# GM SERVICE AND PARTS OPERATIONS DCS1672 URGENT DISTRIBUTE IMMEDIATELY

Date: October 31, 2006

Subject: 06079 F/CMVSS Non Compliance Recall

Certification/Tire Label Missing Information

Models: 2006 Cadillac SRX

2007 Cadillac Escalade EXT

2006 Chevrolet Silverado 1500 Reg Cab

2007 Chevrolet Avalanche 1500, Colorado Crew Cab 2WD, Colorado Ext Cab 4WD

2006 GMC Sierra 1500 Reg Cab

2007 GMC Canyon Reg Cab, Canyon Crew Cab, Canyon Ext Cab 4WD

To: All Cadillac, Chevrolet and GMC Dealers

Attention: Service Manager, Parts Manager and Warranty Administrator

#### PRODUCT FIELD ACTION ANNOUNCEMENT

General Motors is announcing Non Compliance Recall 06079 today. The total number of vehicles involved is 3,464. Please see the attached bulletin for details.

#### **Mailing Information**

Customer notification letter mailing will begin on November 7, 2006.

#### **GM Vehicle Inquiry System (GMVIS)**

GMVIS information will be available on October 31, 2006.

#### Service Information System (SI)

Bulletin 06079 is scheduled to be available on November 1, 2006.

#### Campaign Initiation Detail Report (CIDR)

The CIDR will be available in GM DealerWorld on October 31, 2006.

PLEASE DOUBLE CLICK ON THE ICON BELOW THEN SINGLE CLICK ON THE LAUNCH BUTTON TO VIEW OR PRINT THE BULLETIN

END OF MESSAGE
GM SERVICE AND PARTS OPERATIONS



File In Section: Product Recalls

Bulletin No.: 06079 Date: October 2006









### F/CMVSS NONCOMPLIANCE RECALL

**SUBJECT:** Certification/Tire Label Missing Information

MODELS: 2006 Cadillac SRX

2007 Cadillac Escalade EXT

2006 Chevrolet Silverado 1500 Reg Cab

2007 Chevrolet Avalanche 1500, Colorado Crew Cab 2WD, Colorado Ext

Cab 4WD

2006 GMC Sierra 1500 Reg Cab

2007 GMC Canyon Reg Cab, Canyon Crew Cab, Canyon Ext Cab 4WD

The service procedure in this bulletin (install a label) can be performed quickly and easily. To reduce the inconvenience to the customer, if a customer brings their vehicle and their labels into your dealership for installation, have this recall performed on the vehicle immediately if possible so that the customer does not have to leave their vehicle at the dealership.

#### **CONDITION**

General Motors has decided that certain 2006 Cadillac SRX; 2007 Cadillac Escalade EXT; 2006 Chevrolet Silverado 1500 Reg Cab; 2007 Chevrolet Avalanche 1500, Colorado Crew Cab 2WD, Colorado Ext Cab 4WD; 2006 GMC Sierra 1500 Reg Cab; and 2007 GMC Canyon Reg Cab, Canyon Crew Cab, and Canyon Ext Cab 4WD vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) 110, and Canada Motor Vehicle Safety Standard (CMVSS) 120 for displaying the tire rim designation. These vehicles have an incomplete tire rim designation on the Certification/Tire Label located on the driver's door edge. If a customer replaces a wheel and only relies on the rim size designation that is indicated on the label, a wheel that is of a different rim contour designation and therefore not recommended for use may be installed. If a customer replaces a wheel with one that has a rim contour that is inappropriate for use with the tires on the vehicle, the mounting of the tire to the wheel and/or the tire/wheel assembly may not perform as designed/intended.

In addition, there are three vehicles that are also missing the tire load rating on the label. Although this information is not required by the Standard, if a tire of a lesser load rating than the original tire is installed on the vehicle, the tire may not be able to sustain the loads encountered during use.

#### **CORRECTION**

Dealers are to install a new partial label over the existing label. Because this label can easily be installed by the customer, and to reduce their inconvenience, corrected labels and application instructions will be mailed to customers of record. Dealers will receive labels for installation on the vehicles in inventory. **This recall will expire December 31, 2006**.

