



**IC Corporation**

751 South Harkrider, Conway, Ar 72302

A SUBSIDIARY OF INTERNATIONAL  
TRUCK AND ENGINE CORPORATION

RECEIVED  
2006 NOV -2 A 10: 21  
OFFICE OF DEFECTS  
INVESTIGATION

**SAFETY RECALL 06510**

**November 2006**

Dear IC Corporation Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. IC Corporation has decided that a defect which relates to motor vehicle safety exists in certain CE and 3800 School Bus models built between 12/23/1997 through 03/21/2006. These buses were only sold to the state of New York. The vehicle identified on the enclosed green card fits this description and our records show that you own this vehicle. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

### **REASON FOR THIS RECALL**

The handrail on the courtesy shield by the left entrance door does not meet the guidelines in the NHTSA handbook for door entrance and handrail design.

### **RISK TO MOTOR VEHICLE SAFETY**

There is a small gap between the left entrance door handrail mounting flange and the courtesy shield. Certain small objects, including, but not limited to, coat tie strings with draw string clips or other objects attached thereto, could get caught in this area. Should this happen, and the driver does not properly observe the person exiting the bus, the person may exit the bus with the string caught between the handrail mounting flange and the courtesy shield. The door may be closed and the bus moved, causing possible injury or death to the passenger exiting the bus.

### **ACTIONS YOU SHOULD TAKE**

1. Until this repair can be made, please make the drivers of the affected units aware of this issue, and have them pay special attention to passengers exiting the bus (as it relates to this issue).
2. Our records show that you are the owner of the vehicle identified on the enclosed card. **If you are not the owner**, please read paragraph number 7.
3. If you would like your IC dealer to make this inspection and repair for you at no cost, please contact your local IC dealer. To have your vehicle repaired, provide your dealer with your green recall card and schedule an appointment.

4. This repair procedure is simple. To repair the vehicle yourself, follow the repair instructions as outlined in the "Repair Procedure" section below. To order parts, fill out and return the enclosed green recall card with box #8 checked and our Compliance Department will have the parts shipped directly to you at no charge. Please verify that your shipping address is correct. A Post Office Box (P.O. Box) number for shipping is not acceptable. We must have a street or road address. You may also obtain these parts by faxing a request to 1-501-505-2433 or emailing to [shawn.finkbeiner@ic-corp.com](mailto:shawn.finkbeiner@ic-corp.com). If you have multiple VINs that fall within this recall, an email or fax is the preferred method. The last eight characters of the VIN of each unit to be repaired must be included.

5. IC dealers will have instructions to make the repair by 11/10/2006. The repair will be performed without charge to you and will take approximately 12 minutes. Have your dealer verify and correct your address, if necessary.

6. If the vehicle cannot be repaired, please mark on the enclosed card under "CHECK ONE" the box which best describes why the vehicle cannot be repaired, and return the postage-prepaid card to us.

7. In the event you do not own the vehicle described on the card, please complete the card, fill in the new customer name and address if known, and return it to us. This information will allow us to update our records so we can contact the new owner and you will not be contacted again regarding this recall.

**REIMBURSEMENT OF REPAIRS**  
**COMPLETED PRIOR TO THE RELEASE OF THIS RECALL**

If you paid to repair your vehicle for this defect prior to receiving this recall letter, you may be eligible for reimbursement of the repair costs if the costs were incurred between 10/19/2005 and 11/17/2006. Contact your local International dealer, with your original repair documentation and proof of payment, and the service advisor will determine what if any of the repair costs will qualify for reimbursement. International dealers determine what repair costs are eligible for reimbursement. However, if you choose not to work through an International dealer, you may submit the enclosed "REQUEST FOR REIMBURSEMENT" form, repair documentation, and proof of payment to:

International Truck and Engine Corporation  
Warranty Claim Center Reimbursement Department  
P.O. Box 888  
Warrenville, IL 60555

## **RECALL CLAIMS**

### **For Repairs Performed By Customer or Non-Authorized IC Dealers**

To assist in processing the recall, it is important that you provide an invoice with the following information.

