



Constructors Racing Group, LLC

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2006 MAY 11 P 3:16
DEFECT INVESTIGATION

501 Carson Lane
Watsonville, CA 95076
831-763-7811
Fax 707-929-3914
www.crgmoto.com

May 10th, 2006

06E-035

BY FAX AND OVERNIGHT DELIVERY

Ms. Kelly Schuller
Recall Management Division
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590
202-366-0699, Fax 202-366-7882

FAKED
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Dear Ms. Schuller:

Please find attached the documents pertinent to our recall program campaign Number 06E-035.

Attached / Enclosed as follows:

Distributor Cover Letter
Dealer Cover Letter
Vehicle Equipment Safety Defect Service Bulletin (4 pages)
Safety Recall Poster
Consumer / Owner Notification
Consumer Envelope

For reference please note the documents attached reflect the three individual communication types:

1. Consumer Notification
2. Dealer Notification / Service Bulletin
3. Distributor Notification



Constructors Racing Group, LLC

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For clarity please note these various communication types will the following elements:

Consumer Notification

- Consumer / Owner Notification
- Safety Recall Envelope

Dealer Notification / Service Bulletin

- Dealer Cover Letter
- Vehicle Equipment Safety Defect Service Bulletin (4 pages)
- Safety Recall Poster
- Consumer / Owner Notification
- Safety Recall Envelope

Distributor Notification

- Distributor Cover Letter
- Dealer Cover Letter
- Vehicle Equipment Safety Defect Service Bulletin (4 pages)
- Safety Recall Poster
- Consumer / Owner Notification
- Safety Recall Envelope

Please call me at 831-763-7811 if you have any questions about these documents. Thank you for your assistance and cooperation.

Sincerely,

A handwritten signature in black ink, appearing to read 'M. Spencer Owyang'.

M. Spencer Owyang



Constructors Racing Group, LLC

501 Carson Lane
Watsonville, CA 95076
831-763-7811
Fax 707-929-3914
www.crgmotor.com

May 10, 2006

Distributor Name
Contact Name
Street
City, State, zip
Phone
Fax

Dear (Distributor Name here):

For over five years CRG has been designing and fabricating brake levers and mirrors for the most discerning road race and road sport riders. Our customers inspire us to make the best parts we can, and we respect and take seriously the responsibility that comes along with crafting the parts that make their time on a motorcycle more enjoyable.

Because we care so deeply about everyone who rides a piece of CRG equipment, we have undertaken a voluntary safety recall of two Roll-a-Click brake lever models. We are recalling all models RB-511 and RB-512 Roll-a-Click brake levers. RB-511 brake levers are designed for use on 2004 thru 2006 Yamaha YZF-R1 motorcycles, and 2005 thru 2006 Yamaha YZF-R6 motorcycles; RB-512 levers are designed for use on 2003 thru 2006 Ducati 749 and 999 motorcycles, and on 2004 thru 2006 Aprilia Mille R motorcycles. A total of 1,611 of these levers were produced. In some of these levers, the pivot bore in the rocker assembly may be significantly misaligned, which could result in the lever becoming seized in the brake engaged position, thereby preventing the front brakes from disengaging and potentially resulting in a vehicle crash.

CRG has corrected this condition on new parts Model RB-516 will replace RB-511, and model RB-517 will replace RB-512. In addition, in cooperation with the National Highway Traffic Safety Administration (NHTSA), CRG is implementing a recall to repair the levers in the field.

Our records show that you have purchased #XXXX of these levers. Please stop sale of any model RB-511 and RB-512 levers that you have in inventory, and return them to CRG for replacement parts. In addition, please work directly with the dealers to whom you have sold the affected levers to implement the recall. Specifically, we ask that you send each dealer the dealer notification, service bulletin and an appropriate number of conversion parts packages (one per lever sold to the dealer). If you feel this is too burdensome for your organization, we will work with your dealers directly. To do so, we will need you to provide complete information in an excel spreadsheet form that we will provide to you. Please inform if you would prefer to work with your dealers, or have us work with them directly so that we may either send you the appropriate parts, notifications and bulletins or provide you with the said spreadsheet.



