

GM SERVICE AND PARTS OPERATIONS
DCS1583
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 10, 2006

Subject: 06029A - Product Safety Recall
Rear Suspension Weld Separation
Service Procedure Revision

Models: 2005 Cadillac SRX and STS

To: All Cadillac Dealers

Attention: Service Manager, Parts Manager
and Warranty Administrator

Product Safety Recall Bulletin 06029 was released on May 1, 2006 via GM Administrative Message WIR20060297.

The service procedure in this bulletin has been revised. A copy of revised bulletin 06029A is attached below. Please make sure that all affected service personnel are aware of this change.

The Service Information System (SI) will be updated with this revision in the near future. Please discard all copies of bulletin 06029.

PLEASE DOUBLE CLICK ON THE ICON BELOW
THEN SINGLE CLICK ON THE LAUNCH BUTTON
TO VIEW OR PRINT THE BULLETIN

(See attached file: 06029A bulletin.pdf)

END OF MESSAGE
GM SERVICE AND PARTS INFORMATION



Recall Bulletin



PRODUCT SAFETY RECALL

SUBJECT: Rear Suspension Weld Separation

MODELS: 2005 Cadillac SRX, STS

The service procedure in this bulletin has been revised. There are two labels on the adjustment link; one on the short end and one on the long end. The label that requires inspection is the label on the long end (inboard side). If the label is missing on the long end, replace the adjustment link. Please communicate this information to all technicians immediately. Discard all copies of bulletin 06029, issued May 2006.

CONDITION

General Motors has decided that a defect, which relates to motor vehicle safety, exists in **certain** 2005 Cadillac SRX and STS vehicles. Some of these vehicles have a condition in which a left or right rear suspension toe link assembly could separate because of a weld that was not to specification. If this were to occur, the affected rear wheel would be able to turn in or out, and would affect vehicle control. If this were to happen while the vehicle is moving, it could result in a vehicle crash.

CORRECTION

Dealers are to inspect the serial number on the toe link assemblies, and replace the assemblies if necessary.

VEHICLES INVOLVED

Involved are **certain** 2005 Cadillac SRX and STS vehicles built within these VIN breakpoints:

YEAR	DIVISION	MODEL	FROM	THROUGH
2005	Cadillac	SRX	50131656	50182385
2005	Cadillac	STS	50131658	50182391

Important: Dealers are to confirm vehicle eligibility prior to beginning repairs by using GMVIS. Not all vehicles within the above breakpoints may be involved.

For dealers with involved vehicles, a listing with involved vehicles containing the complete vehicle identification number, customer name, and address information has been prepared and will be provided through the applicable system listed on the next page. Dealers will not have a report available if they have no involved vehicles currently assigned.

- US GM dealers - GM DealerWorld Recall Information
- Canadian GM dealers - GMinfoNet Recall Reports
- Export dealers - sent directly to dealers

The listing may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this report to the follow-up necessary to complete this recall.

PARTS INFORMATION

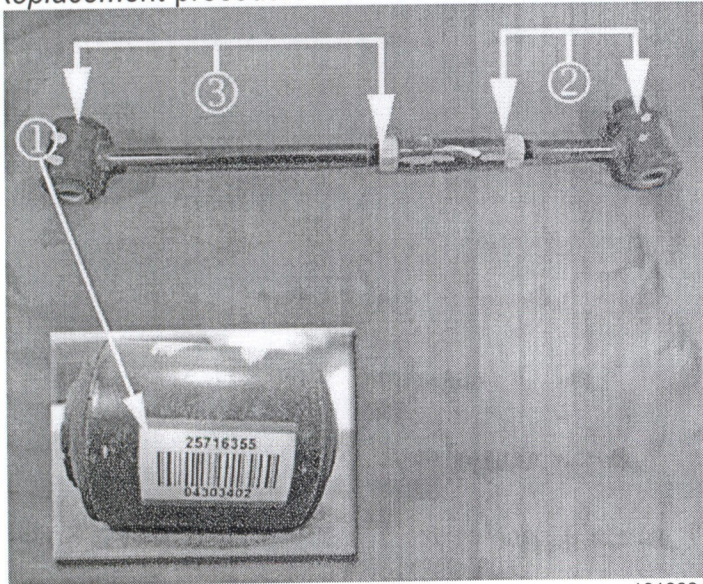
Parts required to complete this recall are to be obtained from General Motors Service Parts Operations (GMSPO). Please refer to your "involved vehicles listing" before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order.

Part Number	Description	Quantity/Vehicle
25716355*	Link, RR Susp Adj	1 or 2 (If Req'd.)

* Very few vehicles will require adjustment link replacement. Parts should only be ordered when serial number inspection determines that it is necessary to replace the rear suspension adjustment link.

SERVICE PROCEDURE

1. Remove the left and right adjustment links from the vehicle. Refer to the *Adjustment Link Replacement* procedure for 2005 Cadillac STS or SRX in SI.



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Important: The adjustment link is installed to two locations of the rear suspension: The short end of the adjustment link is installed to the knuckle or (outboard) side (2). The long end of the adjustment link is installed to the frame or (inboard) side (3). The serial number (1) that requires inspection is located on label on the long end or inboard side (3) of the adjustment link. Refer to the illustration above. If the label is missing, replace the adjustment link. All toe link serial numbers are to be recorded on the R.O. and transferred to the *Comments* section when submitting the claim.

