

MODEL: 2006 NINJA® ZX-10R (ZX1000D6F/L)  
TITLE: STEERING DAMPER MOUNTING BOLT

RECEIVED

2006 JUN 10 A 8:56

# RECALL

**THIS BULLETIN IS OF THE HIGHEST PRIORITY AND MUST BE ACTED UPON IMMEDIATELY TO ENSURE CUSTOMER SAFETY.**

## Eligibility

### Eligible Units

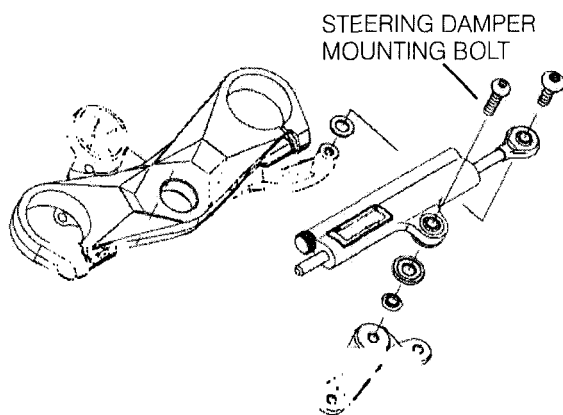
| Model      | Vehicle Identification Number Range |
|------------|-------------------------------------|
| ZX1000D6F  | JKAZXCD1✓6A000659 thru 018341       |
| ZX1000D6FL | JKAZXCD1✓6A000670 thru 018347       |

Please check VSI (Vehicle Service Inquiry) in K-Dealer for other possible repair campaigns for eligible units.

Kawasaki will repair some units prior to you receiving them. Check eligibility using VSI and the physical repair verification prior to starting the repair. See Repair Verification section for details.

## Subject

On eligible units, the bolt that attaches the steering damper body to the frame bracket may not have been tightened sufficiently during vehicle assembly. If the bolt loosens and backs out completely, the steering damper could inhibit free movement of the steering assembly leading to a loss of steering control and creating the potential of a crash resulting in injury or death.



## Kawasaki Action

### Initiate Campaign:

Kawasaki has initiated a Recall campaign to repair all eligible units. The repair consists of tightening the damper and checking for potential binding.

### Notify Registered Owners:

Kawasaki is sending a Recall letter to all registered owners of eligible units. A copy of the letter is printed on the last page of this bulletin.

## Dealer Action

### Repair Eligible Units:

Repair all eligible units including sold units in the field and unsold units in your dealership inventory prior to delivery to the retail purchaser. It is the obligation of authorized Kawasaki retail Dealers to repair eligible units in Dealer's possession prior to retail sale. Failure to comply with this obligation to repair all units eligible for Recall or FDM campaigns by the Dealer constitutes a breach of the Dealer Sales and Service Agreement. Refer to Service Policies bulletin SP 05-01. Refer to the Repair Procedure section of the bulletin for details.

### IMPORTANT NOTE:

- o *It's the law! Under the U.S. National Highway Traffic Safety Administration (NHTSA), Federal Law 49 U.S.C. Section 30120(i) requires dealers to perform Recall repairs before delivering any vehicle affected by the Recall to a purchaser.*

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## Document Completed Repairs:

Federal law requires manufacturers to maintain accurate follow-up records on repairs performed on eligible units. Dealers **MUST** submit a Warranty Claim for each repair. Refer to the Warranty Information section of this bulletin for details.

### NOTE:

- o *If you fail to submit a Warranty Claim for a new unit that is subsequently sold and registered, the new owner will receive the Recall letter requesting the return of the vehicle to you for repair.*

## Submit Product Registration:

Submit the product registration to Kawasaki immediately after retail sale of any eligible unit. Be sure to supply the correct customer name and address. Kawasaki uses the product registration information for customer notification. Also, if you know that the customer has moved, please submit a Customer Update to the Warranty Department.

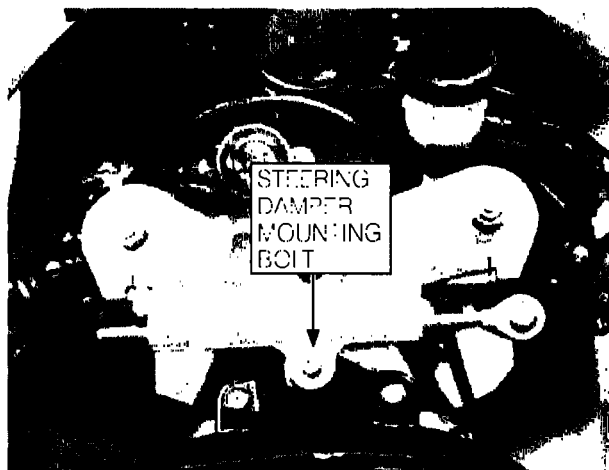
## Repair Procedure

### Steering Damper Bolt Torque:

- Torque the bolt that attaches the steering damper unit to the bracket on the frame.

