

Mercedes-Benz

Mercedes-Benz USA, LLC

Rolf Scherer General Manager, Engineering Services

G

### **VIA CERTIFIED MAIL**

July 21, 2006

National Highway Traffic Safety Administration Office of Defect Investigation Attention: George Person, Chief Recall Analysis Division 400 Seventh Street, S.W. Washington, D.C. 20590

### Re: 49 CFR Part 573; Recall of Mercedes-Benz R-Class (251) Starter Wiring Harness

Dear Mr. Person:

Pursuant to 49 CFR Part 573.5(c)(9), this letter contains 2 documents that were communicated to our dealers on the above subject and will be submitted in Mercedes-Benz USA, LLC (MBUSA) regular monthly mailing for the month of July, 2006.

Manufacturer's Campaign Identification Number 2006040002

NHTSA Recall Number 06V-098

Should you have any questions, please do not hesitate to contact Gary Bowne at 201-573-2719.

Sincenel ley llow

RS:sk

Enclosure

One Mercedes Drive, P.O. Box 350, Montvale, NJ 07645-0350, Phone (201) 573-5339, Fax (201) 263-7367 www.MBUSA.com



## UPDATF

MERCEDES-BENZ USA, LLC One Mercedes Drive, P.O. Box 350, Montvale, NJ 07645-0350 Phone (201) 573-0600 Fax (201) 573-0117 MBUSA.com Mercedes-Benz

To: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers

From: Rolf Scherer, General Manager, Engineering Services

Date: July 20, 2006

Re: Update Recall Campaign 2006 040002 - Starter Wiring Harness, Model 251 MY 2006

#### The Recall Campaign Bulletin for this campaign has been revised.

An additional protective cap will now be installed on the rear engine support mounting screw. Vehicles previously repaired under this campaign do not need this cap installed.

### A copy of the campaign bulletin is attached, and may also be found on StarTekInfo. Please provide the revised campaign bulletin to your technicians and destroy all previous bulletins.

This Recall campaign has been initiated because DCAG has determined that the starter wiring harness on affected vehicles may be routed incorrectly. This routing could lead to chafing of the protective sleeve covering the starter wiring harness. Over time, such chafing has the potential to wear through the protective sleeve and may expose the underlying starter wiring harness, which could lead to a short in the wiring and the complete loss of function of the electrical system resulting in stalling that could lead to a vehicle crash and in the non operation of the supplemental restraint system.

#### An initial quantity of the required new part will be distributed automatically to the dealers.

### Given this notice, it is <u>illegal</u> to retail affected new or used Model 251 MY 2006 vehicles in your inventory, as indicated in VMI, until the vehicle has been repaired.

When scheduling customers for an appointment please ensure that you are aware of any open campaigns in VMI so that the customer is advised about the time necessary to complete all campaigns.

# Note: Every vehicle in the VIN range may not be included in the campaign. VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle.

Dealers may also identify vehicles subject to a campaign through **NetStar** by selecting "Campaign" under the Controlling tab. Only vehicles that have been retailed by the respective dealer will be displayed within this program.

While we regret any inconvenience this causes, Mercedes-Benz USA, LLC is determined to maintain a high level of vehicle quality and customer satisfaction.

Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCedes (1-800-367-6372).

# Recall Campaign Bulletin

# **Recall Campaign Bulletin**

FILE:

### SE

# SERVICE: GROUP 00 OF SERVICE INFORMATION BINDER PARTS: GROUP I OF INFORMATION \_ PARTS & ACCESSORIES BINDER

Campaign No. 2006040002, July 2006

Revision History			
Revision	Date	Purpose	
В	07/20/06	Addition of protective cap part number and installation instructions	
А	06/09/06	Update of warranty information for repair scenario 3	
-	05/09/06	Initial issue	

TO:

ALL MERCEDES-BENZ CENTERS

SUBJECT: MODEL 251, MODEL YEAR 2006 INSPECT STARTER WIRING HARNESS; REPAIR OR REPLACE IF NECESSARY

This Recall Campaign has been initiated because DCAG has determined that on affected vehicles (see VIN range below) the starter wiring harness may be routed incorrectly. This routing could lead to chafing of the protective sleeve covering the starter wiring harness. Over time, such chafing has the potential to wear through the protective sleeve and may expose the underlying starter wiring harness, which could lead to a short in the wiring and the complete loss of function of the electrical system resulting in stalling that could lead to a vehicle crash and in the non operation of the supplemental restraint system.

