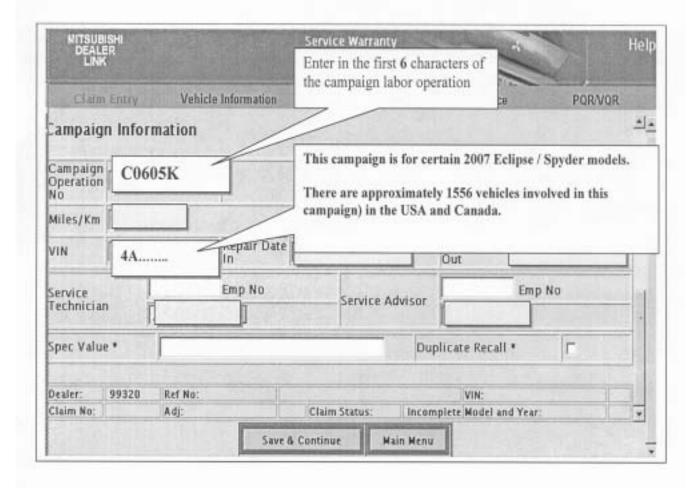
Inspection and authorized replacement if needed: 2.8 hrs

A sample claim with both scenarios has been provided on the following pages.

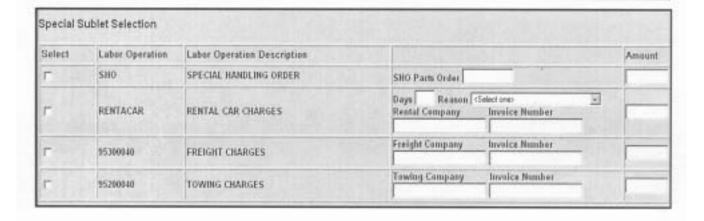
Mitsubishi Motors North America, Inc.

The information contained in this bulletin is subject to change. For the latest version of this document, go to the Mitsubishi Dealer Link, MEDIC, or the Mitsubishi Service Information website (www.mitsubishitechinfo.com).

Header Section 2007 Eclipse / Spyder Crossmember Inspection



Note: In some instances, it may be necessary to arrange towing and/or to provide a temporary rental / loaner vehicle to a customer. Please use the entry fields at the bottom of the campaign claim's labor section.

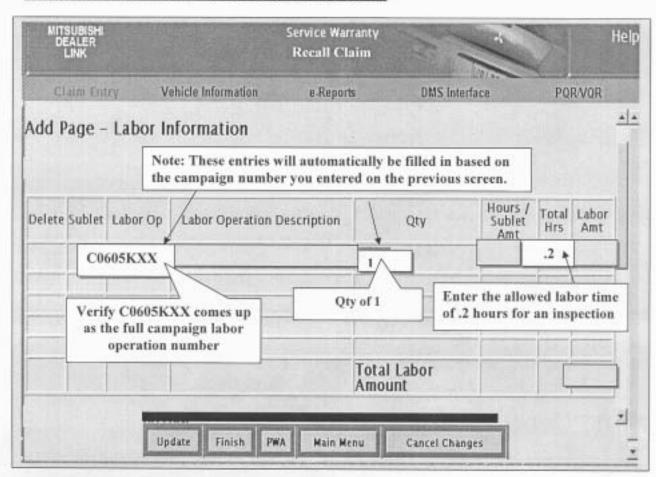


SCENARIO 1: UPON INSPECTION THE CROSSMEMBER DOES NOT NEED REPLACEMENT

PARTS SECTION: No Parts Are Allowed For Inspection Only Claims

| | DEALER | | | Warranty Claim | Wood of the last | - | | He | lp) |
|-----|---------------|-------------|---------------------|----------------|------------------|------------|----------------|---------|-----|
| | Claim to | uv. | Vehicle Information | a Reports | DMS | Interface | PC | RVQR | |
| Add | d Page - | Parts Int | ormation | | | | | _ | 1 |
| | Delete | Part No | Part | Description | Qty | Unit Price | Part Amount | Primary | |
| 1. | Total Control | | | | | | - | 0 | Ш |
| 2. | | | | | | | | C | П |
| а. | | | | | | | | - | 1 |
| 4. | F | | | | | | | - | |
| 5. | F | | | | | | 1000 | C | |
| 6. | | | | | | | | c | |
| 7. | | | | | | | | C . * | i |
| | Check | Part Prices | Save & Continu | More Parts | Main M | enu C | incel Chan | gen | |