#### **VEHICLES INVOLVED**

Involved are **certain** 2006 Cadillac SRX; 2007 Cadillac Escalade EXT; 2006 Chevrolet Silverado 1500 Reg Cab; 2007 Chevrolet Avalanche 1500, Colorado Crew Cab 2WD, Colorado Ext Cab 4WD; 2006 GMC Sierra 1500 Reg Cab; and 2007 GMC Canyon Reg Cab, Canyon Crew Cab, and Canyon Ext Cab 4WD built within these VIN breakpoints:

YEAR	DIVISION	MODEL	FROM	THROUGH
2007	Cadillac	Escalade EXT	7G112095	7G114386
2006	Cadillac	SRX	60206558	60214114
2007	Chevrolet	Avalanche	7G109969	7G114561
2007	Chevrolet	Colorado	78100004	78100070
2006	Chevrolet	Silverado	6G258502	6G260483
2006	Chevrolet	Silverado	6Z287148	6Z299262
2007	GMC	Canyon	78100003	78100090
2006	GMC	Sierra	6G258512	6G260444
2006	GMC	Sierra	6Z289263	6Z298881

**Important:** Dealers are to confirm vehicle eligibility prior to beginning repairs by using GMVIS. Not all vehicles within the above breakpoints may be involved.

For dealers with involved vehicles, a listing with involved vehicles containing the complete vehicle identification number, customer name, and address information has been prepared and will be provided through the applicable system listed below. Dealers will not have a report available if they have no involved vehicles currently assigned.

- US dealers GM DealerWorld Recall Information
- Canadian dealers GMinfoNet Recall Reports

The listing may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this report to the follow-up necessary to complete this recall.

#### PARTS INFORMATION

Labels required to complete this recall on vehicles in inventory will be pre-shipped to dealers beginning the week of October 23, 2006. These labels are being provided at no-charge. If additional labels are required, dealers are to follow the instructions below to determine the correct label to order. **DO NOT ORDER LABELS FROM GMSPO.** 

#### For U.S.:

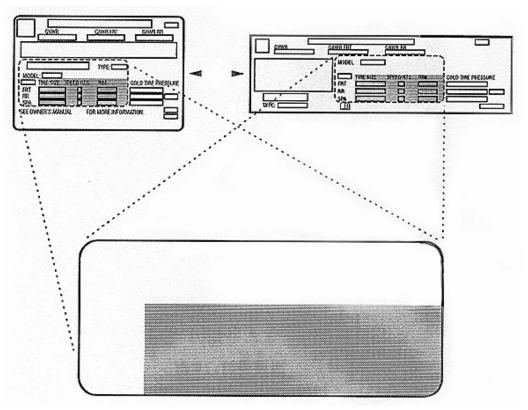
- 1. Go into the DWD Store.
- 2. Under "Business Unit", select "Recall".
- 3. Scroll to the bottom of the page and click on "Search".
- 4. Locate the item "RECALL 06079 LABELS", and click on the "Add" button.
- 5. Verify that the item was added to your order.
- 6. Complete the checkout process.
- 7. You will receive an email confirmation within 30 minutes. This email will contain the file.
- 8. Launch the file and follow the instructions within the file to determine the correct label.
- 9. Order the label through the DWD Store website, www.gmdealerworld.com.

#### For Canada:

Canadian dealers should contact GM Canada's WINS Call Centre by sending a fax with your request to 1-888-888-4622. **Be sure to request label for Noncompliance Recall 06079. Be sure to include the VIN.** 

#### SERVICE PROCEDURE

1. Open the driver's door.



- 2. Locate the Certification/Tire Label. The label is located on the driver's door edge and should look like one of two labels in the above illustration.
- 3. Ensure that the current label and surrounding area is clean and dry. Use a non-oil based cleaner, preferably isopropyl alcohol.
- 4. Remove the backing from the new label.
- 5. Carefully align the new label (1) over the matching text on the current label.
- 6. Apply the label and smooth the label from the center out.
- 7. Close the door.

