



**December 14, 2009**

**“SAFETY RECALL NOTICE”**  
**NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION**  
**RECALL NO: 06V-416**

**Transportation Collaborative Inc; OBO US Bus Corporation School Bus**  
**TCI Recall #: 06V-416**

Vehicle VIN number:

Customer Name:

Customer Address:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Transportation Collaborative Inc. has decided that certain US Bus Universe/ Sturdibus School Buses, model years 1998 thru 2006, fail to conform to Federal Motor Vehicle Safety Standard No. 111 “Rearview Mirrors”.

**What the safety concern is:**

The non-compliance relates to the inappropriate location of the front Cross-view Mirror Warning Label, as defined by the Federal Motor Vehicle Safety Standard No. 111 “Rearview Mirrors”.

Specifically, the front Cross-view Mirror Warning Label in your vehicle may be located in an obscure area of the interior driver bulkhead, not within the driver’s vision line, as required in the standard. This label addresses the use of the front cross-viewing mirrors, what should and should not be viewed through these mirrors. An untrained driver may use the cross-viewing mirrors improperly, and attempt to view rearward down the sides of the bus using the mirrors, which could result in personal injury or mortality to persons outside of the bus.

The distinction between a compliant and non-compliant vehicle is the visibility/readability of the Cross-view Mirror Warning Label. A vehicle complaint with FMVS 111 has the Cross-view Mirror Warning Label affixed in a location that is visible to and readable by, a seated driver. A non-compliant vehicle will have a Cross-view Mirror Warning Label



7 LAKE STATION ROAD

WARWICK, NY 10990

PHONE: (845) 988-2333



located in an obscure area of the interior bulkhead and will not be visible to, nor readable by, a seated driver.

### **The Remedy:**

Transportation Collaborative Inc. will affect repairs to your vehicle by the installation of a replacement cross-mirror warning label to the right of the instrument cluster.

The expected out of service time necessary to affect repairs is .20 hours, however this may vary due to dealer service scheduling requirements.

### **What we are requesting you do:**

Transportation Collaborative is requesting that you (the end user), contact TCI at 845-988-0419 to arrange for scheduling of the repair by an authorized facility.

Upon completion of the label installation, please have the prepaid response card filled out and sent back to Transportation collaborative:

TCI OBO US Bus Corporation  
Warranty Department  
7 Lake Station Road  
Warwick, NY 10990

### **Address or ownership change:**

Please notify us of any change of address or vehicle ownership. If you are the lesser of the above - mentioned vehicle, you must forward this letter to the lessee within ten (10) days of receipt of this letter.

### **What Transportation Collaborative will do for you?**

Transportation Collaborative Inc. will affect repairs relating to this recall, both parts and labor, at no cost to you the vehicle owner. Upon receipt of the response card, we will immediately ship out the replacement label to you directly, or to an authorized repair facility as directed by TCI. You may perform the recall yourself, or you may contact us and we will arrange for you to take your vehicle to an authorized repair facility.

If repairs or modifications outlined by this notice have been preformed prior to the receipt of this recall notification, complete the prepaid response card and the reimbursement form included with this letter with a copy of the work order or invoice to Transportation Collaborative Inc for reimbursement. TCI reimburses dealers, customers and authorized repair facilities within 30 days of the completed repair.



7 LAKE STATION ROAD

WARWICK, NY 10990

PHONE: (845) 988-2333



**If you have any questions:**

Transportation Collaborative Inc. customer service/warranty department will be happy to assist you with any questions.

For further information, please contact:

Jose Vazquez  
Transportation Collaborative Inc  
Warranty Department  
7 Lake Station Road  
Warwick New York 10990  
Phone 845-988-0419 Fax 845-988-0324  
E-mail: [jvazquez@transtechbus.com](mailto:jvazquez@transtechbus.com)

Transportation Collaborative Inc. has, in the interest of public safety and good will to the community, decided to conduct this recall on behalf of US Bus Corporation, the original manufacturer of your vehicle. All questions regarding this recall must be directed to Transportation Collaborative Inc, as noted in the body of this Recall Notice.

**If you have a complaint:**

If you have difficulties getting your vehicle repaired in a reasonable timeframe and without charge, please contact Transportation Collaborative Inc. customer service at 1-845-988-0419 or e-mail TCI at [jvazquez@transtechbus.com](mailto:jvazquez@transtechbus.com) for further assistance. Representatives are available Monday thru Friday 8:30am – 5:00pm (EST).

If you are still having difficulties getting your vehicle repaired in a reasonable time you may send your complaints to the Administrator, National Highway Traffic Safety Administration at 1200 New Jersey Avenue SE. Washington, and D. C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov> .

Thank you for your attention to this important matter, we regret any inconvenience this recall may have caused.

Sincerely,

Jose Vazquez  
Transportation Collaborative Inc.



7 LAKE STATION ROAD

WARWICK, NY 10990

PHONE: (845) 988-2333



## REQUEST FOR WARRANTY/RECALL REPAIR REIMBURSEMENT

7 Lake Station Road, Warwick New York 10990

FOR PROMPT ACTION, PLEASE FAX REQUEST TO (845) 988-0324

SEND ALL PAGES FOR REIMBURSEMENT

### WARRANTY/RECALL REPAIR REIMBURSEMENT REQUEST

|                         |         |        |       |     |
|-------------------------|---------|--------|-------|-----|
| <b>Distributor Name</b> | Address | City   | State | Zip |
| Phone                   | FAX     | E-Mail |       |     |

Vehicle Type:

|                        |                          |                     |                        |     |
|------------------------|--------------------------|---------------------|------------------------|-----|
| <b>Body Job Number</b> | <b>VIN (all digits):</b> | <b>Odometer</b>     | <b>Date of Request</b> |     |
| Customer Name:         |                          | Date of Manufacture |                        |     |
| Customer Address:      |                          | Date of Delivery    |                        |     |
| City                   | State                    | Zip                 | Phone #                | FAX |

### Description of Defect or Complaint, Cause and Correction Requested

| Defect Code | Flat Rate Labor Hours | Labor Rate | Labor Cost | Sublet Shop Name | Attach copy of parts house invoice if not a TCI part. |  |
|-------------|-----------------------|------------|------------|------------------|-------------------------------------------------------|--|
| Part Number | Description           | Quantity   | Cost Each  | Total Cost       | Notes                                                 |  |
|             |                       |            |            |                  |                                                       |  |
|             |                       |            |            |                  |                                                       |  |
|             |                       |            |            |                  |                                                       |  |
|             |                       |            |            |                  |                                                       |  |

Disposition by Factory  
Authorized By: \_\_\_\_\_  
Denied By: \_\_\_\_\_  
Date: \_\_\_\_\_

Total Parts: \_\_\_\_\_  
Total Labor \_\_\_\_\_  
Total Amt. Requested \_\_\_\_\_  
Amount Denied \_\_\_\_\_



7 LAKE STATION ROAD

WARWICK, NY 10990

PHONE: (845) 988-2333