

NHTSA SAFETY RECALL

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2006 APR 24 A 9:10

DEFECTS INVESTIGATION

April 18, 2006

**Re: Safety Recall Notice; Campaign No. 06V-122;
2005 Bulldog Fender Bracket Remedy Change and Expansion**

Dear Big Dog Motorcycles' Dealer/Service Center:

This notice is sent to you in accordance with the requirements of the National Highway Traffic Safety Administration (NHTSA).

Big Dog Motorcycles, LLC (Big Dog Motorcycles) notified you of the 2005 Bulldog Fender Bracket recall campaign, No. 05V-233, initially undertaken in May of 2005. Big Dog Motorcycles has determined that the replacement front fender brackets remedy provided in this recall may not sufficiently address the defect condition noted in our original defect notice. Accordingly, Big Dog Motorcycles is modifying the remedy in the campaign to include a stronger replacement bracket that it believes will more appropriately address the front mounting issue. Big Dog Motorcycles is also expanding the recall to include all 2005 model year Bulldog motorcycles, including those built subsequent to the production period covered by the original notice.

A recall notice will be sent to the registered owners of these motorcycles, including owners that previously had the remedy performed. Some of the motorcycles affected by this recall may be in your inventory.

What You Should Do

We ask that you immediately suspend all pending and future sales of motorcycles affected by this recall campaign until the new remedy described in the attached bulletin has been performed. It is a violation of Federal law for a dealer to deliver a new vehicle covered by this notice under a sale or lease until the defect is remedied.

We will inform the owners of these motorcycles of this remedy on or about April 24, 2006. Owners will thereafter contact you to schedule this remedy. When performing this remedy, enter a warranty claim through AWS using Labor Op R06V-122. Big Dog Motorcycles will pay .5 hour of labor for the replacement of the front fender brackets at your posted hourly shop rate. The defective fender brackets must be returned to Big Dog Motorcycles using the return tag in the warranty claim. Please contact the Customer Service Department at 316-267-9121 if you have questions regarding submission of claims or ordering parts for recall repairs.

We appreciate your cooperation and prompt attention to this important matter. Big Dog Motorcycles apologizes for any inconvenience this may cause you, but assures you that we have taken this step as one that is important to our customers' personal safety.

Federal regulations require any lessor receiving this letter to forward it to the lessee within 10 days.

Sincerely,

BIG DOG MOTORCYCLES, L.L.C.

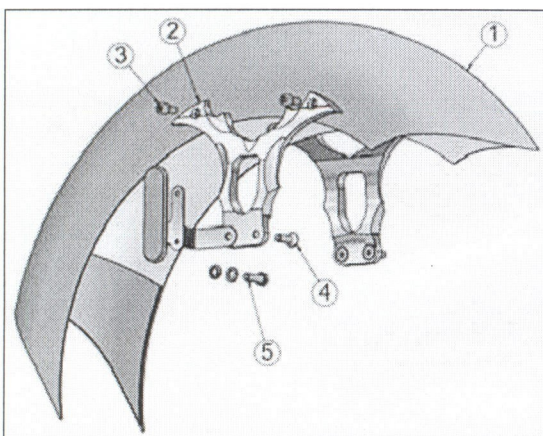


NHTSA SAFETY RECALL

REPLACEMENT INSTRUCTIONS 2005 Bulldog Front Fender Brackets Recall #06V-122

MODELS AFFECTED: All 2005 Bulldog models, including those previously recalled.

NOTE: It is necessary to remove the front wheel to replace fender brackets on the 2005 Bulldog. Due to the front brake caliper location, the front fender must be removed to remove the left bracket. The following procedure must be performed with the rear of the motorcycle secured and the front wheel elevated.



PROCEDURE:

