

2006/03/19

2006/03/19 A 9:00

TORQUE CHECK OF 2006 ROCKET III, ROCKET III CLASSIC AND ROCKET III SPECIAL EDITION HANDLEBAR BOLTS

Dear Service Manager,

This is to inform you of a pending Recall Campaign (06V-063) being organized in conjunction with the National Highway Traffic Safety Administration (NHTSA). Our quality monitoring has identified that the handlebar clamp on the 2006 Rocket III, Rocket III Classic and Rocket III Special Edition may require checking to ensure the securing bolts have been tightened to the correct torque (45 Nm). Failure to properly torque the handlebars may result in the handlebar becoming loose and a possible loss of control of the motorcycle.

This information was included in [redacted], it is possible that some motorcycles from VIN 241570 have been tightened to the incorrect torque. Therefore you will be required to check all motorcycles that have undergone a pre-delivery inspection.

Please follow the instructions contained in [redacted]. Remember to mark the Service Handbook upon completion of this Recall campaign.

Triumph America will be contacting all registered owners of the above 2006 models via letter. If you have recently delivered a Rocket III, Rocket III Classic or Rocket III Special Edition, and did not use the latest specification to torque the handlebars, please contact your customers and ask they return the motorcycle as soon as possible.

Thank you for your prompt attention to this matter.

The Service Department

OFFICIAL RECALL NOTICE
N.H.T.S.A. No. 06V-063
SERVICE BULLETIN 371

This is to inform you of Recall Campaign (06V-063) being organized in conjunction with the National Highway Traffic Safety Administration (NHTSA). Our quality monitoring has identified that the handlebar clamp on the 2006 Rocket III, Rocket III Classic, and Rocket III Special Edition may require checking to ensure the securing bolts have been tightened to the correct torque (45 Nm). Failure to properly torque the handlebars may result in the handlebar becoming loose and a possible loss of control of the motorcycle.

This information was included in the pre-delivery inspection. It is possible that some motorcycles from VIN 241570 have been tightened to the incorrect torque. Therefore you will be required to check all motorcycles that have undergone a pre-delivery inspection.

Please follow the instructions contained in the Service Handbook. Remember to mark the Service Handbook upon completion of this Recall campaign.

Triumph America has sent letters to all registered owners of the above 2006 models via letter. If you have recently delivered a Rocket III, Rocket III Classic or Rocket III Special Edition, and did not use the latest specification to torque the handlebars, please contact your customers and ask they return the motorcycle as soon as possible.

Thank you for your prompt attention to this matter.

The Service Department

Recall Action Notice Service Bulletin 371

February 2006

Affected Models	Rocket III, Rocket III Classic & Rocket III Special Edition.
VIN Range	From VIN 241570 which have been the subject of a pre-delivery inspection prior to today's date.
Markets	All
Subject	Check the torque of the clamp bolts used to secure the handlebar.

Background Information

From VIN 241570, the design of the handlebar clamp on the above models changed. The new handlebar clamp requires that the clamp bolts be tightened to 45 Nm.

Although this information was released in Technical News Issue 84, it is possible that the handlebar clamp bolts on some motorcycles from VIN 241570 have been tightened to the incorrect torque.

Dealers are requested to check the torque tightness of the handlebar clamp bolts on all Rocket III, Rocket III Classic & Rocket III Special Edition motorcycles from VIN 241570 which have already undergone a pre-delivery inspection. Please follow the procedure listed overleaf.

Note

- Motorcycles which have not yet undergone a pre-delivery inspection must be prepared in accordance with issue 2 of the Motorcycle Preparation Guide (which is now available to download from TriumphOnline.Net).
- Any machines which have undergone a pre-delivery inspection and are currently awaiting collection must have the handlebar clamp bolts checked and if necessary tightened to 45 Nm.
- Please download and circulate issue 2 of the Motorcycle Preparation Guide to all relevant staff and ensure all copies of issue 1 are destroyed.

Customer contact instructions

UK: Triumph Motorcycles Limited will write directly to the UK owners of the affected machines instructing them to contact their nearest dealer to arrange for the handlebar clamp bolts to be checked. For vehicles in dealer stock, the recall MUST be actioned before delivery to the customer.

Overseas: Triumph subsidiaries and distributors must instigate a recall action in their country in accordance with the national recall code of practice.

Identification of affected motorcycles

The above motorcycles from VIN 241570 which have been subject to a pre-delivery inspection are affected.

Warranty claim instructions

Fault code 02045399

Repair code 99371

Repair time allowance 0.10 hrs

Parts required N/A

Parts ordering instructions N/A

Parts return instructions N/A

Other instructions

Once completed, please mark the service record book that the requirements of this bulletin have been complied with.

Checking procedure

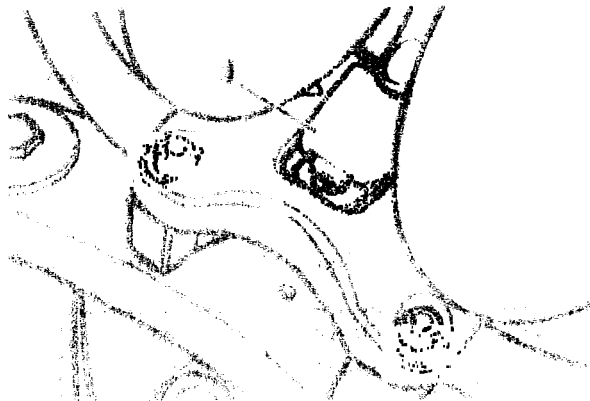
Check the torque tightness of the handlebar clamp bolts following the procedure listed below:

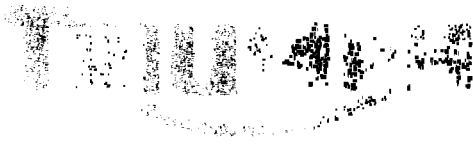
Warning
Throughout the following procedure, ensure that the motorcycle is stabilised and adequately supported to prevent the risk of injury from the motorcycle falling.

