



THE NEW AMERICAN MOTORCYCLE™

Date: 11/21/2006

TECHNICAL SERVICE BULLETIN

Victory Motorcycle

Bulletin Number: V-06-07(A)

Model Years: 1999-2001

☐ Safety Bulletin ☒ **Safety Recall** ☐ Service Bulletin ☐ Service Alert Fax ☐ Production Update Kit

Distribution: ☐ Owner / Principal ☐ Service Manager ☐ Sales Manager ☐ Parts Manager ☐ Technicians

This Service Bulletin is located at www.polarisdealers.com



-Confidential and Proprietary-

SUBJECT: Rear Sprocket Cushion Drive

PURPOSE:

Some model year 2001 V92 motorcycles, and some 1999-2000 V92 motorcycles if they received transmission replacement kits built in 2001, can experience a third gear failure if an abnormal overload condition occurs, such as when shifting at high RPM. If third gear fails, pieces of the gear could become lodged in the transmission; the transmission could lock up, possibly resulting in loss of control and a vehicle crash. Victory has designed a rear sprocket cushion drive kit for installation on affected models that will address this issue under the conditions mentioned above, however, parts are not yet available. Kits are expected to be available in limited quantity beginning the week of December 18, 2006.

AFFECTED MODEL(S):

Model	Model Number(s)	Vehicle Identification Numbers (VIN)
2001 Standard Cruiser / Deluxe Cruiser	V01CB15C, D, or L	ALL (Except those with 2202432 Transmission Kit Installed) (IMPORTANT! Always enter the VIN number in UNIT INQUIRY on the dealer web site to determine if a bulletin applies to an affected model.)
2001 Sport Cruiser	V01CS15C, D, or L	ALL (Except those with 2202432 Transmission Kit Installed) (IMPORTANT! Always enter the VIN number in UNIT INQUIRY on the dealer web site to determine if a bulletin applies to an affected model.)
1999-2000	Only if a transmission kit built in 2001 is installed*	See page 4 to determine if a transmission kit (built in 2001) is installed.

* Kits 2201878, 2202148, and 2202149, were produced in 2001 and ARE affected. Transmission kits P/N 2202430, 2202431, and 2202432 were produced later than 2001, and ARE NOT affected. See page 4 to determine if a transmission kit built in 2001 is installed.

WHAT YOUR DEALERSHIP SHOULD DO:

1. Contact owners of delivered 2001 units or units that have had an early transmission kit installed by your service department immediately and make arrangements to perform this warranty repair. (See page 4 to learn how to identify early transmission kits that were produced in 2001).
2. Install Rear Sprocket Cushion Drive Kit P/N 2876257 on affected units following the instructions provided in the kit. Parts availability is expected to begin the week of December 18th, 2006.
3. File a warranty claim immediately after completion of this bulletin. Follow warranty claim filing procedures on page 2.

CUSTOMER NOTIFICATION:

A customer Notification letter 06V-298 (06-209 in Canada) will be sent to registered owners of motorcycles affected by this bulletin. An example of the letter is shown on page 3. In addition to the notification letter sent by Victory, dealers are required to notify owners of motorcycles sold by their dealership, and to make arrangements to perform this bulletin repair immediately.

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PARTS INFORMATION:

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PART NUMBER / DESCRIPTION	2876257 / Rear Sprocket Cushion Drive Kit
QUANTITY	1 per affected unit
DIRECT SHIP FROM VICTORY?	NO
TO BE ORDERED BY DEALERS?	YES
AVAILABLE TO ORDER	Limited availability beginning the week of December 18th, 2006

WARRANTY CLAIM INFORMATION:

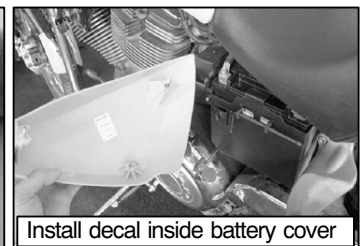
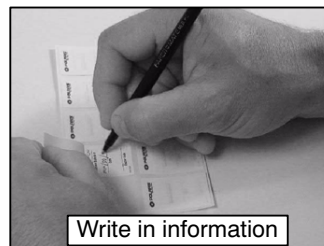
A single group claim may be submitted listing the complete (17 digit) Vehicle Identification Number for machines with the same model number. File claim type **SB (Service Bulletin)**. DO NOT PUT MORE THAN ONE MODEL NUMBER ON A CLAIM. The warranty claim system will automatically enter the parts listed below (Claim Part Numbers). If other parts are found to be necessary while performing this bulletin, contact Victory Technical Service for special authorization.