Constructors Racing Group, LLC

501 Carson Lane
Watsonville, CA 95076
831 763-7811
Fax 707 929-3914
www.crgllc.com

Please review all of the enclosed information closely. Should you have any questions after reviewing it, please call me directly at (831) 763-7811.

I personally apologize for any inconvenience this issue may cause you, and I thank you for your continued support. Without it, CRG would not exist. And with it, we can work together to move through this issue.

Sincerely,

Spencer Owyang



Constructors Racing Group, LLC

5111 Canyon Blvd.
Waco, Oregon, USA 97140-1104
800-740-2011
503-762-0511
www.crgproducts.com

May 10, 2006

Dear CRG Dealer:

For over five years CRG has been designing and fabricating brake levers and mirrors for the most discerning road race and road sport riders. Our customers inspire us to make the best parts we can, and we respect and take seriously the responsibility that comes along with crafting the parts that make their time on a motorcycle more enjoyable.

Because we care so deeply about everyone who rides a piece of CRG equipment, we have undertaken a voluntary safety recall of two Roll-a-Click brake lever models. We are recalling all model RB-511 and RB-512 Roll-a-Click brake levers. RB-511 brake levers are designed for use on 2004 thru 2006 Yamaha YZF-R1 motorcycles, and 2005 thru 2006 Yamaha YZF-R6 motorcycles; RB-512 levers are designed for use on 2003 thru 2006 Ducati 749 and 999 motorcycles, and on 2004 thru 2006 Aprilla Mille R motorcycles. A total of 1,611 of these levers were produced. In some of these levers, the pivot bore in the rocker assembly may be significantly misaligned, which could result in the lever becoming seized in the brake engaged position, thereby preventing the front brakes from disengaging and potentially resulting in a vehicle crash.

CRG has corrected this condition on new parts. Model RB-516 will replace RB-511, and model RB-517 will replace RB-512. In addition, in cooperation with the National Highway Traffic Safety Administration (NHTSA) and with your help, CRG is implementing a recall to repair the levers in the field.

Please stop sale of any model RB-511 and RB-512 levers that you have in inventory, and return them to CRG for replacement parts. In addition, please review all of the enclosed information closely. Should you have any questions, please call 1-866-596-4396, or email safety@constructorsrg.com. We are happy to answer any questions or address any concerns you might have.

I personally apologize for any inconvenience this issue may cause you, and I thank you for your continued support. Without it, CRG would not exist. And with it, we can work together to move through this issue.

Sincerely,

Spencer Owyang

Date: May 10, 2006

VEHICLE EQUIPMENT SAFETY DEFECT SERVICE BULLETIN
CRG MODELS RB-511 AND RB-512 ROLL-A-CLICK BRAKE LEVERS

TO: All Constructors Racing Group (CRG) Dealers,

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each product which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Failure to repair within sixty (60) days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owner may be entitled to an identical or reasonable equivalent product at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. Therefore, if you know the name and address of customers to whom you sold the RB-511 or RB-512 brake levers, send the name and address of each customer to CRG so that we can notify them directly. You can submit this information to CRG by email at safety@constructorsrg.com or by mail at:

Constructors Racing Group, LLC
501 Carson Lane
Watsonville, CA 95076

In addition, please display the attached poster in your dealership where it can be seen by customers.

As you will see in reading the attached owner notification letter, , the owners are being instructed to contact CRG customer service if their dealer does not remedy the condition within three (3) days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

DEFECT INVOLVED

CRG has determined that a defect that relates to motor vehicle safety exists in certain aftermarket RB-511 and RB-512, Roll-A-Click adjustable brake levers. The levers have a metal rocker that is attached to the end of the lever. The rocker, in turn, has a pivot bore, which interfaces with the motorcycle's master cylinder. If the pivot bore is significantly misaligned, the brake lever could potentially become seized in the brake engaged position, thereby preventing the front brakes from disengaging and potentially resulting in a vehicle crash.

All RB-511 and RB-512 rocker assemblies should be replaced by a CRG dealer or other certified mechanic or qualified technician. RB-511 rockers will be replaced with a new part labeled RB-516. RB-512 rockers will be replaced with a new part labeled RB-517. This operation takes a competent motorcycle technician approximately 5 minutes. As required by law, this service must be done at no charge to the consumer. Shops will be fairly compensated by CRG for performing this service.

