

Customer name

Street

State Zip

Safety Recall Campaign No. 06V-390

Subject: Safety Recall of certain Oshkosh Truck Corporation S-Series concrete trucks equipped with ArvinMeritor axle housings and Chalmers suspension brackets

Your truck's VIN _____

Dear _____:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Oshkosh Truck Corporation has determined that a defect which relates to motor vehicle safety exists in certain S-Series trucks manufactured from January 1, 2005 through November 1, 2006.

Make sure you give a copy of this safety defect notification to your maintenance supervisor.

1. Description of the Defect: There is the potential on certain of the subject trucks for a separation or crack to develop at the weld joint between the torque rod tower bracket and axle housing. Such a separation could lead to the tandem axle losing one of its anchor points, thereby potentially causing driveline misalignment or separation, and loss of vehicle control.

2. Vehicles Involved: S-Series vehicles manufactured from January 1, 2005 through November 1, 2006 with corresponding VIN range of 10T ... 85235 through 10T ... 93200.

3. What We Want You To Do: Oshkosh Truck Corporation asks you to take these steps:

INSPECTION and TEMPORARY REPAIRS

IMMEDIATELY check to see if any cracks or separation are visible at the weld joint that holds each torque rod tower bracket (that sits on top of the axle housing) to the axle housing on the front and rear tandem drive axles.

To perform a thorough inspection of the welded joints, use degreaser and a brush or rag to clean concrete and road debris from the weld joint.

• **IF A CRACK OR SEPARATION IS VISIBLE**, take the truck out of service until it is repaired.

If you need to keep the truck in service until permanent repairs are made, follow the attached Temporary Weld Procedure.

Contact ArvinMeritor's OnTrac Customer Service Center at 1-866-668-7221 if you need help in locating a repair center. After selecting "preferred language," select Option 1, then Option 2 and refer to Program No. C7AA.

Upon completion of the Temporary Weld Procedure, a weekly inspection is still required until the permanent repair is completed.

- **IF NO CRACK OR SEPARATION IS VISIBLE**, check the weld joint **at the start of each week** to confirm none has developed since the previous inspection.
- **IF A CRACK DEVELOPS**, then take the truck out of service until it is repaired.

Remember, you can call ArvinMeritor's OnTrac Customer Service Center at 1-866-668-7221 for repair instructions and assistance in locating a repair center. After selecting "preferred language," select Option 1, then Option 2 and refer to Program No. C7AA.

PERMANENT REPAIRS

The existing torque tower/axle housing assembly on the vehicles subject to this recall will be replaced with new or remanufactured axle housings configured with new torque rod tower brackets.

For your convenience, starting in January, 2007, ArvinMeritor will contact you to develop a repair schedule.

Please have at hand the complete VIN and your truck's fleet number.

If you have questions before ArvinMeritor contacts you, please call ArvinMeritor's OnTrac Customer Service Center at 1-866-668-7221. After selecting "preferred language," select Option 1, then Option 2 and refer to Program No. C7AA.

The replacement axle housings will be covered by a new two (2) year warranty or will continue under any extended warranty purchased with the vehicle.

The original gearing, axle shafts, wheel end equipment, etc. will remain with the original vehicle and remain covered by the current warranty schedule.

- ArvinMeritor will assign a unique OnTrac Case No. to each vehicle subject to this recall. The OnTrac Case No. is required to ensure completion of the recall.

Please note that ArvinMeritor is handling the details of this housing replacement, including related claims.

Please address related questions to ArvinMeritor's OnTrac Customer Service Center at 1-866-668-7221. After selecting "preferred language," select Option 1, then Option 2 and refer to Program No. C7AA.

4. If you have sold or traded your truck, please contact me, Bob Pouzar, at 920 233-9427, with the name and address of the new owner.

If this defect is not remedied without charge and within a reasonable time, you may submit a written complaint to Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590; call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Sincerely,

Robert M. Pouzar
National Warranty Manager-Commercial Products