Please review the Effective Serial Number chart located below.

Prior to performing this Recall Campaign:

- Please check VMI to insure the vehicle is involved and to determine if the vehicle has been previously repaired.
- Please review the entire Recall Campaign bulletin.

Approximately 6,282 vehicles are affected.

#### Effective Serial Number Range

Models	Chassis End Number From To	
251.165	A000659 A014575	

#### Note:

Every vehicle in the VIN range may not be included in the campaign. VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. VMI always overrides the bulletin in reference to a specific vehicle's inclusion in a particular campaign. Please also note that Recall and Service Campaigns do not expire and may also be performed on a vehicle with a vehicle status indicator.

#### Order No. T-RC-2006040002

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

#### Procedure

#### A. INSPECT STARTER WIRING HARNESS FOR DAMAGE

- 1. Raise vehicle on lift; refer to WIS document AR00.60-P-1000RT.
- Inspect starter wiring harness corrugated tube (A, Figure 1) and red insulation (B) for damage in area of engine support shield (C).
- If the starter wiring harness corrugated tube and insulation are not damaged: perform Subject B.
- If the starter wiring harness corrugated tube is damaged: perform **Subject C**.
- If the starter wiring harness corrugated tube and red insulation are damaged: perform Subject D.

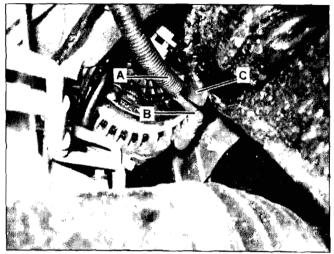


Figure 1

#### B. FASTEN STARTER WIRING HARNESS TO OIL DIPSTICK GUIDE TUBE / INSTALL PROTECTIVE CAP ON REAR ENGINE SUPPORT MOUNTING SCREW

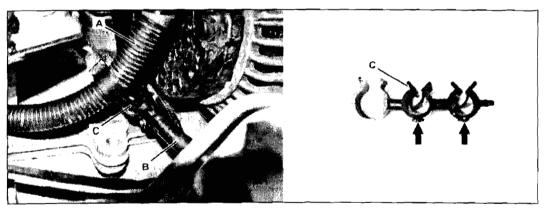


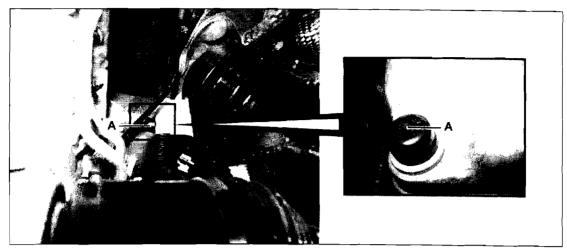
Figure 2

1. Cut off bottom pins (arrows) on the two small clips and assemble clips (C) as shown in Figure 2.

2. Fasten starter wiring harness (A) to oil dipstick guide tube (B) using clips (C).

#### Note:

The middle clip serves as a spacer; it is not attached to anything.



3. Install protective cap on rear engine support mounting screw (A, Figure 3).

Figure 3

#### C. REPAIR STARTER WIRING HARNESS CORRUGATED TUBE

- Cut open a new 5 cm long corrugated tube (A, Figure 4) lengthwise and install over existing tube (B) in damaged area (circled).
- 2. Repair paint section on engine support if damaged.
- Perform Subject B: Fasten starter wiring harness to oil dipstick guide tube using clips and install protective cap on rear engine support mounting screw.

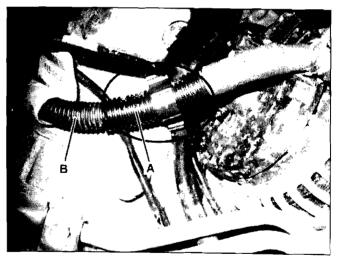


Figure 4

#### D. REPLACE STARTER WIRING HARNESS

- 1. Disconnect ground line from battery; refer to WIS document AR54.10-P-0003RT.
- 2. Remove right catalytic converter; refer to WIS document AR49.10-P-5500RTM.
- 3. Remove starter (A, Figure 5).
- Pry cable holder (B) from transmission bracket (C).
- Remove transmission bracket bolts (D).
- Remove starter heat shield bolts (E); remove heat shield (F).