Warning
Failure to tighten any of the fasteners to the correct torque specification may result in loss of motorcycle control and an accident.

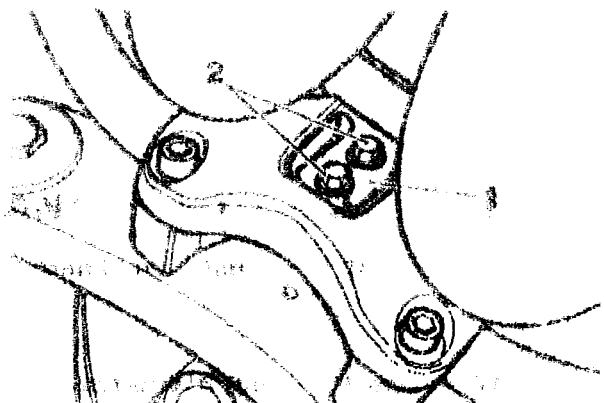
Note:

- To gain access to the handlebar clamp bolts it is necessary to remove the instrument and bracket assembly from the handlebar clamp.
- Carefully remove the chrome cover from the instrument bracket.



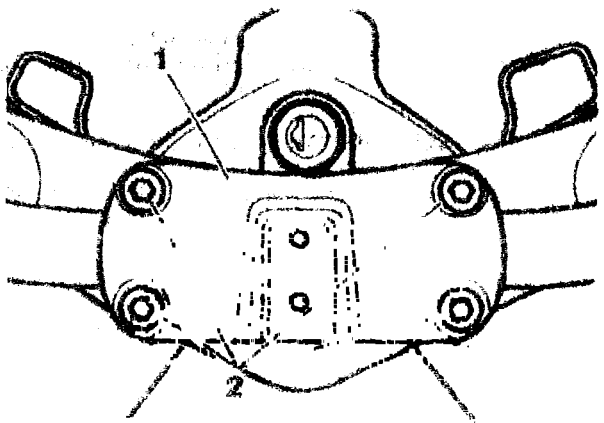


- Support the instrument, undo and remove the two screws securing the instrument bracket to the handlebar clamp then lift the instrument and bracket assembly clear.



- Instrument bracket
- Screws

- Ensure that all four handlebar clamp bolts are tightened to 45 Nm.



- Handlebar clamp
- Handlebar clamp bolts

- Position the instrument and bracket assembly to the handlebar clamp and secure with the two screws. Tighten the screws to 9 Nm.
- Carefully fit the chrome cover to the instrument bracket.

Circulation

(Initial and date when read and return to central file holder)

Service Manager	Parts Manager	Sales Manager	Workshop Supervisor	Technician 1	Technician 2

15 March 2006

N.H.T.S.A. No. 06V - 063

Dear

IMPORTANT MOTORCYCLE SAFETY RECALL

Handlebar Clamp Bolt Torque Check

Rocket III - Rocket III Classic - Rocket III Special Edition

Affected VIN Range - from 241570

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Triumph Motorcycles Ltd. has decided that a defect which relates to motor vehicle safety exists in certain 2006 Rocket III, Rocket III Classic and Rocket III Special Edition motorcycles.

Our quality monitoring has identified that the handlebar clamp assembly may require checking to ensure the securing bolts have been tightened to the correct torque. The handlebar clamp design and torque specification changed at the above VIN number.

Our records indicate you are the owner of a Rocket III - **SMT000L16J242224**.

This machine is included within the above Safety Recall and we therefore urge you to contact your local Triumph dealer immediately to arrange for the handlebar bolt torque to be checked and/or corrected. This check is not likely to take more than 15 minutes and will be free of charge.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this Recall. Please provide the paid invoice to an authorized dealer, or directly to Triumph Customer Service at; 385 Walt Sanders Memorial Drive, Suite 100, Newnan, GA 30265.

Failure to have this rectification work carried out may result in loose handlebars causing a loss of control of your motorcycle which could result in a crash or personal injury.

Federal regulations require that any vehicle lessor receiving the Recall Notice must forward a copy of this notice to the lessee within ten (10) days of receipt.

Should you need to discuss any aspect of this recall, please contact your dealer who will be able to answer your concern. If necessary, you can of course contact our Triumph Customer Service representative at (678) 854 - 2010.

May we take this opportunity to apologize for any inconvenience this action may cause, but we are confident you can appreciate the importance of having a safe and reliable motorcycle.

This action is being monitored by the N.H.T.S.A. If after contacting your dealer you are still not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to contact the Administrator, National Highway and Traffic Safety Administration, 400 Seventh St. S.W., Washington DC 20590 or please call the N.H.T.S.A. Auto Safety Hotline at 1 (888) 327 - 4236.

Shell Barr
Recall Coordinator

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**IMPORTANT
SAFETY RECALL
NOTIFICATION**

Sample Envelope