### GM SERVICE AND PARTS OPERATIONS DCS1626

URGENT DISTRIBUTE IMMEDIATELY

Date: July 24, 2006

Subject: 06013/Safety Recall

Daytime Running Lamps/Turn Signal/Parking Lamps Inoperative

Models: 2004-2005 Cadillac XLR with Daytime Running Lamps (DRL)

To: All Cadillac Dealers

Attention: Service Manager, Parts Manager and Warranty Administrator

#### PRODUCT FIELD ACTION ANNOUNCEMENT

General Motors is announcing Safety Recall 06013 today. The total number of vehicles involved is 8,139. Please see the attached bulletin for details.

#### Mailing Information

Customer notification letter mailing will begin on July 31, 2006.

#### GM Vehicle Inquiry System (GMVIS)

GMVIS information will be available July 25, 2006

#### Service Information System (SI)

Bulletin 06013 is scheduled to be available on July 25, 2006.

#### Campaign Initiation Detail Report (CIDR)

The CIDR will be available in GM DealerWorld on July 24, 2006.

PLEASE DOUBLE CLICK ON THE ICON BELOW THEN SINGLE CLICK ON THE LAUNCH BUTTON TO VIEW OR PRINT THE BULLETIN

(See attached file: 06013 bulletin.pdf)

END OF MESSAGE

GM SERVICE AND PARTS OPERATIONS

File In Section: Product Recalls
Bulletin No.: 06013

n No.: 06013 Date: July 2006







### PRODUCT SAFETY RECALL

SUBJECT: Daytime Running Lamps/Turn Signal/Parking Lamps Inoperative

MODELS: 2004-2005 Cadillac XLR

with Daytime Running Lamps (DRL)

#### CONDITION

General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 2004-2005 Cadillac XLR vehicles equipped with daytime running lamps (DRL). On these vehicles, the DRL, turn signal, and parking lamps use the same bulb. The bulb may become damaged from vibration within a loose fitting bulb base. This condition will cause the bulb to burn out prematurely. If this were to occur, the driver would notice that the arrow in the instrument panel would flash faster than normal when the turn signal is activated. The loss of the DRL and turn signals could fail to warn others of the vehicle's presence or driver's intentions and could lead to a vehicle crash.

#### CORRECTION

Dealers are to replace the socket and bulb in both lamps.

#### VEHICLES INVOLVED

Involved are **certain** 2004-2005 Cadillac XLR vehicles equipped with DRL and built within these VIN breakpoints:

YEAR	DIVISION	MODEL	FROM	THROUGH
2004	Cadillac	XLR	45600001	45604352
2005	Cadillac	XLR	55600001	55604190

Important: Dealers are to confirm vehicle eligibility prior to beginning repairs by using GMVIS. Not all vehicles within the above breakpoints may be involved.

For dealers with involved vehicles, a listing with involved vehicles containing the complete vehicle identification number, customer name, and address information has been prepared and will be provided through the applicable system listed below. Dealers will not have a report available if they have no involved vehicles currently assigned.

- US dealers GM DealerWorld Recall Information
- Canadian dealers GMinfoNet Recall Reports
- Export dealers sent directly to dealers

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The listing may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this report to the follow-up necessary to complete this recall.

#### PARTS INFORMATION

Parts Pre-Ship Information - For US and Canada

Important: An initial supply of sockets and bulbs required to complete this recall will be preshipped to involved dealers of record. This pre-shipment is scheduled to begin the week of July 17, 2006, and will be approximately 10% of each dealer's involved vehicles. Pre-shipped parts will be charged to dealer's open parts account.

Additional parts, if required, are to be obtained from General Motors Service Parts Operations (GMSPO). Please refer to your "involved vehicles listing" before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order.

Part Number	Description	Quantity/Vehicle	
19121115	Socket, Daytime Running Lp	2	
15862271	Bulb, Park & T/Sig Lp	2	
12089189	Splice Sleeve (Sealed), (Salmon) (20-18 GA)	6	

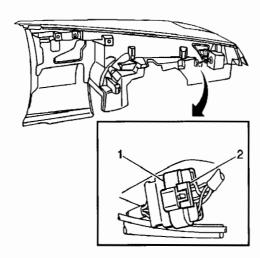
#### SERVICE PROCEDURE

#### **Tools Required**

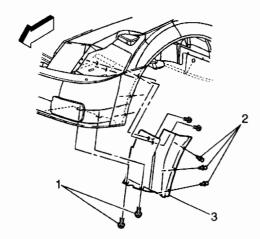
• J 38125 Terminal Repair Kit

Caution: The high intensity discharge system produces high voltage and current. To reduce the risk of severe shocks and burns:

- Never open the high intensity discharge system ballast or the arc tube assembly starter.
- Never probe between the high intensity discharge system ballast output connector and the arc tube assembly.
- Open the hood.