VEHICLES INVOLVED

Involved are certain Model RB-511 and RB-512 front brake levers manufactured between 1/2005 and 4/2006. The RB-511 brake levers were designed for use on 2004 thru 2006 Yamaha YZF-R1 motorcycles, and 2005 thru 2006 Yamaha YZF-R6 motorcycles. The RB-512 brake levers were designed for use on 2003 thru 2006 Ducati 749 and 999 motorcycles, and on 2004 thru 2006 Aprilia Mille R motorcycles.

Date: May 10, 2006

SAFETY VEHICLE SAFETY DEFECT SERVICE BULLETIN
DEALER SERVICE INSTRUCTIONS

To: All Constructors Racing Group (CRG) Dealers

Re: Safety Recall #06E-035 - Constructors Racing Group Model RB-511 and Model RB-512 Roll-A-Click Adjustable Brake Levers

This service requirement applies only to Constructors Racing Group (CRG) Model RB-511 and Model RB-512 Roll-A-Click Adjustable Brake Levers built from 1/2005 to 4/2006.

RB 511 – RB 516 RECALL CONVERSION PARTS PACKAGE INCLUDES:

- Conversion instruction sheet.
- Rocker assembly marked RB-516 (for RB-511 levers) (alloy rocker & installed bushing)

RB 512 – RB 517 RECALL CONVERSION PARTS PACKAGE INCLUDES:

- Conversion instruction sheet.
- Rocker assembly marked RB-517 (for RB-512 levers) (alloy rocker & installed bushing)

GENERAL NOTIFICATION INFORMATION:

All RB-511 and RB-512 rocker assemblies should be replaced. Please review and follow conversion instruction sheet included with Recall Parts Package. RB-511 rockers will be replaced with a new part labeled RB-516. RB-512 rockers will be replaced with a new part labeled RB-517. This operation takes a competent motorcycle technician approximately 5 minutes. As required by law, this service must be done at no charge to the consumer. Shops will be fairly compensated by CRG for performing this service.

SAFETY VEHICLE SAFETY DEFECT SERVICE BULLETIN
COMPLETION REPORTING AND REIMBURSEMENT

Re: Safety Recall #06E-035 - Constructors Racing Group Model RB-511 and Model RB-512 Roll-A-Click Adjustable Brake Levers

To receive compensation for your work in replacing rockers on model RB-511 and RB-512 brake levers in accordance with the Safety Bulletin, you must complete the attached claim form and submit it to CRG together with each replaced rocker.

Dealer payment for each returned part will be \$16.25 (0.1 @ \$85.00/hr service rate, plus \$3.50 for postage and \$4.25 handling = \$16.25).

Claim and Parts Return: Replaced parts and completed claim forms are to be returned to:

Constructors Racing Group, LLC
501 Carson Lane
Watsonville, CA 95076

VEHICLES NOT AVAILABLE

If any RB-511 or RB-512 brake levers are not available for service for a known reason, please note the customer's name and address on the Service Completion Report and Reimbursement Claim form and describe the reason that the vehicle is unavailable. Alternatively, send us the customer's name and address and the reason by email (at safety@constructorsrg.com) or on a postcard mailed to:

Constructors Racing Group, LLC
501 Carson Lane
Watsonville, CA 95076

Following the above procedures will expedite the processing of your claim.

If you have any questions or need assistance in completing this action, please contact us at 1-866-596-4396 or via email at safety@constructorsrg.com.

Customer Services Field Operations

CRG

SERVICE COMPLETION REPORT AND REIMBURSEMENT CLAIM

Re: Safety Recall #06E-035 - Constructors Racing Group Model RB-511 and Model RB-512 Roll-A-Click Adjustable Brake Levers

Dealer Name: _____

Dealer Mailing Address:

Street _____

City _____ State _____ Zip _____

Dealer Phone Number: _____

Dealer Contact: _____

For each part replaced, please note the customer's name, address and telephone number.

Name	Address	Phone #
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Total number of RB-511 and RB-512 rockers that were replaced and are being returned: _____
Times \$16.25 per returned part: _____
Total Reimbursement: _____

I verify that the above information is true and accurate to the best of my knowledge.

Signed _____

Type of print your name _____

Type of Print your title _____

Dated _____
Month/Day/Year