### Torque

**Steering Damper Mounting Bolt 16 N-m  
(1.6 kgf-m, 11 ft-lb)**



### Check the Damper Unit for Binding:

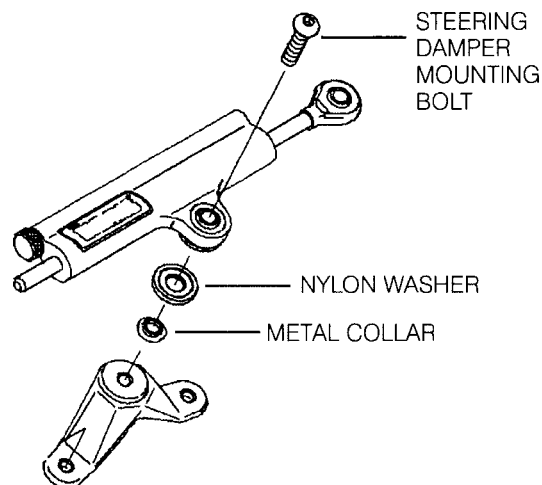
- The body of the damper should rock up and down slightly.

### NOTE:

- o *The damper unit is mounted on spherical bearings which allow the damper body to rock up and down slightly.*



- If the unit binds or no rocking motion is present after torquing, check the metal collar between the unit and frame bracket for damage.



### NOTE:

- o *The metal collar provides a solid mount for the damper and the nylon washer prevents excessive movement of the damper body. The nylon washer should not completely limit movement of the damper.*
- o *Replace the metal collar if necessary*

## Parts Information

No parts are required for this repair campaign. Replace the metal collar only if binding or movement of the damper body is restricted.

## Parts Information

| Description | Part Number |
|-------------|-------------|
| Collar      | 92027-1018  |

## Warranty Information

This is a safety Recall campaign. Repair is authorized regardless of ownership or warranty status. Repairs **MUST BE PERFORMED IMMEDIATELY ON ALL ELIGIBLE UNITS** in the field and during initial assembly and preparation. See the Warranty Policies and Procedures Manual (claim type 3 information) for detailed instructions when submitting the Warranty Claim.

### WARRANTY INFORMATION

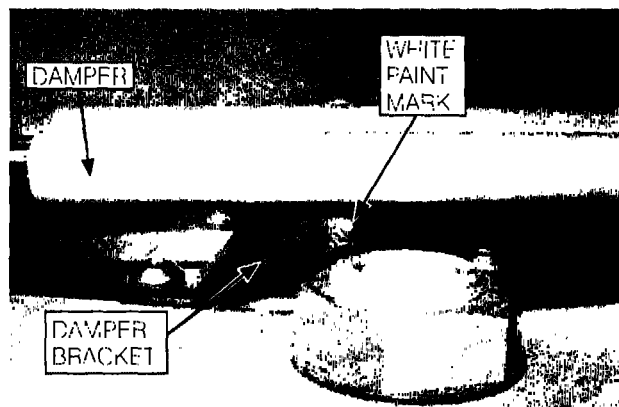
|             |            |
|-------------|------------|
| Claim Type  | 3          |
| Job Code    | 22185      |
| Time        | 0.2 hr.    |
| Qty         | 0          |
| Part Number | 92153-0393 |
| Description | Bolt       |

## Repair Verification

Check VSI in K-Dealer and the physical repair verification mark for vehicle eligibility.

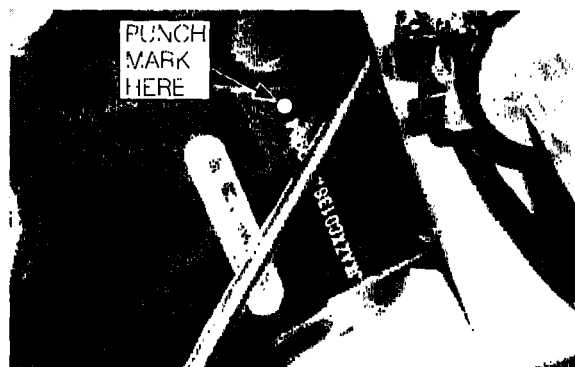
### Units Repaired by Kawasaki:

Units repaired by Kawasaki prior to you receiving them have a small white paint mark on the front of the steering damper frame bracket as shown below, and VSI will show them as repaired.



### Units Repaired by your Dealership:

After repair, make a small punch mark after the VIN as shown.