LABOR SECTION: Crossmember Inspection Labor Time

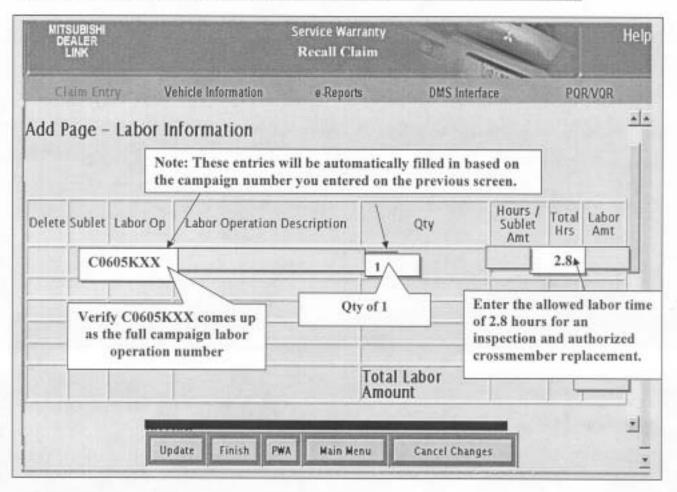


SCENARIO 2: UPON INSPECTION - THE CROSSMEMBER REQUIRES REPLACEMENT

PARTS SECTION: If authorized, a new crossmember may be claimed

| MITSUBIS MITSUBIS | | Service Warranty Warranty Claim | 1 | - | | |
|----------------------|-------------------------------------|------------------------------------|--------|------------|-----------|---------|
| Claim ! | Entry Vehicle Information | a-Reports | DMS | Interface | PC | ROVA |
| Add Page | - Parts Information | | | | | |
| | | | | | | |
| Delete | | December | - | Unit Price | Part | Primary |
| 45 | If the vehicle has 2.4L I4 engin | ie: | 1 | | | F |
| + | Kit Part# = CMKIT24L | | | | | C |
| | If the vehicle has a 3.8L V6 engine | 11.7.5.1 | | | | |
| ia. | Kit Part # = CMKIT38L | ine | | | 1 | |
| | Kit rait # - CMKI138L | | | | | 100 |
| | | | | | | 0 |
| | | | | | | C |
| Che | ck Part Prices Save & Continue | More Parts | Main M | enu Ca | ncel Chan | ges |

LABOR SECTION: Crossmember Inspection and Authorized Replacement Labor Time





AFFECTED VEHICLES MODELS: 2007 Eclipse/Eclipse Spyder

Date: September, 2006

RE: IMPORTANT SAFETY RECALL NOTIFICATION: SR-06-004

Dear Mitsubishi Owner.

This notice is sent to you in accordance with the requirements of the National Traffic Motor Inicle Safety Act.

Reason For Notice: Mitsubishi Motors North America, Inc. has deleted that a deleted that relate to vehicle

Spyder vehic al forming part safety exists in certain 2007 Eclipse and Eclip of the front crossmember may have rly stamped a in the metal mp ifie ime result in breakage becoming thinner in cross-secti his coul of the crossmember. Breakad the cri men v separation of the passenger side lower g ol ar yhila V res loss of steering control.

What you should do: Please containing Aut Mits shi Dealer to schedule an appointment to have the

crossmembe. Led Vit. you a your vehicle in, show this letter. (If you misplace

this letter, they a man a the epair, free of charge.)

What your dealer will do: The sea ship who have an appointment to have the crossmember inspected by

au rizes conn the crossmember requires replacement, the dealer will replace it.

How long w / take? The reeds for the inspection is approximately 10 minutes. If the crossmember

requestions of section of the sectio

If be made to minimize your inconvenience.

If you have any the aving your vehicle repaired promptly and at no charge, please inform us by calling the Mitsubishi Customer Relations Department at 888-MITSU-2006 (888-648-7820).

Hours: Monday - Friday 6 a.m. to 5 p.m. (Pacific Time).

If after contacting Mitsubishi Customer Relations, you still have a problem having this repair made promptly and without charge, write to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20590, or call the Auto Safety Hotline toll-free (888) 327-4236 (TTY 800-424-1953), or go to http://www.safercar.gov.

If you have already encountered a problem regarding the above and have paid for the repair, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064

Notice to Lessors: If you are a lessor of five or more leased vehicles as of the date of this letter, you have an obligation under federal law, (49 CFR Part 577), to provide the lessee of the above referenced vehicle with a copy of this letter by first class mail within ten days of receipt. Further, you must maintain a record, which identifies the lessee to whom you sent a copy of this letter, the date you sent it, and the vehicle identification number (VIN) of the subject vehicle.

We appreciate your prompt attention to this matter. If you have any questions, please contact your Mitsubishi Dealer.

C0805KXX