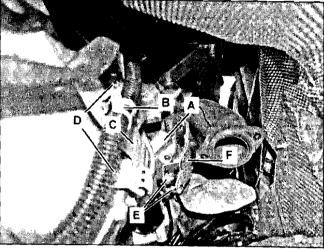


Figure 5

- Remove starter (A, Figure 6) from transmission bellhousing with wires still attached.
- Remove cap from electrical connection C30 bolt (B) and remove bolt; remove electrical connection C50 bolt (C).
- Remove starter from vehicle.

#### Note:

If additional clearance is required to remove the starter, remove the two motor bolts.

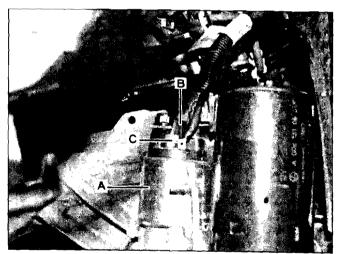


Figure 6

- Remove cap (A, Figure 7) and disconnect starter wiring harness (B) from alternator (C).
- 5. Lower vehicle and open hood.

- Cut wire ties and disconnect starter wiring harness (A, Figure 8) from front prefuse F32 (B).
- 7. Remove starter wiring harness from vehicle; install new wiring harness in reverse order.
- Torque bolts on alternator and starter to 15 Nm.
- Secure new harness with cable ties.
- 8. Assemble in reverse order.
- 9. Repair paint section on engine support if damaged.

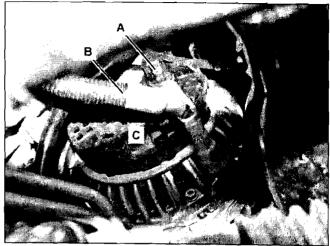


Figure 7

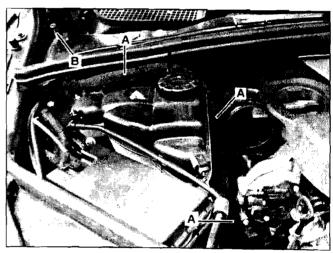
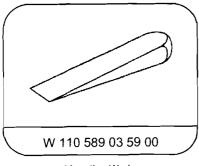


Figure 8

- 10. Perform **Subject B**: Fasten starter wiring harness to oil dipstick guide tube using clips and install protective cap on rear engine support mounting screw.
- 11. Perform basic programming; refer to WIS document AR00.19-P-0200RT.

6





Mounting Wedge

Note: The noted Special Tool is classified as a "K" tool and can be ordered at the discretion of the dealer.

#### Pressay Parts Information

Oty	Part Name	Part Number	Estimated Replacement Rate
		A 000 395 23 65	1(01)%
	Сир	A 000 995 66 65	_
1	Frotective Cap	N 913018 010200	

 $i_{ij} \mapsto \xi \in$ 

AND MAR RECONDARY PART(S) STARE NOT TO BE ORDERED IN EQUAL OURNESS OF A CONTEST OF THE THE THE PARTS, THERE FOR DO NOT PACKAGE OF KIT CAMPANA PARTS OF A CONTEST OF A CONTEST. A CONTEST OF A CONTEST. A CONTEST OF A CONTEST. A CONTEST OF A CONTEST. A CONTEST OF A CONTEST. A CONTEST OF A CONTEST. A CONTEST OF A CONTEST OF A CONTEST

#### **Secondary Parts Information**

Qty.	Part Name	Part Number	Estimated Replacement
			Rate
1	Corrugated Tube (5 cm) <sup>1)</sup>	A 000 546 70 30	70%
1	Starter Wiring Harness <sup>2)</sup>	A 251 540 15 30	5%

Note:

<sup>1)</sup> 1 meter of corrugated tube is sufficient for 20 vehicles. Submit as a Sublet, utilizing sublet code of "SUB" for \$0.18 (handling is included).

