



**Keystone RV
Company**

RECREATIONAL SAFETY DEFECT SERVICE ADVISORY

Subject: Safety Recall: # 06V-053
Service Advisory: # 06-064

Date: March 3, 2006

Keystone RV Company has determined trailers listed below were built with the support ledge of the bunk bed assembly incorrectly fastened. An incorrectly fastened bunk can collapse and cause injury. The last six (6) digits of the Vehicle Identification Numbers (VIN) of the potentially affected NRG units are:

2006 NRG

Serial Number Ranges: 854003 – 854006, 854008, 854135 - 854162

Our records indicate unit (s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If any of these units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The Vehicle Identification Number (s) that our records indicate are presently in your inventory are:

4YDT230216R854149 4YDT2302X6R854151 4YDT230216R854152

4YDT230236R854153 4YDT230296R854156 4YDT230206R854157

4YDT230226R854158 4YDT230246R854162 4YDT230256R854154

4YDT230276R854155 4YDT230226R854161

Attached is a copy of the Customer Recall Notification letter we have sent to the retail owners of these units. Also included is a copy of Service Advisory #06-064 which details how to remedy the situation.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence, please contact Team Cougar at 1-866-273-1452.

Sincerely,

Keystone RV Company

Rick Deisler
Customer Service Manager

cc. National Highway Traffic Safety Administration (NHTSA)

SERVICE ADVISORY # 06-064

SAFETY RECALL NOTICE # 06V-053

NRG Pull Down Bunk

Models Included:	NRG 230FS
Serial Number Range:	854003 – 854006, 854008, 854135 - 854162
Parts Required:	20 – #8 x 2" washer head screws 16 – #8 x 1-1/2" washer head screws
Tools Required:	Screw gun

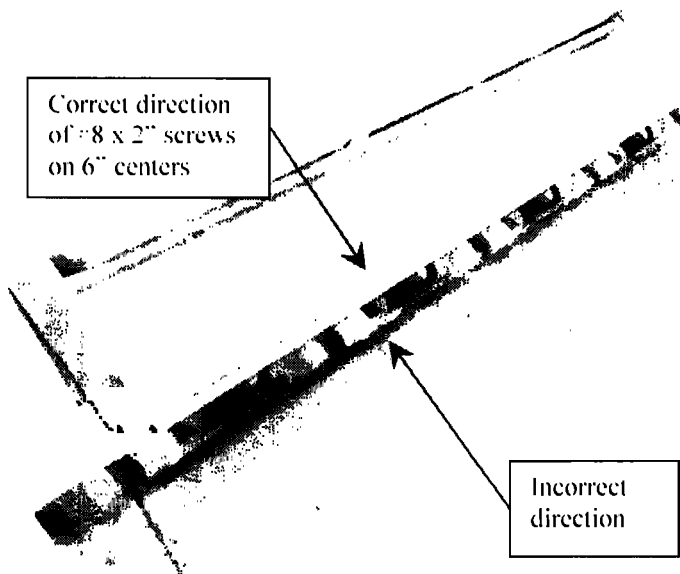
Keystone RV Company is conducting a voluntary RECALL notification campaign in accordance with the National Traffic and Motor Vehicle Safety Act. The trailers listed were built with the support ledge of the bunk bed assembly incorrectly fastened. An incorrectly fastened bunk can collapse and cause injury. The following instructions correct the problem.

General Information

- The attached letter was sent to retail owners.
- Stock Units should be remedied before selling.
- Inspect the bunk bed platform to verify the screws are installed according to Step 1.
- Inspect the vertical guide channel to verify the screws attaching the guide channel to the sidewall are spaced every 3" according to Step 2.

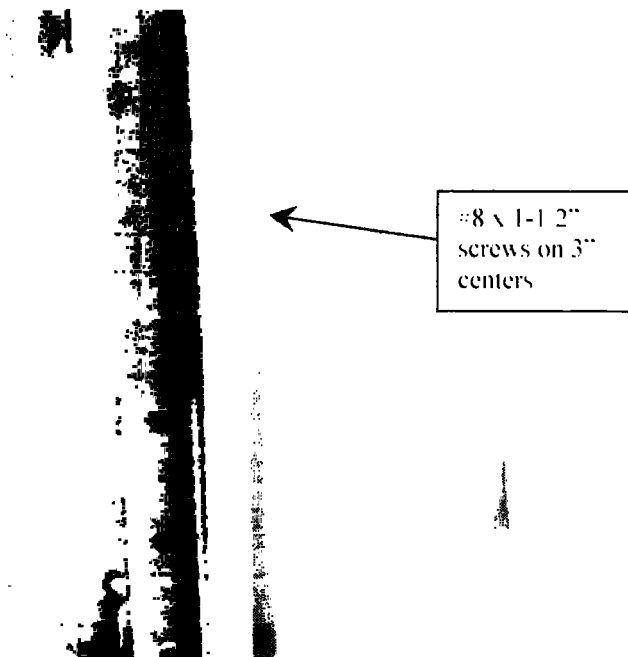
Inspection

Step 1. Inspect the bunk bed platform. Check to see if the screws are installed from the platform side (interior of bed assembly) into the cloth covered rail every 6". Fasteners are incorrect if not installed this way.



SERVICE ADVISORY # 06-064

- Step 2.* Inspect the guide channels to see if screws attaching the guide to the wall were installed every 3". The picture below shows a guide mounted **WITHOUT** the required fasteners at 3" spacing.



- Step 3.* If both Step 1 and Step 2 are correct then nothing further needs to be done. Go directly to Submittal for inspection expense. If either Step 1 or Step 2 is incorrect you must proceed to Step 4.

Corrective action

- Step 4* Remove the gas struts from bed and remove bunk platform. Place the bunk platform on the floor.
- Step 5* Using #8 x 2" washer head screws, install screws from platform (interior) side of bunk into cloth covered rail every 6" on each side of bed platform. This is corrective action for Step 1 inspection.
- Step 6* Using #8 x 1-1/2 washer head screws, fasten guide channels to sidewall at a spacing of every 3". This is corrective action for Step 2 inspection.
- Step 7* Re-install bunk assembly by attaching gas struts; raise and lower bunk to check clearance in guide channel and proper function.

Submit labor expense on a Keystone Warranty Claim Form with the **Service Advisory 06-064** and **Flat Rate Code #7106442A** noted in the customer complaint section. The amount of time authorized for this repair is .5 hours per vehicle.

If you have any questions please call Keystone RV Customer Service at **(866) 273-1452**.