## GM SERVICE AND PARTS OPERATIONS DCS1566 URGENT - DISTRIBUTE IMMEDIATELY

Date: March 28, 2006

Subject: 06026 - Product Safety Recall

Power Steering Hose Separation

Models: 2006 Buick Lucerne with a V8 Engine (RPO LD8)

2006 Cadillac DTS

To: All Buick and Cadillac Dealers

Attention: Service Manager, Parts Manager and Warranty Administrator

#### IMMEDIATE ACTION REQUIRED

General Motors is announcing Product Safety Recall 06026 today. The total number of vehicles involved is 13,734. Please see the attached bulletin for details.

In order to expedite their repair, a list containing involved VINs currently in dealer inventory is also attached. The list is sorted by dealer Business Associate Code for easy reference. If your code is not listed then none of the involved vehicles have been identified as being in your new vehicle inventory.

#### Mailing Information

Customer notification mailing will begin March 28, 2006.

#### GM Vehicle Inquiry System (GMVIS)

GMVIS information will be available March 29, 2006.

#### Service Information System (SI)

Bulletin 06026 will be available in SI on March 31, 2006.

#### Campaign Initiation Detail Report (CIDR)

The CIDR will be available in GM DealerWorld the week of April 3rd.

DOUBLE CLICK ON THE ICONS BELOW
THEN SINGLE CLICK ON THE LAUNCH BUTTONS
TO VIEW OR PRINT THE DOCUMENTS

(See attached file: 06026 bulletin.pdf)
(See attached file: US Stock VINS 06026.xls)

END OF MESSAGE
GM SERVICE AND PARTS OPERATIONS

contact the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

#### DEALER RECALL RESPONSIBILITY - All

All unsold new vehicles in dealers' possession and subject to this recall <u>must</u> be held and inspected/repaired per the service procedure of this recall bulletin <u>before</u> customers take possession of these vehicles.

Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this recall enters your vehicle inventory, or is in your dealership for service in the future, you must take the steps necessary to be sure the recall correction has been made before selling or releasing the vehicle.

April 2006

Dear General Motors Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect that relates to motor vehicle safety exists in certain 2006 model year Buick Lucerne vehicles equipped with a V8 engine, and Cadillac DTS vehicles. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we have taken this action for your safety and continued satisfaction with our products.

#### IMPORTANT

- Your vehicle is involved in safety recall 06026.
- Schedule an appointment with your GM dealer.
- This service will be performed for you at **no charge**.

# Why is your vehicle being recalled?

Your vehicle may have been built with a power steering hose that is not to specification and may leak fluid. If this were to occur, power steering assist may be lost and increased steering effort would be required at low speeds. If the power steering fluid were to contact hot engine parts, an engine compartment fire could occur.

### What will we do?

Your GM dealer will install a new power steering hose. This service will be performed for you at **no charge**. It is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 40 minutes because of service scheduling requirements.

If your vehicle is within the New Vehicle Limited Warranty your dealer may provide you with shuttle service or some other form of courtesy transportation while your vehicle is at the dealership for this repair. Please refer to your Owner's Manual and your dealer for details on courtesy transportation.

### What should you do?

You should contact your GM dealer to arrange a service appointment as soon as possible. Bring the enclosed customer reply form with you when you visit your dealer. The form identifies the repairs required. If you no longer own this vehicle, please let us know by completing the form and mailing it back to us.

### Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below. More information about this recall can be found at the Owner Center at MyGMLink, http://www.gm.com/recall

Division	Number	Text Telephones (TTY)
Buick	1-866-608-8080	1-800-832-8425
Cadillac	1-866-982-2339	1-800-833-2622
Guam	1-671-648-8650	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh St., SW, Washington DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to http://www.safercar.gov.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Scott Lawson General Director, Customer and Relationship Services

Enclosure 06026