Service Bulletin Number	V-06-07 (For Inspection) or V-06-07A (For Cushion Drive Installation)
Claim Type	SB
Labor Allowance - For V-06-07 - Inspection of 1999 or 2000 model year vehicles that have a transmission kit installed (See page 4)	:12 Minutes. (Use this only if Kit 2202430, 2202431, or 2202432 has been installed)
Labor Allowance - For V-06-07A Cushion Drive Installation	2:15 Hrs. (INCLUDES INSPECTION ABOVE)
Claim Part Numbers - For V-06-07 Inspection	Automatically entered by warranty system
Claim Part Numbers - For V-06-07A Cushion Drive Installation	Automatically entered by warranty system
Claim Parts Return Note:	The system will automatically request return of kit part number 2876257; however, only the rear sprocket must be returned.

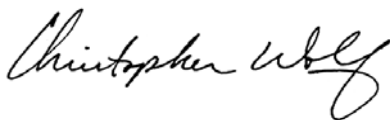
SERVICE BULLETIN COMPLETION DECAL:

- 1) Fill out a Service Bulletin Completion Decal, PN 7170107.
- 2) Clean the surface of the inside of the battery side cover.
- 3) Remove the decal from the sheet and apply as shown.
- 4) Peel the adhesive backing off of the *clear* protective outer film of the decal.
- 5) Press the clear film firmly over the decal.

If you require more decals, order them through normal parts ordering channels.



Sincerely,



Christopher Wolf
Manager, Service Dealer Development and Warranty

EXAMPLE OF CONSUMER LETTER 06V-298

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Subject: Recall Campaign - Rear Sprocket Cushion Drive

Some 2001 Victory V92C Standard Cruiser & V92SC Sport Cruiser models.
Some 1999 and 2000 Victory motorcycles that have had a transmission kit installed.
Warning and Safety Recall Notice 06V-298 (06-209 in Canada)
Reference: Victory Safety Recall Bulletin V-06-07

PLEASE READ IMMEDIATELY

Dear Victory Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. The Victory Motorcycle Division of Polaris Industries Inc. has decided that a defect which relates to motor vehicle safety exists in some model year 2001 and in some 1999-2000 motorcycles that received transmission replacement kits built in 2001. Our records indicate that you have purchased a potentially affected vehicle.

The reason for this recall:

Some model year 2001 Victory V92 motorcycles, and some 1999-2000 V92 motorcycles if they received a transmission replacement kit built in 2001, can experience a third gear failure if an abnormal overload condition occurs such as when shifting at high RPM. If third gear fails, pieces of the gear could become lodged in the transmission; the transmission could lock up, possibly resulting in loss of control and a vehicle crash.

What Victory and your dealer will do:

Victory has designed a Rear Sprocket Cushion Drive Kit that will address this issue under the conditions mentioned above, however, parts are not yet available. Kits are expected to be available in limited quantity beginning the week of December 18, 2006. Repairs will be made by any authorized Victory motorcycle dealer at no cost to you. The actual repair will take approximately 2 1/2 hours to perform; however, it may take longer due to service scheduling requirements.

What you should do:

2001 Owners: Please call your authorized Victory motorcycle dealer to schedule an appointment.

1999-2000 Owners: If your motorcycle has the original transmission, your motorcycle is not affected. Please disregard this notice. If you have had a transmission kit installed, please contact your installing dealer to determine if it is affected by this notice. It is important to note that only transmission kits produced in 2001 are affected. Original transmissions and kits produced after 2001 are not affected. If your dealer determines that your transmission kit is affected, please schedule an appointment to have the bulletin work performed.