**VIN # (or List of VINs repaired)**  
**Recall Campaign #06510**  
**SUBJECT (NY Left Entrance Handrail)**  
**Facilities Repair Labor Rate**  
**Labor Operation Number**  
**Your Tax ID Number**

All correspondence must be returned to IC Corporation, PO Box 6000, Conway, Arkansas, 72033, Attn: Compliance Department.

### **IF YOU NEED ASSISTANCE**

If you take your vehicle to your dealer on a mutually agreed upon service date, and the dealer does not remedy this condition without charge on that date or within five days, you can obtain assistance by following the procedure described in the Owner Assistance Guide section in your Owner's Manual or by calling toll free 1-800-448-7825.

You may also wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C., 20590, or call the toll-free Vehicle Safety Hot-Line at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if your IC Dealer fails to repair or is unable to remedy this condition without charge or within a reasonable time.

We request your prompt attention to the correction of this defect and apologize for any inconvenience this may cause you.

### **PARTS INFORMATION**

<b>Part Number</b>	<b>Description</b>	<b>Quantity</b>
8900190R91	Left Entrance Door Handrail repair kit (contains P/N 436462001 Spacer Rubber (2 ea) and P/N 180085 Bolt 5/16-18, 1.75 grade 5 ZND (2 ea))	1

## **REPAIR PROCEDURE**



**WARNING:**

***TO PREVENT SERIOUS EYE INJURY, ALWAYS WEAR SAFE EYE PROTECTION WHEN YOU PERFORM VEHICLE MAINTENANCE OR SERVICE.***



**WARNING:**

***TO AVOID PROPERTY DAMAGE, PERSONAL INJURY, OR DEATH WHEN SERVICING THE VEHICLE, PARK ON A FLAT LEVEL SURFACE, SET THE PARKING BRAKE, SHUT THE ENGINE OFF AND CHOCK THE WHEELS.***

**Handle As Installed**



**Figure 1**



**Figure 2**

When replacing the handle, the bolt orientation should be reversed from that shown in Figures 1 & 2 by putting the head of the bolt through the handle, spacer, and courtesy shield from the stair side. The back side of the panel is protected by a seat barrier, so the end of the bolt will not protrude into the area where a passenger sits.

1. Unscrew the bolts and remove the handle from the courtesy shield. The short bolts may be discarded, but all other hardware should be kept for the reattachment process.
2. Place rubber spacers between the courtesy shield and the handle bracket.
3. Reattach handle using longer bolts. Reuse any nuts and washers that you removed.

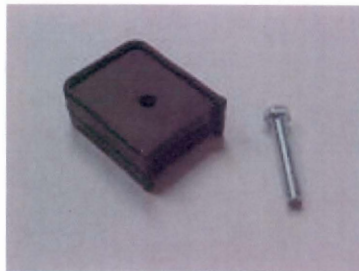


**Figure 3 – Spacer**



**Figure 4 – Handle with spacers**

436462001  
Spacer Rubber  
(2 included)



180085 Bolt  
5/16-18, 1.75  
grade 5 ZND  
(2 included)

**Figure 5 - Kit 8900190R91**

**End of Repair Procedure**

**LABOR**

Labor Code	Description	Time (hours)
A40-06510-01	Add spacers & longer bolts	0.3

**CAMPAIGN IDENTIFICATION LABEL**

*Each vehicle corrected in accordance with this campaign **must be** marked with a S00109 Campaign Identification Label.*

Complete the label and attach on a clean surface next to the vehicle identification number (VIN) plate.



This label has been shipped with your letter.

**IMPORTANT**

In the event you no longer own the vehicle described, please fill in the requested information on the enclosed postage-prepaid card and return it to us. This information will allow us to notify the correct owner.

**IC CORPORATION**