### NOTE:

- o Repair verification is an essential part of the repair procedure. Along with the physical repair verification mark, check VSI (Vehicle Service Inquiry) in K-Dealer for other possible repair campaigns for eligible units

## **NINJA® ZX-10R STEERING DAMPER MOUNTING BOLT WARNING AND RECALL NOTICE**

Dear Kawasaki Ninja ZX-10R Owner:

This notice has been sent to you in accordance with requirements of the National Traffic and Motor Vehicle Safety Act.

### **The reason for this notice:**

Kawasaki Motors Corp., U.S.A. has decided that a defect which relates to motor vehicle safety exists in 2006 ZX 10R (ZX1000D6F/L) models. On eligible units, the bolt that attaches the steering damper body to the frame bracket may not have been tightened sufficiently during vehicle assembly. If the bolt loosens and backs out completely, the steering damper could inhibit free movement of the steering assembly creating the potential of a crash resulting in injury or death. Our records indicate that you have bought one of these units.

### **What Kawasaki and your dealer will do:**

Your Kawasaki dealer will correct this problem for you at no charge. The correction will consist of tightening the steering damper bolt to the proper torque and inspecting the damper movement. The actual repair will take less than half an hour but may take longer due to scheduling at the dealership and the time needed to obtain required parts.

### **What you must do to ensure your safety:**

It is important that your Kawasaki dealer completes this repair in order to properly torque the damper mounting bolt and inspect the movement of the damper after tightening. Improper torque could result in the hazard described above, or damper binding. Please call your authorized Kawasaki motorcycle dealer immediately to schedule an appointment and take this letter with you at the time of your appointment.

Before taking your motorcycle to the dealership, check the steering damper mounting bolt that attaches the damper to the frame. **DO NOT RIDE YOUR MOTORCYCLE IF THE BOLT IS LOOSE OR MISSING.**

### **If you need help:**

If you have questions or concerns that your dealer is not able to resolve, or you experienced the failure described above prior to receiving this letter and paid to have it corrected, please Contact Kawasaki's Consumer Services Department:

Kawasaki Motors Corp., U.S.A.  
ATTN: Consumer Services Department  
P.O. Box 25252  
Santa Ana, California 92799-5252  
(866) 802-9381 (toll-free) between 8:30 a.m. and 4:45 p.m. PT Monday through Friday.

If your dealer fails or is unable to remedy this defect without charge within a reasonable amount of time (60 days after you first attempt to obtain remedy), you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, Washington, D.C. 20590, or call the toll free Auto Safety Hotline at (888) 327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

### **If you received this notice in error:**

Our records indicate you are the current owner of the Ninja ZX-10R described in this letter. If you no longer have the vehicle described in this letter, or if it has been repaired, please help us to update our records by calling Kawasaki toll free at (866) 802-9381. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry for any inconvenience this may cause, but we have taken this action in the interest of your safety and your continued satisfaction with your Kawasaki motorcycle.

Sincerely,  
Kawasaki Motors Corp., U.S.A.

# PARTS

REF: **INFORMATION**

CODE: National

DATE: April 13, 2006

## RECALL PARTS ALLOCATION UPDATE

### Subject

Kawasaki has completed all shipments of automatic parts allocations, except one, for the three current ATV and UV recall campaigns (see chart below).

The shipment of allocated repair kits occurs in multiple releases up to a quantity that equals 50% of each dealer's eligible units.

### Dealer Action

Once allocations are complete, order additional kits as needed for pending repairs. Here are some tips to help manage kit ordering:

- If kit allocation is complete, don't wait for more kits to be shipped to you.
- Check kit inventory before ordering more.
- Don't order more kits than you need.
- If you ordered kits, check kit back order status before ordering more.
- Cancel unwanted back orders.
- If you have a surplus of kits, return some to your distribution center.

### Kit Allocation Status

Estimated completion date of 50% allocations by kit number:

| <u>Bulletin</u> | <u>Kit Number</u> | <u>Estimated Completion</u> | <u>Current Status</u>            |
|-----------------|-------------------|-----------------------------|----------------------------------|
| ATV 05-03       | 99999-0069        | TBA                         | Automatic Allocation in Progress |
| ATV 05-03       | 99999-0070        | Complete                    | Fulfilling B/Os                  |
| ATV 05-03       | 99999-0071        | Complete                    | Fulfilling B/Os                  |
| ATV 05-04       | 99999-0084        | Complete                    | Available, in stock              |
| ATV 05-04       | 99999-0086        | Complete                    | Available, in stock              |
| UV 06-01        | 99999-0079        | Complete                    | Available, in stock              |

### Warranty Information

This bulletin is service information only, not warranty authorization.

KAWASAKI MOTORS CORP., U.S.A.

File behind the "GEN" tab in your Kawasaki  
Parts and Accessories binder

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