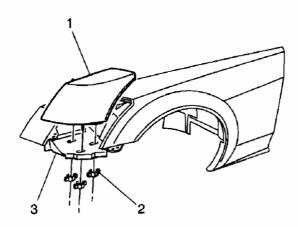


- 2. Remove the connector position assurance (CPA) (2) from the electrical connector (1) to the headlamp wiring harness.
- 3. Disconnect the electrical connector (1) from the headlamp wiring harness.
- 4. Raise and support the vehicle.

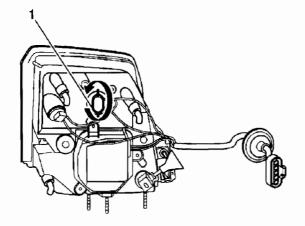


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- 5. Remove the screws (1) attaching the close-out panel (3) to the front fascia.
- 6. Remove the push-in fasteners (2) attaching the close-out panel to the fascia.
- 7. Remove the close-out panel (3).

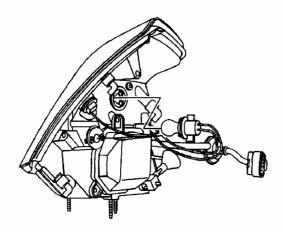


- Remove the nuts (2) attaching the headlamp assembly (1) to the front wheelhouse (3).
   Important: Note the position of any shims on the headlamp mounting studs.
- 9. Remove the headlamp (1) from the wheelhouse (3).

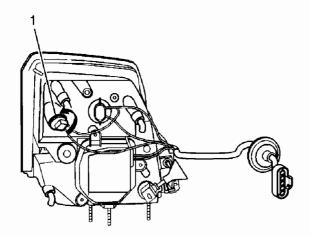


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10. Remove the park/turn bulb/socket by rotating the socket counterclockwise (1).

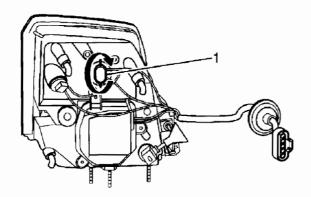


11. Remove the bulb from the socket.

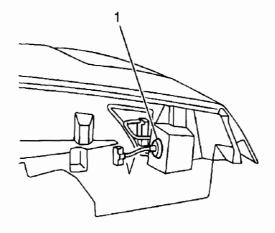


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- 12. Replace the socket per instructions below:
  - 12.1 Cut the three wires of the turn signal/DRL socket close to the socket.
  - 12.2 Splice in the replacement socket using splice sleeves. Refer to the *Splicing Copper Wire Using Splice Sleeves* procedure found in SI.
- 13. Install the new bulb.



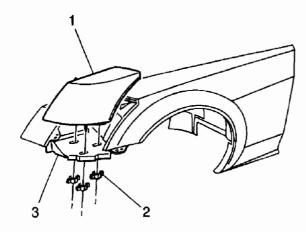
14. Rotate the park/turn bulb/socket clockwise (1) until the bulb/socket is fully seated.



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**Notice:** Properly install the rubber grommet (1) to the headlamp wiring harness and seal the grommet to the wheelhouse in order to avoid chafing of the wiring harness.

- 15. Install the headlamp wiring harness to the wheelhouse.
- 16. Route the harness in such a manner that the new splices will not be positioned above the new socket when reinstalled in the vehicle.



**Important:** Be sure that the shims are installed on the headlamp mounting studs as noted when the headlamp was removed.

17. Position the headlamp (1) to the wheelhouse (3).

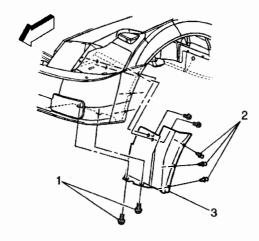
Notice: Refer to Fastener Notice in Cautions and Notices.

18. Install the nuts (2) attaching the headlamp (1) to the front wheelhouse (3).

#### Tighten

Tighten the nuts to 6 N·m (53 lb in).

- 19. Connect the electrical connector (1) to the headlamp wiring harness.
- 20. Install the CPA (2) to the headlamp electrical connector (1).



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- 21. Position the close-out panel (3) to the fascia.
- 22. Install the push-in fasteners (2) that attach the close-out panel to the fascia.
- 23. Install the screws (1) that attach the close-out panel to the fascia.

#### Tighten

Tighten the screws to 2 N·m (18 lb in).

