

THOR CALIFORNIA

RECALL NOTICE

RECALL CAMPAIGN No. 04V-243

VIN:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason for Notification

THOR California, Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2004/2005 Wanderer/Vortex 333WTB, Tahoe/Fury 33FTB, and 3330WTB Jazz/Frenzy model cargo/travel trailers manufactured from April 2003 through March 2004. According to our records, your trailer is in this group. For this reason we ask that you arrange for your dealer to correct your vehicle without delay. The service and required parts will be provided free of charge. If you have sold or traded your trailer, please fill out the enclosed postcard and mail it to THOR California so that we can locate the current owner of the trailer.

Description of Defect

We have determined that there is a possibility of overloading and incorrectly positioning cargo in the rear cargo area. Incorrectly positioned weight in this area can result in a light hitch weight and affect stability. Depending on the specific tow vehicle and its hitch equipment, a sufficiently light hitch weight can result in sway at highway speeds. Too much weight incorrectly positioned can also result in severe bending of the A-frame assembly, failure of the coupler assembly and/or failure of the safety chains. This can cause an accident involving the trailer and tow vehicle. A Safety Recall procedure has been initiated to inspect each affected trailer, the owner's tow vehicle and hitch equipment, and determine the best remedy for each situation. In all cases involving these trailers, the GVWR will be reduced, the A-frame will be reinforced, the coupler and safety chains will be replaced with appropriately rated components, revised DOT weight placards will be attached to the trailer exterior, proper loading advisory placards will be attached to the inside of the trailer cargo area, and instructions outlining proper product use and correct loading techniques will be provided to the customer.

Description of Remedy

The program to be implemented by THOR California to remedy the defect includes this notification to all current owners of the subject trailers. To correct the defect, your dealer will:

a) inspect your trailer, tow vehicle and hitch equipment; b) install new cargo load limit labels and placards in the cargo area; c) furnish you with loading limit information; d) replace the coupler and safety chains; and e) reinforce the A-frame.

Failure to have this important recall completed may result in severe bending of the A-frame assembly, failure of the coupler assembly and/or failure of the safety chains, possible loss of trailer control while towing, and the possibility of a vehicle crash as a consequence of loss of trailer control. Please have this recall performed as soon as possible. Failure to do so could legally be determined to be lack of proper maintenance of your trailer.

What We Would Like You To Do

Please take your trailer to your selling dealer or any other authorized THOR California servicing dealer to have the repairs performed. Dealers and service centers have been informed of this recall and are prepared to perform it to your satisfaction. This recall will be performed at no cost to you.

You should call your dealer or service center at your earliest convenience to schedule an appointment. When you take your trailer to the dealer, please bring this letter and your warranty/ownership documents with you. This will allow the dealer to prepare the necessary warranty forms most efficiently. The work will take about 6.5 hours to complete. However, additional time may be required depending on how dealer appointments are scheduled and processed. Once the repairs are completed, please present the attached postcard to the repair facility for submission to THOR California.

If the defect referred to above has been repaired on your trailer before you received this recall notification, and if you incurred any direct cost in connection with obtaining such repair, you may seek reimbursement from THOR California. In order to obtain reimbursement, you must submit the following information: (1) *your name and mailing address*; (2) *the Vehicle Identification Number (VIN) for your trailer*; (3) *a reference to this recall campaign 04V-243*; (4) *a copy of the receipt or invoice for the repair*.

This reimbursement may be obtained by sending your request for reimbursement along with the above information to:

THOR California, Inc.
14255 Elsworth Street
Moreno Valley, CA 92553-9013
Customer Relations Department: (888) 697-8467

We have notified the National Highway Traffic Safety Administration of the recall and the procedures involved. However, should THOR California fail or be unable to correct the defect, without charge, you may write to:

*Administrator, National Highway Traffic Safety Administration
400 Seventh Street, SW, Washington, DC 20590*

or call the toll-free Auto Safety Hotline at (888) 327-4236; access the email address at the NHTSA Web site: <http://www.safercar.gov>, or contact the NHTSA teletypewriter at (800) 424-9153.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience that this action may cause you. However, we are concerned about your safety. Thank you for your patience and support in helping us to keep you safe. We appreciate your continued loyalty to and confidence in THOR California and our products. It is our goal to continue to provide you with high-quality, high-value products for your recreational experience.

Sincerely Yours,

THOR California, Inc.