

Copy of Letter to Owner

Subject: Unimog U500 EAS Transmissions

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. This notice is also sent in accordance with the Canadian Motor Vehicles Safety Act.

Freightliner LLC, the agent of DaimlerChrysler AG, has decided that a defect which relates to motor vehicle safety exists on Specific Unimog U500 vehicles manufactured between November 2003 and September 2006 with an optional transmission automatic shift system (EAS).

A programming error in the transmission automatic shift system may prevent the clutch from disengaging when the vehicle is operated in low-low range. If the clutch fails to disengage, the engine must be shut down in order to bring the vehicle to a stop, resulting in a possible vehicle crash or personal injury.

The automatic shift system will be modified to provide reduced engine torque when the brakes are applied while the vehicle is operated in low-low range. All vehicles will have the GS(EPS) electronic control unit replaced. In addition, vehicles with Option G21 (Working Gears and Crawler Gears) will have a torque relay installed.

Repair kits are now available for authorized dealers to order. **IMPORTANT:** Please contact your authorized dealer in advance so that replacement parts and special tools for the recall can be ordered and available prior to your arrival. To locate a dealer, search online at www.UnimogTrucks.com or www.FreightlinerTrucks.com or contact the Warranty Campaigns Department for assistance.

When you contact your dealer, refer to campaign number **FL486AB**. Once kit(s) are received at the dealership, the recall will take approximately one and a half to three hours and will be performed at no charge to you.

IMPORTANT: When the recall has been completed, please ensure that a label has been affixed to your vehicle referencing **FL486AB**.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. Please see the reverse side of this notice for details.

If you are not able to have the defect remedied without charge and within a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address WarrantyCampaigns@freightliner.com, or the Customer Assistance Center at (800) FTL-HELP or (800) STL-HELP, after normal business hours. You may also wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 7th Street SW, Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>. If your vehicle is involved in the Canadian portion, you may wish to notify Transport Canada, ASFAD, Place de Ville Tower C, 330 Sparks Street, Ottawa, ON K1A 0N5, or phone (800) 333-0510.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure

Recall Campaign

March 2007
FL486AB
NHTSA #06V-457

Reimbursement to Customers for Repairs Performed Prior to Recall

If you have already **paid** to have this recall condition corrected you may be eligible to receive reimbursement.

Requests for reimbursement may include parts and labor. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Freightliner **LLC** dealer. The following documentation must be presented to your dealer for consideration for reimbursement.

Please provide original or clear copies of all receipts, invoices, and repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when the repair was done.
- Who repaired the vehicle.
- The total cost of the repair expense that is being claimed.
- Proof of payment for the repair (such as the front and back of a cancelled check or a credit card receipt).

Reimbursement will be made by check from your Freightliner **LLC** dealer.

Please speak with your Freightliner **LLC** authorized dealer concerning this matter.