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- 24. Repeat Steps 2 through 23 for the other side of the vehicle.
- 25. Lower the vehicle.
- 26. Inspect the headlamp for proper operation.
- 27. Close the hood.

#### **COURTESY TRANSPORTATION** – For US and Canada

The General Motors Courtesy Transportation Program is intended to minimize customer inconvenience when a vehicle requires a repair that is covered by the New Vehicle Limited Warranty. The availability of courtesy transportation to customers whose vehicles are within the warranty coverage period and involved in a product recall is very important in maintaining customer satisfaction. Dealers are to ensure that these customers understand that shuttle service or some other form of courtesy transportation is available and will be provided at no charge. Dealers should refer to the General Motors Service Policies and Procedures Manual for courtesy transportation guidelines.

#### CLAIM INFORMATION

Submit a Product Recall Claim with the information indicated below:

REPAIR PERFORMED	PART	PART NO.	PARTS ALLOW	CC-FC	LABO R OP	LABOR HOURS
Install Sockets & Bulbs	10		*	MA-96	V1501	0.8
Courtesy Transportation for vehicles within the New Vehicle Limited Warranty (US & Canadian GM Dealers)	N/A	N/A	N/A	MA-96	**	N/A

- The "Parts Allowance" should be the sum total of the current GMSPO Dealer net price plus applicable Mark-Up or Landed Cost Mark-Up (for Export) for the sockets, bulbs, and splice sleeves needed to complete the repair.
- Submit courtesy transportation using normal labor operations for courtesy transportation as indicated in the GM Service Policies and Procedures Manual for vehicles within the New Vehicle Limited Warranty.

Refer to the General Motors WINS Claims Processing Manual for details on Product Recall Claim Submission.

#### **CUSTOMER NOTIFICATION** – For US and Canada

General Motors will notify customers of this recall on their vehicle (see copy of customer letter included with this bulletin).

#### **CUSTOMER NOTIFICATION** – For Export

Letters will be sent to known owners of record located within areas covered by the US National Traffic and Motor Vehicle Safety Act. For owners outside these areas, dealers should notify customers using the attached sample letter.

## <u>DEALER RECALL RESPONSIBILITY</u> – For US and Export (US States, Territories, and Possessions)

The US National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. To avoid having to provide these burdensome remedies, every effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to contact the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

#### DEALER RECALL RESPONSIBILITY - All

All unsold new vehicles in dealers' possession and subject to this recall <u>must</u> be held and inspected/repaired per the service procedure of this recall bulletin <u>before</u> customers take possession of these vehicles.

Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this recall enters your vehicle inventory, or is in your dealership for service in the future, you must take the steps necessary to be sure the recall correction has been made before selling or releasing the vehicle.

Bulletin No.: 06013

July 2006

Dear General Motors Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect that relates to motor vehicle safety exists in certain 2004 and 2005 model year Cadillac XLR vehicles equipped with daytime running lamps (DRL). As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we have taken this action for your safety and continued satisfaction with our products.

#### IMPORTANT

- Your vehicle is involved in safety recall 06013.
- Schedule an appointment with your GM dealer.
- This service will be performed for you at no charge.

# Why is your vehicle being recalled?

On your vehicle, the DRL, turn signal, and parking lamps use the same bulb. The bulb may become damaged from vibration within a loose fitting bulb base. This condition will cause the bulb to burn out prematurely. If this were to occur, the driver would notice that the arrow in the instrument panel would flash faster than normal when the turn signal is activated. The loss of the DRL and turn signals could fail to warn others of the driver's presence or intentions and could lead to a vehicle crash.

### What will we do?

Your GM dealer will replace the socket and bulb in both lamps. This service will be performed for you at **no charge**. It is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 50 minutes because of service scheduling requirements.

If your vehicle is within the New Vehicle Limited Warranty your dealer may provide you with shuttle service or some other form of courtesy transportation while your vehicle is at the dealership for this repair. Please refer to your Owner's Manual and your dealer for details on courtesy transportation.

## What should you do?

You should contact your GM dealer to arrange a service appointment as soon as possible. Bring the enclosed customer reply form with you when you visit your dealer. The form identifies the repairs required. If you no longer own this vehicle, please let us know by completing the form and mailing it back to us.

## Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below. More information about this recall can be found at the Owner Center at MyGMLink, http://www.gm.com/recall

Division	Number	Text Telephones (TTY)
Cadillac	1-866-982-2339	1-800-833-2622
Guam	1-671-648-8650	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh St., SW, Washington DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to http://www.safercar.gov.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Scott Lawson General Director, Customer and Relationship Services

Enclosure 06013