2. Locate and record the serial numbers (1) found on the adjustment links. The serial number is the bottom number. If the label is missing, replace the adjustment link.
3. Determine if the adjustment links must be replaced. The serial numbers of the adjustment links requiring replacement are below.

Serial Numbers of Adjustment Links Requiring Replacement
04122369 through 04122766
04122820 through 04123413

- If the serial numbers on the adjustment links are NOT within the ranges above, the adjustment links do not need replacing. Reinstall the adjustment links. Refer to the *Adjustment Link Replacement* procedure for 2005 Cadillac STS or SRX in SI. A wheel alignment is not necessary.
- If the serial numbers on the adjustment links ARE within the ranges above or the label is missing, replace the adjustment link. Refer to the *Adjustment Link Replacement* procedure for 2005 Cadillac STS or SRX in SI. Perform a wheel alignment. Refer to the *Rear Toe Adjustment* procedure for 2005 Cadillac STS or SRX in SI.

4. Record both serial numbers, even if both links are good, in the Comments/Note section when submitting claims.

COURTESY TRANSPORTATION – For US and Canada

The General Motors Courtesy Transportation Program is intended to minimize customer inconvenience when a vehicle requires a repair that is covered by the New Vehicle Limited Warranty. The availability of courtesy transportation to customers whose vehicles are within the warranty coverage period and involved in a product recall is very important in maintaining customer satisfaction. Dealers are to ensure that these customers understand that shuttle service or some other form of courtesy transportation is available and will be provided at no charge. Dealers should refer to the General Motors Service Policies and Procedures Manual for courtesy transportation guidelines.

CLAIM INFORMATION

Submit a Product Recall Claim with the information indicated below:

REPAIR PERFORMED	PART COUNT	PART NO.	PARTS ALLOW	CC-FC	LABOR OP	LABOR HOURS
Inspect Toe Link Assembly - No Further Action Required	N/A	N/A	N/A	MA-96	V1468	0.6
Inspect & Replace Toe Link Assembly (Inc. Wheel Alignment)	1	---	*	MA-96	V1469	1.6
Courtesy Transportation for vehicles within the New Vehicle Limited Warranty (US & Canadian GM Dealers)	N/A	N/A	N/A	MA-96	**	N/A

- * The "Parts Allowance" should be the sum total of the current GMSPO Dealer net price plus applicable Mark-Up or Landed Cost Mark-Up (for Export) for link assembly needed to complete the repair.
- ** Submit courtesy transportation using normal labor operations for courtesy transportation as indicated in the GM Service Policies and Procedures Manual for vehicles within the New Vehicle Limited Warranty.

Refer to the General Motors WINS Claims Processing Manual for details on Product Recall Claim Submission.

CUSTOMER NOTIFICATION – For US and Canada

General Motors will notify customers of this recall on their vehicle (see copy of customer letter included with this bulletin).

CUSTOMER NOTIFICATION – For Export

Letters will be sent to known owners of record located within areas covered by the US National Traffic and Motor Vehicle Safety Act. For owners outside these areas, dealers should notify customers using the attached sample letter.

DEALER RECALL RESPONSIBILITY – For US and Export (US States, Territories, and Possessions)

The US National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. To avoid having to provide these burdensome remedies, every effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to contact the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

DEALER RECALL RESPONSIBILITY – All

All unsold new vehicles in dealers' possession and subject to this recall must be held and inspected/repaired per the service procedure of this recall bulletin before customers take possession of these vehicles.

Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this recall enters your vehicle inventory, or is in your dealership for service in the future, you must take the steps necessary to be sure the recall correction has been made before selling or releasing the vehicle.



May 2006

Dear General Motors Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect that relates to motor vehicle safety exists in certain 2005 model year Cadillac SRX and STS vehicles. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we have taken this action for your safety and continued satisfaction with our products.

IMPORTANT

- Your vehicle is involved in safety recall 06029.
- Schedule an appointment with your GM dealer.
- This service will be performed for you at **no charge**.

Why is your vehicle being recalled?

Your vehicle may have a condition in which a left or right rear suspension toe link assembly could separate because of a weld that was not to specification. If this were to occur, the affected rear wheel would be able to turn in or out, and would affect vehicle control. If this were to happen while the vehicle is moving, it could result in a vehicle crash.

What will we do?

Your GM dealer will inspect the serial numbers on the toe link assemblies and replace them if necessary. This service will be performed for you at **no charge**.

It is likely that your dealer will need your vehicle longer than the actual inspection time of approximately 40 minutes because of service scheduling requirements. If one or both toe link assemblies require replacement, your dealer will also perform a wheel alignment, which will take an additional hour.

If your vehicle is within the New Vehicle Limited Warranty your dealer may provide you with shuttle service or some other form of courtesy transportation while your vehicle is at the dealership for this repair. Please refer to your Owner's Manual and your dealer for details on courtesy transportation.

What should you do?

You should contact your GM dealer to arrange a service appointment as soon as possible. Bring the enclosed customer reply form with you when you visit your dealer. The form identifies the repairs required. If you no longer own this vehicle, please let us know by completing the form and mailing it back to us.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below. More information about this recall can be found at the Owner Center at MyGMLink, <http://www.gm.com/recall>

Division	Number	Text Telephones (TTY)
Cadillac	1-866-982-2339	1-800-833-2622
Guam	1-671-648-8650	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh St., SW, Washington DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Scott Lawson
General Director,
Customer and Relationship Services

Enclosure
06029