If you have questions or if you need more information:

While your Victory dealer is in the best position to answer your questions, if you have any questions that your dealer cannot address, or if you are having difficulty obtaining the recall repair outlined in this letter, please contact our Victory Consumer Service Department using the contact information listed below.

If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information regarding obtaining reimbursement for this please contact the Victory Consumer Service Department using the contact information below. If you no longer own your motorcycle, please call our Consumer Service department using the contact information listed below.

If you believe that the Victory Motorcycle Division of Polaris Industries Inc. has failed to remedy this defect without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-888-424-9153); or go to <http://www.safercar.gov>.

Please accept our apologies for any inconvenience this may cause you. Your safety and continued satisfaction with your Victory motorcycle is our primary concern. Thank you for your prompt attention to this matter.

Sincerely,

Polaris Industries Inc.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days. If you are no longer the owner of the Victory motorcycle indicated by this letter, please contact our Consumer Service department so we may update our records.
Polaris Industries Inc.

Consumer Service Department

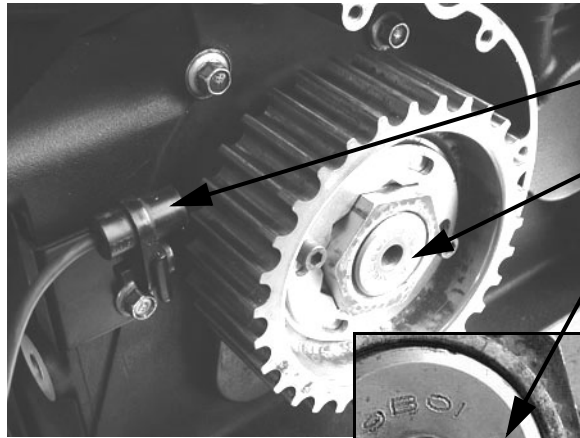
2100 Highway 55

Medina, MN 55340-9962

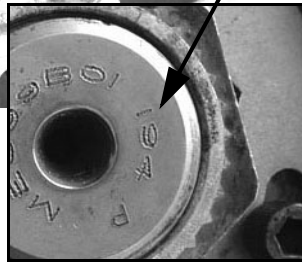
Telephone: (763) 417-8650

Ref: V0607

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Kits (built in 2001) are affected: 2201878; 2202148; 2202149



IF:

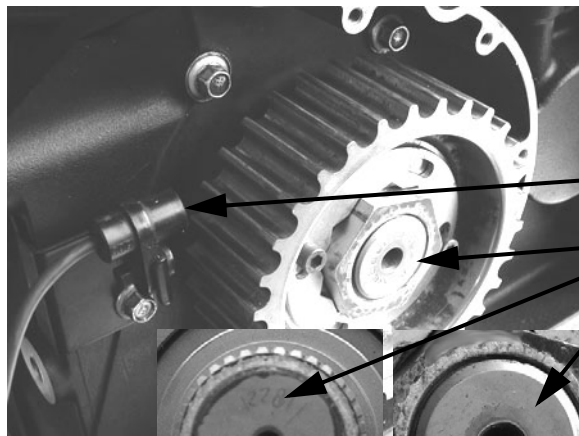
- There is a speed sensor under the cover
- AND
- The end of the shaft is stamped "194"

THEN:

Perform this bulletin.

(This is an early transmission kit built in 2001)

File V-06-07A for repair.



IF:

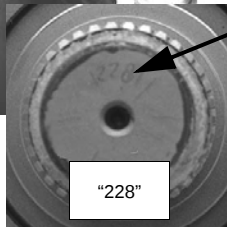
- There is a speed sensor under the cover
- AND
- The end of the shaft is stamped "228" or has no stamping

THEN:

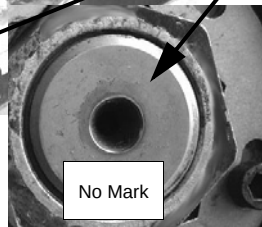
DO NOT perform bulletin.

(This is a LATE transmission kit which does not require the repair.)

File V-06-07 for inspection.



"228"



No Mark

Kits 2202430; 2202431; and 2202432 were produced later than 2001, and are NOT affected.