



www.fabtechmotorsports.com

4331 Eucalyptus Ave
Chino, CA 91710

Tel 909-597-7800
Fax 909-597-7185

1/11/06

RE: Steering Component Retro Fit Program
Parts - FTS71000 Steering System and FTS71001 Idler Arm / Pitman Arm System
Vehicle/s affected- 2001-2005 GM C2500HD, K1500HD, K2500, K2500HD, Hummer H2

Dear Fabtech Dealer,

Please note that Fabtech has initiated a program to detect the installation of the above listed steering components and to replace these components at no cost to the end consumer. It is critical to the safety of the end consumer that you contact each customer that your records indicate that you have sold and or installed these steering components to notify them of this retro fit program as soon as possible.

At this time Fabtech will provide factory replacement steering components to replace the installed Fabtech Pitman and Idler Arms. Fabtech has established selected Authorized Installers to process your customer's vehicle. Reimbursement for labor, alignment and original part cost will be provided to the Authorized Installer and end consumer upon the return of the original Fabtech Pitman and Idler Arm assemblies to Fabtech.

Fabtech has voluntarily implemented this steering component replacement program for the safety of the consumer even though there has been no reported vehicular incidents, claims or lawsuits resulting from the Fabtech part numbers FTS71000 and FTS71001 installation. In the effort to sustain consumer safety Fabtech requires all vehicles with FTS71000 and FTS71001 be retro fitted to eliminate the potential of vehicle steering loss resulting in an accident causing injury or death.

Our records indicate that your company has purchased one or more of the part number FTS71000 and/or FTS71001. We hereby request that you contact each of your customers within 3 days that you have supplied these parts to for an immediate inspection and replacement of parts.

Please see the enclosed instructions on how to process a consumer's vehicle for a Fabtech factory replacement Pitman and Idler Arm assemblies. Further information may be found on our website at www.fabtechmotorsports.com/hdsteering.

This program will remain in effect until July 30, 2006 at which time we will consider that you have contacted all of your customers that you have sold these parts to and have properly replaced each Pitman and Idler Arm as described by Fabtech unless you notify us in writing.

We regret the inconvenience that this matter may cause your company and your customers, but in the effort to maintain a high level of safety for all parties we thank you for your cooperation and understanding.

Sincerely,

Fabtech



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Fabtech Pitman and Idler Arm Retro Fit Processing Instructions

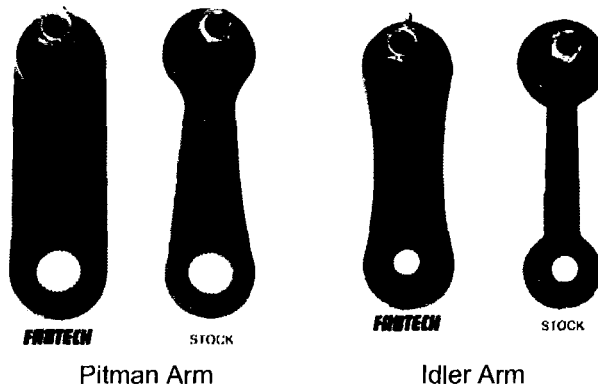
Vehicle/s- 2001-2006 GM C2500HD, K1500HD, K2500, K2500HD, Hummer H2

Parts - FTS71000 Steering System and FTS71001 Idler Arm / Pitman Arm System

Above listed vehicle/s equipped with a Fabtech Pitman Arm and Idler Arm part number/s FTS71000 and FTS71001 must be identified and processed to remove and replace the Fabtech parts with factory replacement Pitman Arm and Idler Arm, exclusively from Fabtech upon receiving this notice. The following procedures should be completed to properly process a vehicle equipped with the forementioned Fabtech parts.

Vehicle Inspection-

Initially a visual inspection should be performed by locating the Pitman & Idler Arm and identifying the Fabtech parts as shown below. Should these parts be present, the vehicle should immediately be processed by a Fabtech Authorized Installer.



Vehicle Processing-

See enclosed Instruction sheet for part removal and reinstallation.

Returned Parts Processing-

Enclosed within the box from the Fabtech factory replacement Pitman and Idler Arm will be another box to be used for shipment of old parts back to Fabtech. Contact Fabtech for a Returned Goods Authorization number and shipping instructions. Completely fill out enclosed Reimbursement Form. Place old parts with packing material and completed Reimbursement form in this new box and ship back to Fabtech per their shipping instructions.

Fabtech Processing-

Upon Fabtech receiving the parts they will be inspected and logged. Fabtech will contact each end consumer for verification of the new parts installation. Once verification has been completed two checks will be sent out within 30 days. One check to the Authorized Installer that performed the labor, alignment and processing of the returned parts. The second check will be issued to the end consumer for reimbursement of the original purchased Pitman and Idler Arm.

Check amount breakdown-

Authorized Installer Check-	
Labor- 2.5 Hours x Shop rate of 60.00 per hour	150.00
Alignment Labor	95.00
Processing Fee	5.00
<u>Total</u>	<u>\$ 250.00</u>

End Consumer Check-	
Original Pitman and Idler Arm purchase reimbursement*	245.00
Original labor- 2.5 Hours x Shop Rate of 60.00 per	150.00
Original alignment	95.00
<u>Total</u>	<u>\$ 490.00</u>

*Please note that the reimbursement amount is based on the replacement of the Pitman and Idler Arm only at Fabtech's Jobber Price including tax. Other parts included in a FTS71000 or FTS71001 will not be reimbursed as they do not need to be replaced and can be retained on an end consumers vehicle.

Should you have any questions regarding this notice please contact Fabtech Customer Service toll free at 877-432-2832 ext 2226 M-F PST 8:00am- 5:00pm or e mail us at service@fabtechmotorsports.com . Additional information may be found on our website at www.fabtechmotorsports.com/hdstearing



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HD Pitman and Idler Arm Reimbursement Form

In order to receive reimbursement for the labor, alignment and initial part purchase the following information must be completed and returned with the original Pitman and Idler Arm to Fabtech.

Consumers Information-

Name

Street Address

City

State

Zip

Daytime Telephone

Evening Telephone

Year

Make

Model

Mileage

Tire Size

VIN

License Plate #

Date of original purchase by consumer _____

Installers Information-

Business Name

Street Address

City

State

Zip

Telephone

Fax

Original Parts Purchased From

Date Purchased

Name of Person Performing Retro fit

Date of Retro fit

Signature of person performing retro fit and verifying that Fabtech factory replacement Pitman & Idler Arm has been installed properly.

**Call Fabtech toll free at 877-432-2832 extension 2226 for a
RGA and shipping instructions to return parts.**

**Upon receiving the original parts and this form Fabtech will issue a check to the Installer
for the amount of \$ 250.00 and a check to the consumer for \$ 490.00.**

Please allow 30 days for check processing.