<sup>2)</sup> Returned parts will be inspected for damage and dealer will be debited if no evidence of damage is found.

#### Note:

 Please be aware that only the part number(s) referenced in the Campaign Bulletin is/are approved for use to repair the vehicle. Repairs performed using any other part(s) will not have been performed in accordance with the campaign. Accordingly, warranty claims submitted with reference to an improper part number(s) will be denied. • The following allowable labor operation should be used when submitting a warranty claim for this repair:

#### Warranty Information

#### Repair 1 (Check and Fasten)

**Operation:** Starter Wiring Harness Corrugated Tube, Check (02-5331)

Cap for Screw and Clip for Starter Wiring Harness (After Check), Install (02-5332)

Damage Code	Operation Number	Labor Time (hrs.)	Model Indicator(s)
59 910 35 7	02-5331	0.3	BA
	02-5332	0.1	BA

#### Repair 2 (Check, Fasten and Repair Harness)

**Operation:** Starter Wiring Harness Corrugated Tube, Check (02-5331)

Cap for Screw and Clip for Starter Wiring Harness (After Check), Install (02-5332)

Corrugated Tube in Damaged Area (After Check), Install (02-5333)

Damage Code	Operation Number	Labor Time (hrs.)	Model Indicator(s)
59 910 35 7	02-5331	0.3	BA
	02-5332	0.1	BA
	02-5333	0.1	BA

#### Repair 3 (Check, Fasten and Replace Harness)

**Operation:** Starter Wiring Harness Corrugated Tube, Check (02-5331)

Cap for Screw and Clip for Starter Wiring Harness (After Check), Install (02-5332)

Starter Wiring Harness (After Check), Replace (Model 251) (02-5334)

Damage Code	Operation Number	Labor Time (hrs.)	Model Indicator(s)
59 910 35 7	02-5331	0.3	BA
	02-5332	0.1	BA
	02-5334	2.1	BA



8

Mercedes-Benz USA, LLC

Safety Recall #2006040002

May, 2006

Dear Mercedes-Benz Owner

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. WE SENT YOU THIS NOTICE BECAUSE WE ARE CONCERNED ABOUT YOUR SAFETY.

DaimlerChrysler AG (DCAG), the manufacturer of Mercedes-Benz vehicles, has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2006 R-Class vehicles with regard to the starter wiring harness. Mercedes-Benz USA, LLC (MBUSA) therefore has initiated a recall of these vehicles. Our records indicate that your vehicle is included in the affected population of vehicles.

DCAG has determined that the starter wiring harness may be routed incorrectly. This routing could lead to chafing of the protective sleeve covering the starter wiring harness. Over time, such chafing has the potential to wear through the protective sleeve and may expose the underlying starter wiring harness, which could lead to a short in the wiring and the complete loss of function of the electrical system resulting in stalling that could lead to a vehicle crash and in the non operation of the supplemental restraint system.

Your authorized Mercedes-Benz dealer will inspect and where necessary, correct the routing of the wiring harness. In case of wear, the protective sleeve, and if necessary, the starter harness will be replaced. This service will be provided free of charge. The working time required to repair this condition is approximately 1 hour. As a matter of normal service process, your authorized Mercedes-Benz dealer will also check for other repair measures which might be applicable to your vehicle and this may increase the required working time. Please contact your authorized Mercedes-Benz dealer for additional information and to schedule an appointment at your earliest convenience. Please mention Recall Campaign #2006040002.

If you are no longer the vehicle owner, or have a change of address, please complete the reverse side of this letter and return the complete letter in the enclosed envelope. If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee.

Please contact your authorized Mercedes-Benz dealer should you have any questions or encounter any difficulty regarding this recall. If your dealer is unable to remedy your situation please contact us at 1-(800) FOR-MERCedes (1-800-367-6372).

If an authorized Mercedes-Benz dealer or Mercedes-Benz USA, LLC, fails or is unable to perform this service without charge within 60 days, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to http://www.safercar.gov.

We apologize for any inconvenience this situation may cause you.

Sincerely,

M\_ Ult\_

(c): Contractive Contractive Contractive Relative Re Relative R

All Medicine Review enforced internalis of Damley Ings in AG. Statigari, Ernetal Republic of Ernation

Č.

T-RC-2006040002