



05 October, 2006

Re: NHTSA Recall 06V-379 – Invero Rear Door - Drawstring Guard Assemblies

Dear

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

New Flyer has decided that a defect which relates to motor vehicle safety exists in certain New Flyer transit vehicles. Further investigation has revealed that the following vehicles, operated by RFTA are affected:

Make: New Flyer Transit Vehicle

Model: D40i Invero (SR977 and SR1100)

VIN Range (last 6 digits): 028143 to 028154
029727 to 029729.

We regret any inconvenience which this action may cause you. However, we are concerned about your safety. New Flyer has designed guard assemblies to be installed where the upper and lower stanchions attach to the aft pillar of the rear door.

New Flyer is incorporating these guard assemblies for the following reasons:

- This is a high traffic area;
- The rear door sensitive edge, obstruction detection and associated warning systems cannot be adjusted to react to items as small as a drawstring; and
- The bus rear doorway is only visible to the driver through mirrors and is not within their normal line of sight.

**Headquarters/
Winnipeg Facility**

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**Customer
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**New Jersey Service
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Absence of these guard assemblies could result in items of clothing being caught as passengers disembark from the rear doorway. If unnoticed by the driver, this could result in a passenger being dragged by the bus, resulting in injuries or death.

For specific information or assistance with regards to this defect, contact either your Regional Product Support Manager John Elder, or New Flyer Customer Services at (204) 934-4874. If you no longer own this vehicle, please inform us when you call.

Federal regulations require that any vehicle lessor receiving this notice, must forward a copy of this notice to the lessee within ten days.

This recall is being managed by New Flyer. Parts and labor required to accomplish the recall in accordance with an Instruction to Service (ITS3042) will be provided. The installation of the guard hardware should take one person, 30 minutes per vehicle to complete.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information please contact the New Flyer Warranty Department at (204) 934-4803.

If we fail, or we are unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

Administrator
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC, 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153);
or go to: <http://www.safercar.gov> .

Thank you for your attention to this important matter.

Sincerely,

Kerry Legg
Safety & Compliance Manager
Customer Service Support

cc: John Elder, Hans Peper, Cliff Murray, Don Bean, Scott Halbesma, Todd Sutherland.