#### **CLAIM INFORMATION**

Submit a Product Recall Claim with the information indicated below:

REPAIR PERFORMED	PART COUNT	PART NO.	PARTS ALLOW	CC-FC	LABOR OP	LABOR HOURS
Install Certification/Tire Label	N/A		N/A	MA-96	V1524	0.2

Refer to the General Motors WINS Claims Processing Manual for details on Product Recall Claim Submission.

#### DEALER RECALL RESPONSIBILITY - For US

The US National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. To avoid having to provide these burdensome remedies, every effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to contact the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

This bulletin is notice to you that the new motor vehicles included in this recall may not comply with the standard identified above. Under Title 49, Section 30112 of the United States Code, it is illegal for a dealer to sell a new motor vehicle which the dealer knows does not comply with an applicable Federal Motor Vehicle Safety Standard. As a consequence, if you sell any of these motor vehicles without first performing the recall correction, your dealership may be subject to a civil penalty for each such sale.

#### DEALER RECALL RESPONSIBILITY - All

All unsold new vehicles in dealers' possession and subject to this recall <u>must</u> be held and inspected/repaired per the service procedure of this recall bulletin <u>before</u> customers take possession of these vehicles.

Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by

the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this recall enters your vehicle inventory, or is in your dealership for service through December 31, 2006, you must take the steps necessary to be sure the recall correction has been made before selling or releasing the vehicle.

November 2006

#### Dear General Motors Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that certain 2006 Cadillac SRX; 2007 Cadillac Escalade EXT; 2006 Chevrolet Silverado 1500 Reg Cab; 2007 Chevrolet Avalanche 1500, Colorado Crew Cab 2WD, Colorado Ext Cab 4WD; 2006 GMC Sierra 1500 Reg Cab; and 2007 GMC Canyon Reg Cab, Canyon Crew Cab, and Canyon Ext Cab 4WD vehicles fail to conform to the Federal Motor Vehicle Safety Standard (FMVSS) 110, and Canada Motor Vehicle Safety Standard (CMVSS) 120 requirement to include the tire rim designation on the certification label. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we have taken this action for your safety and continued satisfaction with our products.

#### IMPORTANT

- Your vehicle is involved in recall 06079.
- Install the enclosed label or schedule an appointment and your dealer will install it for you at **no charge**.

# Why is your vehicle being recalled?

The tire rim designation on the Certification/Tire Label located on the driver's door edge is missing a letter that represents the wheel's contour. If you replace a wheel and only rely on the rim size designation that is on the label, a wheel that is of a different rim contour may be installed. It may be difficult or impossible to mount the tire on a wheel with the wrong contour. If the tire is mounted on the wheel with the wrong contour, the wheel and tire may not perform as intended.

In addition, the label on your vehicle may also be missing the tire load rating on the label. Although this information is not required by the Standard, if a tire of a lesser load rating than the original tire is installed on the vehicle, the tire may not be able to sustain the loads encountered during use.

### What will we do?

A label that will correct the label originally installed on your vehicle is enclosed. To reduce your inconvenience, you can install the label easily by following the enclosed instructions. If you desire, however, you may take the label to your dealer for installation within the next 60 days. This service will be performed for you at **no charge**.

## What should you do?

If you would like your dealer to install the label, you should contact your GM dealer to arrange a service appointment as soon as possible. Bring the enclosed customer reply form and the label with you when you visit your dealer. The form identifies the repairs required. If you no longer own this vehicle, please let us know by

completing the form and mailing it back to us.

## Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below. More information about this recall can be found at the Owner Center at MyGMLink, http://www.gm.com/recall

Division	Number	Text Telephones (TTY)
Cadillac	1-866-982-2339	1-800-833-2622
Chevrolet	1-800-630-2438	1-800-833-2438
GMC	1-866-996-9463	1-800-462-8583
Guam	1-671-648-8650	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh St., SW, Washington DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to http://www.safercar.gov.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Scott Lawson General Director, Customer and Relationship Services

Enclosure 06079