1. Secure the rear wheel.
2. Elevate the front wheel.
3. Remove the 3/8-16 x 1" right side axle pinch screw (not shown).
4. Remove the left, 1/2-20 x 1-1/4" axle screw (not shown).
5. Remove the axle, spacers, and front wheel (not shown). Note spacer locations for reassembly.
6. Remove the fender (1) and brackets (2).
7. Clean all debris and Loctite from screw and hole threads.
8. Apply one drop of Loctite 2440 to each of the 5/16-18 x 1/2" bracket to fender screws (3).
9. Install two (2) **new** brackets P/N 130-000187-02 on fork legs (left and right are identical). Torque screws to 13 ft•lbs.
10. Apply one drop of Loctite 2440 to each of the three 5/16-18 x 5/8" bracket to leg screws (4) and the one 5/16-18 x 1" screw (5).
11. Install front fender assembly to the lower forks. Torque all fender and bracket screws to 13 ft•lbs.
12. Install front wheel, making sure that both right and left wheel spacers are in correct location while sliding the axle through from the right side. Insert the axle screw from the left side.
13. Torque the axle screw to 45 ft•lbs.
14. Install the 3/8-16 x 1" Allen head front axle pinch screw and torque to 14 ft•lbs.
15. Check the center alignment of the fender to wheel.
16. Apply brakes, reseating the brake pads.
17. Rotate front wheel, assuring free movement with no binding.
18. Test ride.

Torque specifications listed on page 2.

TORQUE SPECIFICATIONS

Front wheel axle screw, 1/2-20 x 1-1/4" FHCS	45 ft•lbs
Axle pinch screw, 3/8-16 x 1"	14 ft•lbs
Bracket to fender, 5/16-18 x 1/2"	13 ft•lbs with Loctite 2440
Bracket to lower fork, 5/16-18 x 5/8"	13 ft•lbs with Loctite 2440
Bracket to lower fork, 5/16-18 x 1" HHCS, chrome	13 ft•lbs with Loctite 2440

Any questions should be directed to the Customer Service Department at Big Dog Motorcycles.



April 24, 2006

«Firstname» «LastName» «Proj_»
«Address1»
«City», «ST1» «Zip»

**Re: Supplemental Safety Recall Notice; Campaign No. 06V-122;
Revised Repair Instructions
Bulldog Front Fender Bracket Remedy**

Dear Big Dog Motorcycles Owner:

In previous correspondence dated May 31, 2005, we advised you that Big Dog Motorcycles, LLC (Big Dog Motorcycles) identified a defect that relates to motor vehicle safety in certain 2005 Big Dog Motorcycles Bulldog models. Specifically, we stated that Big Dog Motorcycles had discovered that, due to a manufacturing defect, the front fender brackets could fail without warning, allowing the front fender to detach.

This letter is to inform you that Big Dog Motorcycles has revised the repair instructions for this condition. *Even if you have already had the repair performed, we urge you to visit your dealer to have this revised repair performed.* If you have received this notice and are not currently the owner of the above-mentioned motorcycle, please contact the Big Dog Motorcycles' Customer Service Department at 316-267-9121 immediately. Federal regulations require any lessor receiving this letter to forward it to the lessee within 10 days.

Big Dog Motorcycles has determined that the replacement front fender brackets remedy previously specified for this recall may not sufficiently address the condition noted in our original notice. Accordingly, Big Dog Motorcycles is modifying the remedy to include redesigned brackets.

All owners of 2005 Big Dog Motorcycles' Bulldog model motorcycles subject to this recall, whether or not the remedy service was previously obtained, are urged to contact their dealer to arrange to have the updated remedy service performed as soon as possible.

What You Should Do

Trailer your motorcycle to your Big Dog Motorcycles' dealer or service center where the front fender brackets will be replaced. There will be no charge to you.

What We Will Do

Your dealer or service center will replace the front fender brackets with redesigned brackets. This procedure will take approximately one-half hour to perform. Your dealer will be able to advise you with an estimated turnaround time based on scheduling and any other factors that may exist.

If you are not able to obtain the necessary service on your motorcycle, please contact the Big Dog Motorcycles' Customer Service Department and we will assist you. The address and telephone number is:

1520 E. Douglas Avenue
Wichita, KS 67214
Telephone: 316.267.9121
Fax: 316.219.9129
E-mail: customer.service@bigdogmotorcycles.com

If your dealer or Big Dog Motorcycles fails or is unable to remedy your motorcycle without charge within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you previously incurred expenses to remedy the defect that is the subject of this letter, you may be eligible for reimbursement by Big Dog Motorcycles for some or all of those expenses. If you have incurred such expenses, please call Big Dog Motorcycles' Customer Service Department collect at 316-267-9121 for full details of the program, including its coverage and limitations.

We appreciate your cooperation and prompt attention to this important matter. We apologize for any inconvenience this may cause you, and we assure you that we have taken this step as one that is important to your personal safety.

We appreciate your business and want to insure your continued satisfaction with Big Dog Motorcycles' products.

Sincerely,

BIG DOG MOTORCYCLES, LLC