



## **RECREATIONAL VEHICLE SAFETY RECALL NOTICE**

«Retail\_Name»  
«Retail\_Address\_1»«VIN»  
«Retail\_Address\_2»  
«Retail\_Address\_3»

Service Advisory: 06-075  
Safety Recall: 06V-346

VIN: «VIN»

Dear «Retail\_Name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

### **REASON FOR THIS RECALL**

Keystone RV has decided that a defect which relates to motor vehicle safety exists in certain model year 2007 Cougar Fifth Wheel and Travel Trailer recreational vehicles manufactured in Oregon. The above 2007 Cougar may have been manufactured with insufficient torque applied to the axle spring shackle nuts. If the shackle nuts are not properly torqued, the suspension bolts could loosen and come off while driving. This will lead to poor vehicle handling and an increased risk of a vehicle crash and personal injury.

### **WHAT WE WILL DO**

A notice has been sent to the appropriate Keystone dealers regarding this recall including your selling dealership. The dealers now stand ready to inspect the shackle nuts to determine if any corrective action is required. The parts and service required for this corrective action will be performed at no charge to you.

### **WHAT YOU SHOULD DO**

At your earliest convenience, please make an appointment to have your Cougar serviced by your dealership. The recreational vehicle will need to be at the dealer to perform this service correction approximately one (1) day. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your Cougar.

Your Keystone RV dealer is best equipped to obtain parts and provide service to ensure your Cougar is corrected as promptly as possible. If your dealer is unable to assist, please contact Keystone Customer Service by calling 1-866-425-4369. If you take your Cougar to your dealer on the agreed service date, and the Dealer does not remedy the condition within a reasonable amount of time, or without charge to you, please contact Keystone Customer Service by calling 1-866-425-4369. You may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.)

We regret any inconvenience this action may cause you. As we are sure you will appreciate, the safety of our customers and the quality of our products are of the utmost importance to us.

Thank you for your attention and cooperation in this matter.

Sincerely,

**KEYSTONE RV COMPANY**

Rick Deisler  
Customer Service Manager

cc: National Highway Traffic Safety Administration (NHTSA)

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