



Frank M. Ligon  
Ford Motor Company  
P. O. Box 1904  
Dearborn, Michigan 48121

November 2006

Regional Recall 06R13

Mr. John Sample  
123 Main Street  
Anywhere, USA 12345

Your Vehicle Identification Number: 12345678901234567

Ford Motor Company is conducting Safety Recall 06S45 on certain 2005 model year Ford Five Hundred, Mercury Montego, and certain 2005-2006 Ford Freestyle vehicles registered in 31 states that experience cold, wet winter conditions. The door latches on these vehicles may not latch when operated in areas with temperatures significantly below freezing in combination with a wet environment. If not latched properly, a door may open while driving and an unrestrained occupant could fall out of the vehicle, increasing the risk of injury.

Although our records indicate that your vehicle is not registered in one of the Safety Recall states (identified below), we want to inform you that your vehicle is eligible for this remedy under Regional Recall 06R13 if you relocate or operate your vehicle in areas that experience cold, wet winter weather.

THE VEHICLES AFFECTED BY SAFETY RECALL 06S45 ARE CURRENTLY REGISTERED IN THE 31 STATES LISTED BELOW (AND ALL CANADIAN PROVINCES).

Alaska, Colorado, Connecticut, Delaware, Idaho, Illinois, Indiana, Iowa, Kansas, Kentucky, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, Montana, Nebraska, New Hampshire, New Jersey, New York, North Dakota, Ohio, Pennsylvania, Rhode Island, South Dakota, Utah, Vermont, West Virginia, Wisconsin, Wyoming.

Our commitment, together with Ford and Lincoln Mercury dealers, is to provide you with the highest level of service and support.

**What will Ford and your dealer do?**

If you believe that your vehicle may be operated in areas that experience sub-freezing temperatures coupled with high moisture levels, Ford Motor Company has authorized your dealer to apply the Safety Recall remedy, free of charge (parts and labor).

**What are we asking you to do?**

No action is required unless you believe that your vehicle may be subject to weather conditions similar to those noted above. If you wish to have this remedy performed on your vehicle, contact your dealer to schedule an appointment.

**Have you previously paid for this repair?**

If you paid to have the door locks on your vehicle serviced for a freezing condition before the date of this letter, you may be eligible for a refund. To initiate a refund request, please give your paid original receipt to your dealer. To avoid delays, do not send receipts to Ford Motor Company. Owners who have previously paid for this repair are still eligible for the service described in this letter.

**What if you no longer own this vehicle?**

If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner. You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner. As soon as we receive updated state registration data, we will revise our records.

**Can we assist you further?**

If you still have concerns, please contact the Ford Motor Company Customer Relationship Center and one of our representatives will be happy to assist you.

Call 1-800-392-3673. For the hearing impaired call 1-800-232-5952 (TDD).

Office Hours are Monday through Friday 8AM – 5PM (Your Local Time)

If you wish to contact us through the Internet, our address is:

[www.ownerconnection.com](http://www.ownerconnection.com)

Fleet Owners: If you still have concerns, please contact the Fleet Customer Information Center at 1-800-34-FLEET and one of our representatives will be happy to assist you. Representatives are available 9:00AM to 5:00PM Monday through Friday (Eastern Time Zone).

Or you may contact us through the internet at [www.fleet.ford.com](http://www.fleet.ford.com).

Thank you for your attention to this important matter.

Sincerely,



Frank M. Ligon  
Director  
Service Engineering Operations